ACCC Note: Infrastructure operators are required to give their customers information on the termination fee that would apply if the customer were to surrender or terminate the whole or a specified part of their right of access, or to provide notice to terminate that access. This is known as an information request. This example termination information statement includes details that typically will be found on termination information statements that infrastructure operators are required to give. It is the responsibility of the operator to ensure that any termination information statement that it gives to a customer complies with the Water Charge Rules 2010 and any other relevant legal obligations.

A termination information statement must include this statement if it relates to a notice that specifies a termination date that is more than 6 months after the date of the notice. [Rule 74(5)(e)]

A termination information statement must set out the amount of any general termination fee, additional termination fee, and disconnection fee that would be payable to the operator by a customer if the whole or a part of the customer's right of access were terminated within 6 months after the day the statement is given to the customer.

If it is not practicable to know the disconnection fee at the time the statement is given, an estimate of the amount of such a fee must be included. [Rule 74(5)(a)]

A termination information statement must include a statement about how the fees in the statement have been calculated or estimated. [Rule 74(5)(b)]

The termination information statement must include information about whether the terminating customer may trade the water delivery right relevant to the right of access referred to in the customer's information request. This must be accompanied by a copy of any rules governing the trade of that water delivery right or a website where such rules can be found. [Rule 74(5)(c)]

DEAKIN IRRIGATION

TERMINATION INFORMATION STATEMENT

Date of information statement: 1 July 2020

Period this termination information statement is valid for 1 July 2020 to 30 December 2020

- * The general termination fee quoted in this termination information statement is valid for a period of six months after you are given this statement and is based on Deakin Irrigation's 2020-21 schedule of charges (which commenced on 1 July 2020).
- ** This termination information statement is current at the time of publication.
- If you wish to proceed with termination more than six months after the date you notified Deakin Irrigation of your intention to terminate some or all of your rights of access, the general termination fee may be calculated on the basis of the schedule of charges in effect on the termination date, and may therefore be higher than the amount specified below.

Termination Fees

General Termination Fee: \$ 4000 + GST
Additional Termination Fee: N/A
Disconnection Fee: N/A
Total: \$ 4000 + GST

Explanation of Termination Fees:

General termination fee:

This fee has been calculated on the basis of the maximum applicable fee under the Water Charge Rules 2010. The statutory maximum fee is calculated according to the following method:

\$20 per ML of general security water delivery right	x 20 ML	× 10	=\$4000
--	---------	------	---------

Deakin Irrigation does not charge customers for dedicated infrastructure under its current schedule of charges.

Deakin Irrigation allows the trade of your water delivery rights. The rules that apply to the trade of those rights are available at www.deakinirrigation.com.au.

The general termination fee in a termination information statement must not exceed the amount set out in Rule 72 — Calculation of maximum general termination fee. [Rule 74(6)]

An infrastructure operator and a customer can agree in a contract to a termination fee related to dedicated infrastructure built for the customer. This is called an 'additional termination fee.' A party to the contract must apply to the ACCC for approval of this additional termination fee within three months after the contract was entered into. [Rule 73]

The disconnection fee must reflect the reasonable costs incurred by the infrastructure operator of removing or disabling this physical connection between the infrastructure operator's water service infrastructure and the customer's infrastructure. [Rule 76]

EXAMPLE ONLY