I only have one point to bring up regarding this.

I do believe AusPost is not being truthful in regards to the massive drop in letter mail.

They "moved" figures, a little while back, for large letter mail so those figures don't get calculated in with "normal" letter mail.

The use of large letter mail has increased dramatically over the years due to online shopping.

Many businesses send items out as large letters.

Maybe you should ask AusPost for those figures!

Regards,

C Elliott