

## Appendix to Public Submission from Alan Woodward

### Woodwards Auto Repairs

This relates to example of where engine oil specification is not available from Volvo, therefore our usual oil supplier cannot recommend one of their oils, even though they have suitable oil. The consumer is forced to pay for oil from one particular source, that being the manufacturer's dealership network. The screenshots below are from a publicly available website.

Crankcase refers to Engine Oil, D5244T18 refers to the Volvo engine model.



This screenshot shows a situation where a manufacturer has made engine oil specification available

