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To: RMII

Subject: Regional Mobile Infrastructure Inquiry - Consumer Survey - Submission

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How are we impacted by a lack of mobile coverage?

When we have problems with our landline, we have no mobile coverage to rely on.

Just in the last few months, we've been without a landline at least four times, waiting a week each time for it to be fixed.

It's also very difficult and time consuming just to report the fault.

This leaves us feeling unsafe and unprepared if a fire or other emergency were to happen.

It's very inconvenient without mobile coverage. We feel frustrated and left behind.

More and more companies are using text notifications and apps as they assume everyone has a mobile.

Where can mobile coverage be improved?

We live in Capel River, WA.

We have no mobile coverage at our property.

Our neighbours have either no or very weak coverage.

Kristy Hawkins

