

21 May 2012

Mr Michael Cosgrave  
Group General Manager  
Communications Group  
Australian Competition and Consumer Commission  
Level 35, The Tower  
360 Elizabeth Street  
Melbourne Vic 3000  
**Email: [michael.cosgrave@acc.gov.au](mailto:michael.cosgrave@acc.gov.au)**

**Copy to:**

Mr Sean Riordan  
General Manager  
Industry Structure and Compliance Branch  
Australian Competition and Consumer Commission  
**Email: [sean.riordan@acc.gov.au](mailto:sean.riordan@acc.gov.au)**

Mr Ed Seymour  
Industry Structure Section  
Communications Group  
Australian Competition and Consumer Commission  
**Email: [ed.seymour@acc.gov.au](mailto:ed.seymour@acc.gov.au)**

Dear Mr Cosgrave

**Structural Separation Undertaking  
Implementation of Schedule 3 paragraph 5 Metric 15**

Telstra is pleased to advise that it has implemented the commitment in Schedule 3, paragraph 5, Metric 15 of its Structural Separation Undertaking, as varied by the extension of time granted by the ACCC in its letter of 30 March 2012. That is, since 6 May 2012, Telstra has offered Wholesale Customers the ability to seek appointments for in-use ULLS individual cutovers in a Band 1 or Band 2 Exchange that are three Clear Working Days after the date the request for cutover is received.

Please contact Christine Williams, by email to [christine.e.williams@team.telstra.com](mailto:christine.e.williams@team.telstra.com) or by telephone on (07) 3455 3112, with any questions in relation to this matter.

Yours sincerely,



Jane van Beelen  
Executive Director – Regulatory Affairs  
Corporate Affairs  
[jane.vanbeelen@team.telstra.com](mailto:jane.vanbeelen@team.telstra.com)