

Released under FOI

Petreski, Sonya

From: Product Safety Assessment <ProductSafetyAssessment@acc.gov.au>
Sent: Tuesday, 20 April 2021 3:39 PM
To: nsteneker@bellbirdkidz.com.au
Cc: Product Safety Assessment
Subject: ACCC Product Safety - MIR timeframe compliance reminder - MIR re Bellbird Kidz Jarrah Outdoor Sink - accc-psa-mr:53969 (PS1091584) [SEC=OFFICIAL] [ACCC-ACCCANDAER.FID2847054]

OFFICIAL

Dear Miss Steneker,

Re: Jarrah Outdoor Sink

Reference Number: accc-psa-mr:53969 (PS1091584)

We are contacting you regarding the above Mandatory Injury Report (MIR) that you submitted to the Australian Competition and Consumer Commission (ACCC) through the Product Safety Australia website. Thank you for informing us of the incident, which we have assessed.

You specified in the report that you were made aware of the incident on 7 April 2021, but did not submit a report until 16 April 2021. Section 131 of the Australian Consumer Law mandates that the Minister be notified of any death, serious injury or illness resulting from the use of a supplier's product. The timeframe for reporting an incident, after being made aware of it, is **two days**. As such, you failed to report the above incident within the specified timeframe.

It is important to adhere to this timeframe as the ACCC uses this information to quickly respond to current and developing product hazards. There is no requirement that a supplier have all relevant information associated with the incident before submitting a report, just what is known to them at the time of submission. Further information can be added to the report, at any time, by emailing us at productsafetyassessment@acc.gov.au.

We request that you submit future MIRs within the prescribed two day timeframe. If you are unable to submit a MIR within this timeframe, please include a note in the report explaining why.

A guide to the mandatory reporting law in relation to consumer goods is available on the Product Safety Australia [website](#). If you have further questions please do not hesitate to contact us.

Yours sincerely

Rachel Teh

Senior Project Officer | Research and Assessment
Risk Assessment and Operations | Compliance and Product Safety Division

Australian Competition & Consumer Commission
Level 11 | 1 King William Street, Adelaide SA 5000
T: + 61 8 8213 3430

Released under FOI

www.accc.gov.au www.productsafety.gov.au

The ACCC acknowledges the traditional owners and custodians of Country throughout Australia and recognises their continuing connection to the land, sea and community. We pay our respects to them and their cultures; and to their Elders past, present and future.

Please note – I do not work on Thursdays