

[REDACTED]

From: [REDACTED]
Sent: Saturday, 6 May 2023 10:20 AM
To: Financial Services Competition
Subject: banking problems survey

[REDACTED] [REDACTED]

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Sent from [Mail](#) for Windows
Hi

Interest rates on cards are truly outrageous. As an elderly disabled pensioner residing in a Housing Commission unit. I will never be able to pay off my credit card balance owing. The very high interest rate has never dropped to the level that mortgage interest rates are. It is time that credit card users were given a fair deal. I am unable to pay the minimum balance owing each month usually.

Regards

[REDACTED]
6 May 2023