



CHAIRMANS  
LOUNGE



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MS G CASSGOTTLIEB

Chair

Australian Competition & Consumer Comm

Level 27, 135 King Street

SYDNEY NSW 2000

06 July 2022

YOUR MEMBERSHIP NO: [REDACTED]

**WELCOME TO THE CHAIRMANS LOUNGE**

Dear Ms Cass-Gottlieb

I take great pleasure in welcoming you to the Qantas Chairmans Lounge, our most exclusive level of membership. I hope you'll take advantage of the services and privileges that your new membership affords you, and that you'll enjoy our personalised service whenever you travel with Qantas.

Your Chairmans Lounge Qantas Card, valid until 31 Jul 2024, is enclosed, together with a summary of privileges for you to enjoy.

As a Qantas Chairmans Lounge member, you're invited to access our VIP Service Team who are dedicated to managing all aspects of your Qantas travel including general bookings, Qantas Classic Flight Rewards and Classic Upgrade Rewards. They also provide support beyond routine requests. The VIP Service Team can be contacted 7 days a week at [vipservice@qantas.com.au](mailto:vipservice@qantas.com.au) or by calling 1300 752 801 in Australia or +61 2 6122 1111 worldwide.

Your Qantas Card can, subject to eligibility, be used to access Qantas Travel Money - a prepaid Mastercard® with a world of benefits<sup>1</sup>, allowing you to load multiple currencies<sup>2</sup> onto your Chairmans Lounge card, use it at millions of Mastercard locations<sup>3</sup> and earn points on eligible purchases<sup>4</sup>.

For more information and to apply to activate, visit [qantastravelmoney.com](http://qantastravelmoney.com)

To change any of your travel preferences, interests or personal details, simply log in at [qantas.com/update](http://qantas.com/update) and amend your profile.

I thank you for your ongoing support of Qantas, and my team looks forward to looking after you on every journey you take with us.

Yours sincerely

Alan Joyce

CEO

Qantas Airways Limited

CASSGOTTLIEB

