

**Fixed Line Services FAD Inquiry: request for further information  
Table of M2 responses**

Item	Question	Response	Confidentiality
1.	Do you purchase fibre based DTCS tails from Telstra or any other providers to provide retail voice-only services to end users in CBD areas?	No	
2.	If yes, how many fibre based DTCS tails services do you purchase?	N/A	
	How many voice-only end users do you supply using fibre based DTCS tails in the CBD areas?	N/A	
	Are you likely to purchase fibre based DTCS tails services from Telstra or any other providers next year?	N/A	
	Please indicate the number of services you plan to purchase (if any).	N/A	
3.	Please outline, on a per line/services in operation basis, the charges you pay for purchasing fibre based DTCS tails services, any rebates against these charges and the conditions that must be met to receive any rebates. (Please indicate if these charges are determined in accordance with the DTCS FAD).	[CIC]	Yes
4.	Please outline how you use DTCS tail services to supply fixed voice services. For example, what equipment do you use, what (if any) other services do you acquire to supply end users?	<ol style="list-style-type: none"> <li>1. Backhaul from DSLAM equipment connected either directly to DSLAM equipment or Optical Transmission equipment.</li> <li>2. Backhaul from NBN POIs (VoIP services) connected either directly to IP Routing</li> </ol>	

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		Equipment or directly connected to the NBN POI.	
	Does the use of this service require any activity in the exchange or at the customer premises?	Yes	
	Are there any minimum supply requirements for it to be economic for you to use DTCS tails to supply voice only services to end-users?	Yes	
	If yes, please outline what these minimum supply requirements are.	Depending on the route and the cost there is a minimum number of end customer retail services required to make this economically viable.	
5.	Are there any minimum supply conditions on the supply of fibre based DTCS tails services? This could include contract length, minimum number of voice lines per address, or purchase requirements.	No. The supply conditions imposed are what make it DTCS applicable (e.g. uncontended)	
6.	Please outline the costs/charges incurred by your customers to switch to a service supplied using fibre based DTCS tails. Costs/charges might include the initial costs incurred for the purchase or set up of any necessary end-user equipment (and the monthly supply charge).	<p>If M2 supplies a relevant service it is typically on a 36 month contract term. Accordingly, M2 generally waives any applicable installation fees to switch.</p> <p>The monthly supply charge to the end user would also depend on what other products / services the customer was purchasing.</p>	

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7.	The current total number of services in operation (SIOs) for mobile EFTPOS and fixed line EFTPOS in CBD areas only, that you supply.	M2 does not offer mobile EFTPOS or fixed line EFTPOS as a product. A customer may use a fixed line service for EFTPOS however M2 would not be aware of it on the line	
8.	The current <i>overall total</i> number of SIOs (including data for CBD and non CBD areas) for mobile EFTPOS and fixed line EFTPOS, that you supply.	N/A	
9.	Do you offer mobile EFTPOS as a bundled service?	N/A	
	If yes, which other services is it provided with?	N/A	
	Are there minimum purchase requirements and what are they?	N/A	
10.	Please outline the set up costs/charges incurred by customers to install and use mobile EFTPOS (eg. customer premises equipment).	N/A	
11.	Do you supply wholesale ADSL? If so, please provide the current number of services in operation that you supply.	M2 does not supply Layer 2 wholesale ADSL services.	
12.	If no, are your network and business systems configured to supply wholesale ADSL and meet the SAOs?	N/A	

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	If no, what would be the costs to do so?	N/A	
<b>Notes:</b> References to "M2" a reference to one or more subsidiaries of M2 Group Ltd.			