Appendix to Public Submission from Alan Woodward

Woodwards Auto Repairs

This relates to example of where engine oil specification is not available from Volvo, therefore our usual oil supplier cannot recommend one of their oils, even though they have suitable oil. The consumer is forced to pay for oil from one particular source, that being the manufacturer's dealership network. The screenshots below are from a publicly available website.

Crankcase refers to Engine Oil, D5244T18 refers to the Volvo engine model.

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Valvoline.	
Lubricant Recommendations	M
Choose a vehicle in one of two ways:	Clear All
Quick Search Part of vehicle name or description Volvo	
Drill Down Equipment Type Please select from this list	
Cars, Wagons, Utilities & Car-type 4-Wheel Drives	
XC90 D5, 2.4 Litre Turbo Diesel Eng., Auto., AWD (2009-2014)	
Crankcase - D5244T18	
Refer to Dealer	
Service Refill Capacity: 6.2* Litres (See note 1041.)	~
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This screenshot shows a situation where a manufacturer has made engine oil specification available

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Quick Search Part of vehicle name or description Honda OK
Drill Down Equipment Type Please select from this list
Cars, Wagons, Utilities & Car-type 4-Wheel Drives HONDA Accord Euro, 2.4 Litre 148kW VTEC Eng. (2008-2016)
Crankcase Synpower Full synthetic engine oil formulated with the highest quality synthetic base oils, enhanced with the most advanced additive technology. Premium full synthetic engine oil formulated with the highest quality synthetic base oils, enhanced with the most advanced additive technology. Synpower Full synthetic engine oil formulated with the highest quality synthetic base oils, enhanced with the most advanced additive technology. Synpower Full synthetic engine oil formulated with the highest quality synthetic base oils, enhanced with the most advanced additive technology. Synpower Full synthetic engine oil formulated with the highest quality synthetic base oils, enhanced with the most advanced additive technology. Synpower Full synthetic engine oil formulated with the highest quality synthetic base oils, enhanced with the most advanced additive technology. Synpower Full synthetic engine oil formulated with the highest quality synthetic base oils, enhanced with the most advanced additive technology. Synpower Full synthetic engine oil formulated with the highest quality synthetic base oils, enhanced with the most advanced additive technology. Synpower Full synthetic engine oil formulated with the highest quality synthetic base oils, enhanced engine durability and protection with improved fuel economy and CO2 reduction is Synpower Full synthetic engine oil formulated with the highest quality synthetic engine oils eng
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