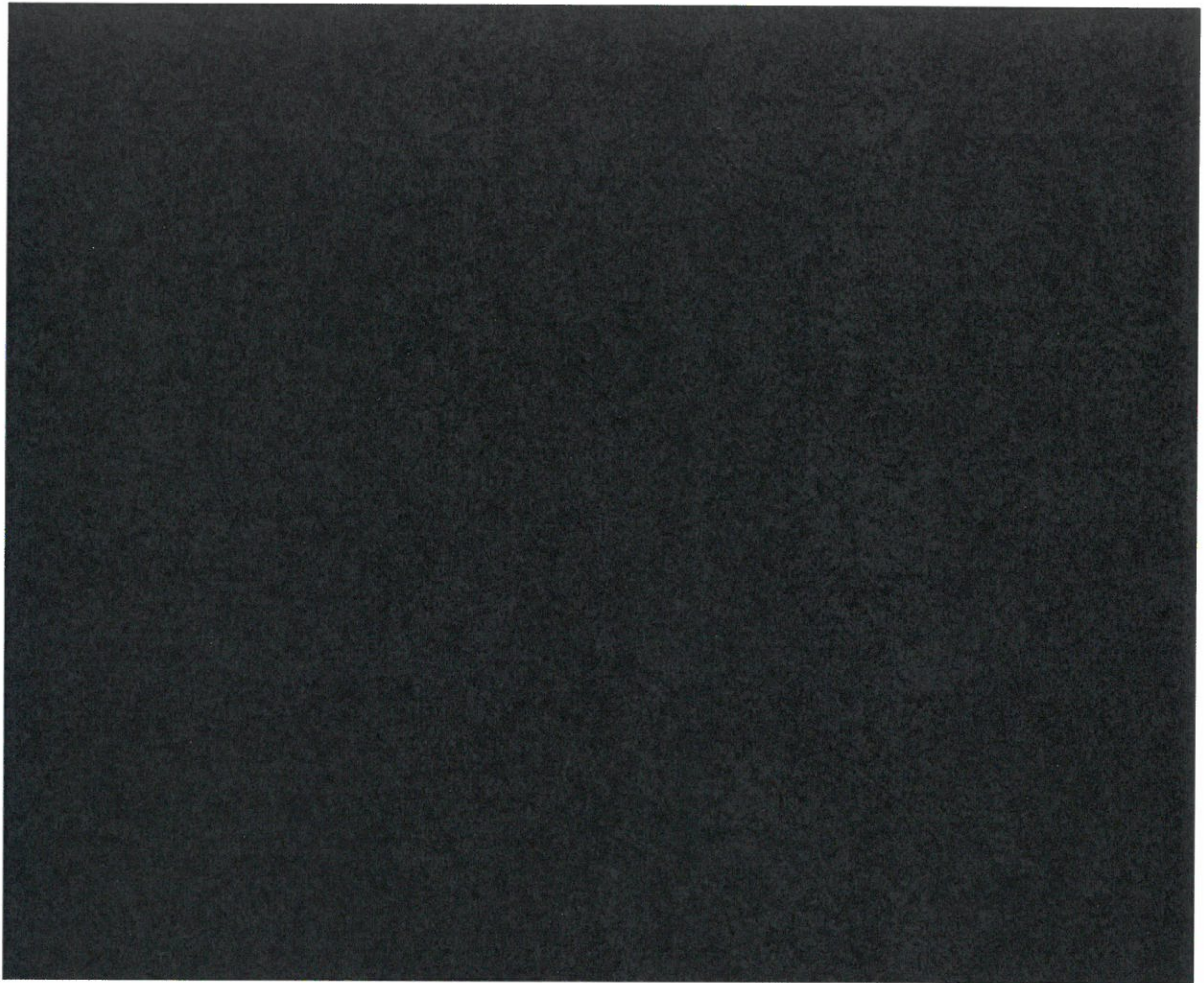
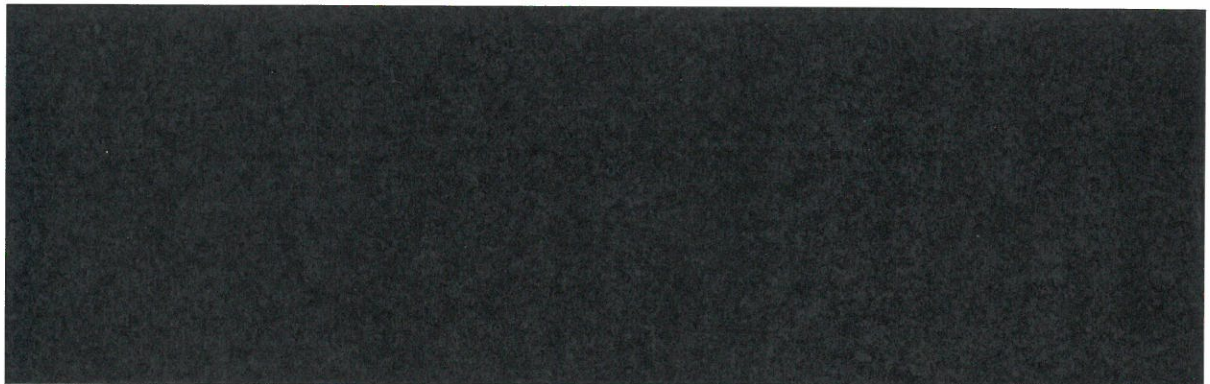


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3.23. In July 2015, the ACCC received a complaint from CALC regarding a specific issue that affects diesel models of certain Holden Captiva vehicles manufactured prior to 2011. The issue relates to early failure of roller rocker arm bearings in the engine, which causes a critical engine failure requiring either extensive repairs or replacement of the engine in its entirety (the roller rocker issue). The complaint from CALC alleged that the defect was a known manufacturing fault and that Holden was not providing appropriate remedies to consumers, in some instances requiring consumers to cover the costs of repairing the affected vehicles, either in whole or in part. Some complainants viewed the fault as a potential safety issue as it could result in sudden loss of power at high speed or in busy traffic.



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