



IN STORE - Point of Sale



Investing In Retailer Point of Sale

Critical To Driving DEWALT® 18v & 54v Product Ranges



Investment

- Investment of customised display units to suit retailer requirements
- Communicate product ranges and tool types to consumers (18v, 54v, Corded)
- Ability for consumer to review product range 'look & touch'
- Communication of key features and performance benefits of products



In-Store execution investment critical to communicating premium benefits with consumers



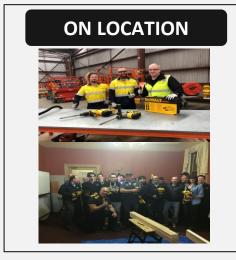


Investing In Training Retailers

Critical To Driving DEWALT® 18v & 54v Product Ranges







customer representatives trained on FlexVolt in last 12mth

Investment

- Stanley Black & Decker University 'state of art' education and training facility
- Investing in continual training of customer representatives
- All power tool training sessions focus on 'how, what & why' to translate FLEXVOLT value
- All power tool training sessions educate FLEXVOLT regarding: trades → application → solution → product

Facilities Investment Into The Future StanleyBlack&Decker TRAINING - UNIVERSITY

Significant ongoing investment to train customer ability to pull-through value of FLEXVOLT technology



StanleyBlack&Decker

TRAINING

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DEDICATED FLEXVOLT COURSES & GROWING examples below





TECHNOLOGY -ANZ - DEWALT XR FLEXVOLT



MITRE SAW DCS777 - ANZ -DEWALT XR FLEXVOLT



MITRE SAW DCS778 - ANZ -DEWALT XR FLEXVOLT



MITRE SAW DHS780 - ANZ -DEWALT XR FLEXVOLT

O ON SCHEDULE



PLUNGE SAW DCS520 - ANZ -DEWALT XR FLEXVOLT

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RECIPROCATING SAW DCS388 - ANZ - DEWALT XR FLEXVOLT



250mm MITRE SAWS - ANZ -DEWALT

✓ COMPLETE



ALLIGATOR SAW DCS396 - ANZ -DEWALT XR FLEXVOLT

✓ COMPLETE



CIRCULAR SAW DCS575 - ANZ -DEWALT XR FLEXVOLT

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✓ COMPLETE



CORDLESS ROTARY HAMMERS - ANZ -DEWALT

★★★★☆

✓ COMPLETE



GRINDER DCG414 -ANZ - DEWALT XR FLEXVOLT



54V XR FLEXVOLT DUST EXTRACTOR M-CLASS - ANZ -DEWALT

✓ COMPLETE



18V XR ROUTER -ANZ - DEWALT XR FLEXVOLT -ANZ - DEWALT

✓ COMPLETE

Live Streaming





B2B Internal Trainer













B2B External Trainer















SBDU Keysborough















TECHNICAL SUPPORT – Product | Support | Trade Solutions





Educating consumers key innovative features driving performance relating to productivity



DEWALT SERVICE / REPAIR CENTRE



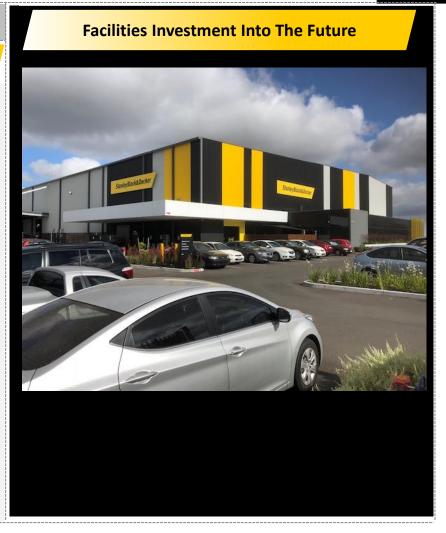
Investing in DEWALT Aftermarket Support

Critical To Driving DEWALT® FLEXVOLT Reliability









Aftermarket support critical to support brand premium and product performance reputation

