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Our Reference: 10.85.1.1
Your Reference:

9 October 2015

Mr Robert Wright
General Manager
Water and Wireline Markets
Australian Competition and Consumer Commission
GPO Box 520
Melbourne 3001

Dear Mr Wright,

On behalf of Council I write in response to the draft proposal lodged by Australia Post to increase the price of its ordinary letter services and increase its delivery service standards.

Council objects to the proposed increases as these will have significant impact on Council's budget and on Council communicating with its residents. The proposed increase of 43% for letters and regular delivery taking 1-3 days will necessitate Council looking into other avenues for their mail outs and deliveries.

This will also impact on certain legislative aspects of Council's business including planning and infringement requirements, e.g. Council has 5 business days to issue certain types of development approvals, and has legislated timeframes when dealing with parking expiations and appeals. Letter delivery taking 3 days may affect Councils ability to fulfil its legislative requirements in these areas.

Although the mail volume for Australia Post is decreasing it seems more appropriate that Australia Post review their business practice instead of increasing prices.

Yours sincerely,

Fiona Deckert
Manager Community Services