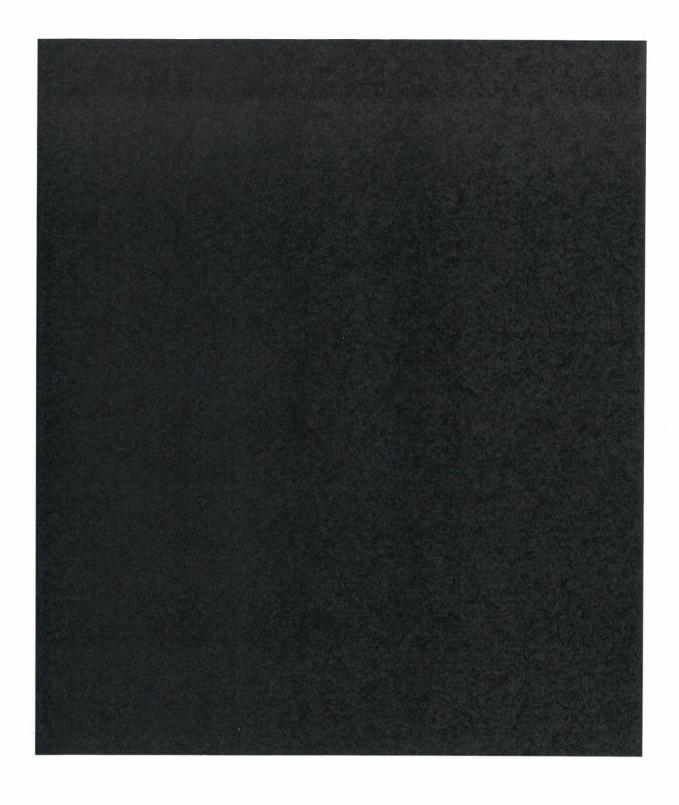
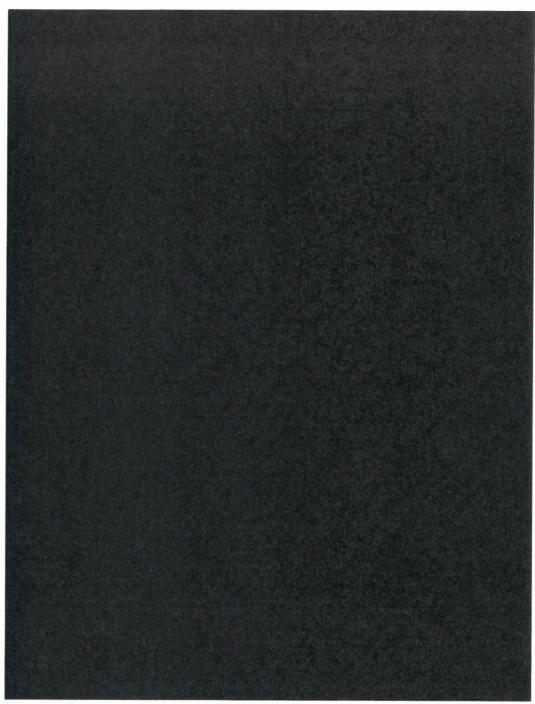
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3.6. Holden's conduct came to our attention as a result of complaints about the failure of needle rocker bearings in the engine of certain Captiva vehicles built before 1 February 2008 (the roller rocker issue). 5,832 cars are affected by this issue which tends to occur after the car has travelled about 100,000 km. Holden distributed a technical service bulletin to its dealers on 25 May 2009 providing information about diagnosing and repairing the issue (the TSB).

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This page and the subsequent 37 pages have been redacted on the basis that they are irrelevant to this FOI request.