When Contacting Council please ask for Customer Service

Tel: 07 5540 5111 Fax: 07 5540 5103 Ref: 06/01/001



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23 October 2015

Mr Robert Wright
General Manager - Water and Wireline Markets
Australian Competition and Consumer Commission
GPO Box 520
MELBOURNE VIC 3001

Email: postalservices@accc.gov.au

Dear Mr Wright,

Submission on Australia Post's Proposal to Increase Prices (Letter Prices 2015)

Scenic Rim Regional Council would like to submit feedback regarding Australia Post's 2015 proposal of a 42.86% increase to postage rates for letters, as well as pricing increases to parcels from 1 January 2016. The basic postage rate is proposed to be increased from 70c to \$1 for standard letters. Additionally, Australia Post is proposing to change delivery times from next day within metropolitan areas to three business days.

These proposed changes by Australia Post will have an impact on Scenic Rim Regional Council's mail service expenditure and delivery timeframes. Furthermore, a significant number of Council's ratepayers do not have internet coverage or computer experience and require standard post as their primary method of communication. Consequentially, should Australia Post introduce this proposal, it would result in increased expenditure for the Scenic Rim Regional Council.

Should you wish to discuss this matter further, please contact Customer Services on (07) 5540 5111. Alternatively, you may contact Council via email at mail@scenicrim.qld.gov.au.

Yours faithfully,

Genevieve Windley

Manager Community and Culture