



# Highlights Report ACCC



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RESPONSES:
1,367 of 1,538
RESPONSE RATE:
89%

# EXPLORING YOUR RESULTS



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These will be the lower results, and/or those which are scoring notably below your comparators.



Generally a difference of  $-/+$  5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

# EMPLOYEE ENGAGEMENT: SAY, STAY, STRIVE



## HOW ENGAGED IS YOUR TEAM?

EMPLOYEE ENGAGEMENT IS MORE THAN SIMPLY JOB SATISFACTION OR COMMITMENT TO AN ORGANISATION. IT IS THE EXTENT TO WHICH EMPLOYEES ARE MOTIVATED, INSPIRED AND ENABLED TO IMPROVE AN ORGANISATION'S OUTCOMES.

YOUR EMPLOYEE ENGAGEMENT INDEX SCORE		79	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
SAY	Overall, I am satisfied with my job	81	11 8	81%	-1	+8 ↑	+6 ↑	+5 ↑
	I am proud to work in my agency	90	9	90%	-1	+14 ↑	+10 ↑	+10 ↑
	I would recommend my agency as a good place to work	88	9	88%	-1	+20 ↑	+15 ↑	+14 ↑
	I believe strongly in the purpose and objectives of my agency	93		93%	0	+9 ↑	+4	+7 ↑
STAY	I feel a strong personal attachment to my agency	73	19 7	73%	-1	+13 ↑	+10 ↑	+11 ↑
	I feel committed to my agency's goals	91	8	91%	0	+8 ↑	+4	+6 ↑
STRIVE	I suggest ideas to improve our way of doing things	90	9	90%	0	+3	+2	+1
	I am happy to go the 'extra mile' at work when required	93		93%	0	+3	+2	+1
	I work beyond what is required in my job to help my agency achieve its objectives	84	13	84%	-1	+3	+3	+2
	My agency really inspires me to do my best work every day	72	21 7	72%	-2	+14 ↑	+11 ↑	+11 ↑

### KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



# LEADERSHIP - IMMEDIATE SUPERVISOR



## IMMEDIATE SUPERVISOR

THE IMMEDIATE SUPERVISOR SCORE ASSESSES HOW EMPLOYEES VIEW THE LEADERSHIP BEHAVIOURS OF THEIR IMMEDIATE SUPERVISOR IN LINE WITH THE *APS LEADERSHIP CAPABILITY FRAMEWORK*.

YOUR IMMEDIATE SUPERVISOR INDEX SCORE		79	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES	
Immediate Supervisor	My supervisor engages with staff on how to respond to future challenges	84	12	84%	0	+5	+3	+4	
	My supervisor can deliver difficult advice whilst maintaining relationships	84	12	84%	+1	+6	+4	+4	
	My supervisor invites a range of views, including those different to their own	89	7	89%	0	+8	+6	+6	
	My supervisor encourages my team to regularly review and improve our work	86	10	86%	0	+5	+4	+5	
	My supervisor is invested in my development	81	13	81%	0	+5	+4	+4	
	My supervisor ensures that my workgroup delivers on what we are responsible for	92		92%	+1	+5	+4	+3	
<b>Other similar questions</b>									
	My supervisor provides me with helpful feedback to improve my performance	82	11	82%	+2	+5	+4	+5	
	My immediate supervisor encourages me	80	15	80%	-1	+4	+3	+3	
<b>KEY</b>		AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR	AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR	Positive Neutral Negative					

# LEADERSHIP - SES MANAGER



## SES MANAGER

THE SES MANAGER SCORE ASSESSES HOW EMPLOYEES VIEW THE LEADERSHIP BEHAVIOURS OF THEIR IMMEDIATE SES MANAGER IN LINE WITH THE APS LEADERSHIP CAPABILITY FRAMEWORK.

YOUR SES MANAGER LEADERSHIP INDEX SCORE	76	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
				0	+8 ↑	+7 ↑	+5 ↑

SES Manager	My SES manager clearly articulates the direction and priorities for our area	79	14	7	79%	-1	+11 ↑	+10 ↑	+7 ↑
	My SES manager presents convincing arguments and persuades others towards an outcome	79	16		79%	+1	+18 ↑	+14 ↑	+12 ↑
	My SES manager promotes cooperation within and between agencies	82	16		82%	+3	+15 ↑	+13 ↑	+9 ↑
	My SES manager encourages innovation and creativity	80	16		80%	+1	+15 ↑	+13 ↑	+12 ↑
	My SES manager creates an environment that enables us to deliver our best	78	14	7	78%	+1	+15 ↑	+14 ↑	+10 ↑
	My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	87	10		87%	0	+14 ↑	+11 ↑	+9 ↑

### Other similar questions

In my agency, the SES work as a team	61	27	12	61%	-1	+8 ↑	+9 ↑	+4
In my agency, the SES clearly articulate the direction and priorities for our agency	74	17	9	74%	-2	+11 ↑	+9 ↑	+7 ↑
In my agency, communication between SES and other employees is effective	68	20	12	68%	+1	+15 ↑	+13 ↑	+10 ↑
My SES manager routinely promotes the use of data and evidence to deliver outcomes	77	18		77%	-	+12 ↑	+10 ↑	+7 ↑

### KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



# COMMUNICATION AND CHANGE



## COMMUNICATION

THE COMMUNICATION SCORE MEASURES COMMUNICATION AT THE INDIVIDUAL, GROUP AND AGENCY LEVEL.

## CHANGE

EFFECTIVE COMMUNICATION IS AN IMPORTANT PART OF ANY CHANGE PROCESS. NOTE THESE QUESTIONS DO NOT CONTRIBUTE TO THE ABOVE INDEX SCORE.

<b>YOUR COMMUNICATION INDEX SCORE</b>	<b>75</b>	<b>RESPONSE SCALE</b>	<b>% POSITIVE</b>	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
				0	+7	+6	+5































Communication	My supervisor communicates effectively	86	9	86%	-1	+5	+5	+5
	My SES manager communicates effectively	83	11	83%	0	+14	+13	+9
	Internal communication within my agency is effective	72	18	72%	-2	+15	+13	+13

### Other similar questions

Change	When changes occur, the impacts are communicated well within my workgroup	73	15	12	73%	-3	+6	+4	+5
	Staff are consulted about change at work	55	35	11	55%	-5	+5	+4	+3
	Change is managed well in my agency	55	29	16	55%	-2	+12	+10	+11

KEY	AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR	AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR	Positive Neutral Negative

# WORKPLACE CONDITIONS

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My job gives me opportunities to utilise my skills		87%	+1	+9 	+6 	+6 
I have a choice in deciding how I do my work		75%	0	+11 	+4	+4
Where appropriate, I am able to take part in decisions that affect my job		80%	-1	+11 	+8 	+6 
I am clear what my duties and responsibilities are		82%	+1	+3	+2	+3
I am satisfied with the recognition I receive for doing a good job		77%	+2	+11 	+7 	+6 
I am fairly remunerated (e.g. salary, superannuation) for the work that I do		50%	-9 	-1	-4	-11 
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)		89%	+1	+15 	+8 	+9 
I am satisfied with the stability and security of my job		90%	0	+8 	+6 	+7 
I am confident that if I requested a flexible work arrangement, my request would be given reasonable consideration		93%	+1	+15 	+8 	+9 

## KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR






AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative










# WORKPLACE CONDITIONS

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
I feel a strong personal attachment to the APS		58%	-2	-4	-2	-4
I understand how my role contributes to achieving an outcome for the Australian public		95%	+1	+3	+2	+2
I believe strongly in the purpose and objectives of the APS		86%	+1	+1	0	0

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
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## What best describes your current workload?

Well above capacity - too much work		25%	0	+1	0	+1
Slightly above capacity - lots of work to do		45%	+1	+5 	+4	+4
At capacity - about the right amount of work to do		25%	-1	-5 	-3	-4
Slightly below capacity - available for more work		5%	0	0	0	-1
Well below capacity - not enough work		1%	0	-1	-1	-1

**KEY**

 AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR





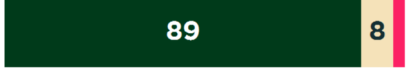


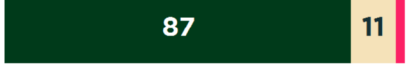

 AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative




















# INCLUSION AND FLEXIBLE WORKING

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My agency supports and actively promotes an inclusive workplace culture		91%	0	+11 	+11 	+8 
My supervisor actively ensures that everyone can be included in workplace activities		89%	0	+6 	+4	+5 
I receive the respect I deserve from my colleagues at work		87%	+1	+5 	+4	+4

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
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Do you currently access any of the following flexible working arrangements?  
[Multiple Response]

Part time		15%	-1	+1	+1	+2
Flexible hours of work		35%	+4	+7 	+5 	+9 
Compressed work week		8%	+4	+5 	+2	+5 
Job sharing		1%	0	+1	+1	+1
Working away from the office/working from home		79%	-1	+22 	+4	+13 
None of the above		9%	0	-16 	-3	-11 

## KEY

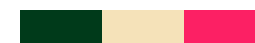


AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



# ENABLING INNOVATION



## ENABLING INNOVATION

THE INNOVATION SCORE ASSESSES BOTH WHETHER EMPLOYEES FEEL WILLING AND ABLE TO BE INNOVATIVE, AND WHETHER THEIR AGENCY HAS A CULTURE WHICH ENABLES THEM TO BE SO.

YOUR ENABLING INNOVATION INDEX SCORE		69	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES	
Enabling innovation	I believe that one of my responsibilities is to continually look for new ways to improve the way we work	85	12	85%	0	+5 ↑	+4	+2	
	My immediate supervisor encourages me to come up with new or better ways of doing things	78	17	78%	0	+6 ↑	+4	+4	
	People are recognised for coming up with new and innovative ways of working	72	22	72%	+1	+14 ↑	+11 ↑	+13 ↑	
	My agency inspires me to come up with new or better ways of doing things	59	32	9	59%	-4	+9 ↑	+7 ↑	+9 ↑
	My agency recognises and supports the notion that failure is a part of innovation	49	35	16	49%	0	+10 ↑	+9 ↑	+10 ↑

KEY	↑	AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR	↓	AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR	Positive	Neutral	Negative

# WELLBEING POLICIES AND SUPPORT



## WELLBEING

THE WELLBEING SCORE PROVIDES A MEASURE OF THE PRACTICAL AND CULTURAL ELEMENTS THAT ALLOW FOR A SUSTAINABLE AND HEALTHY WORKING ENVIRONMENT.

YOUR WELLBEING POLICIES AND SUPPORT INDEX SCORE		76	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
Wellbeing policies and support	I am satisfied with the policies/practices in place to help me manage my health and wellbeing	78	16	78%	-2	+14 ↑	+12 ↑	+12 ↑
	My agency does a good job of communicating what it can offer me in terms of health and wellbeing	80	15	80%	-4	+18 ↑	+14 ↑	+16 ↑
	My agency does a good job of promoting health and wellbeing	80	15	80%	-3	+17 ↑	+14 ↑	+15 ↑
	I think my agency cares about my health and wellbeing	80	13	80%	-1	+19 ↑	+13 ↑	+16 ↑
	I believe my immediate supervisor cares about my health and wellbeing	91		91%	+2	+6 ↑	+4	+4

### KEY

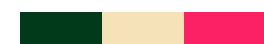


AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR






Positive Neutral Negative








# WELLBEING

RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
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## How often do you find your work stressful?

Always		3%	0	-1	-1	-1
Often		26%	+1	0	+1	0
Sometimes		53%	0	+4	+3	+3
Rarely		16%	0	-2	-2	-2
Never		1%	0	-1	-1	0

## To what extent is your work emotionally demanding?

To a very large extent		5%	+1	-3	-3	-2
To a large extent		15%	-2	-6 ↓	-4	-5 ↓
Somewhat		42%	-1	+3	+4	+3
To a small extent		28%	+3	+5 ↑	+3	+4
To a very small extent		10%	0	+1	0	0

### KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

# WELLBEING

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
<b>I feel burned out by my work</b>						
Strongly agree		<b>8%</b>	0	0	-1	0
Agree		<b>23%</b>	-3	-2	0	-1
Neither agree nor disagree		<b>34%</b>	+3	+2	+4	+3
Disagree		<b>30%</b>	0	+1	0	0
Strongly disagree		<b>5%</b>	-1	-1	-2	-2
<b>In general, would you say that your health is:</b>						
Excellent		<b>11%</b>	0	+1	+1	+1
Very good		<b>38%</b>	-1	+5	+2	+4
Good		<b>35%</b>	-1	-3	-2	-3
Fair		<b>13%</b>	+2	-2	-1	-1
Poor		<b>3%</b>	0	-1	0	-1

## KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR













AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR














# PERFORMANCE

RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
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In the last month, please rate your workgroup's overall performance

Excellent		<b>37%</b>	+5 	+10 	+7 	+7 
Very good		<b>53%</b>	-4	-2	-1	-2
Average		<b>8%</b>	-2	-7 	-4	-5 
Below average		<b>1%</b>	0	-1	-1	-1
Well below average		<b>0%</b>	0	0	0	0

In the last month, please rate your agency's success in meeting its goals and objectives

Excellent		<b>23%</b>	+1	+8 	+6 	+6 
Very good		<b>64%</b>	+1	+10 	+7 	+7 
Average		<b>11%</b>	-1	-13 	-10 	-10 
Below average		<b>1%</b>	0	-3	-2	-2
Well below average		<b>0%</b>	0	-2	-2	-1

## KEY















AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

# PERFORMANCE

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My workgroup has the appropriate skills, capabilities and knowledge to perform well		84%	-1	+5 	+3	+4
My workgroup has the tools and resources we need to perform well		62%	0	+3	+6 	+3
The people in my workgroup use time and resources efficiently		81%	0	+5 	+4	+4
My workgroup can readily adapt to new priorities and tasks		89%	+2	+6 	+5 	+5 
The people in my workgroup cooperate to get the job done		93%	+1	+6 	+3	+4

## KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



# RETENTION



EMPLOYEES WHO INDICATED THAT THEY WANTED TO LEAVE THEIR CURRENT POSITION AS SOON AS POSSIBLE OR WITHIN THE NEXT 12 MONTHS WERE ASKED WHAT THEIR PLANS WERE.

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
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Which of the following statements best reflects your current thoughts about working in your current position?

I want to leave my position as soon as possible		6%	0	-4	-3	-3
I want to leave my position within the next 12 months		23%	-2	-1	0	-4
I want to stay working in my position for the next one to two years		49%	+2	+11	+7	+8
I want to stay working in my position for at least the next three years		23%	0	-6	-3	-2

What best describes your plans involved with leaving your current position?

I am planning to retire		1%	0	-4	-2	-2
I am pursuing another position within my agency		43%	-3	+2	+11	+1
I am pursuing a position in another agency		22%	+3	-6	-12	-5
I am pursuing work outside the APS		16%	+2	+5	+2	+6
It is the end of my non-ongoing, casual or contracted employment		5%	-2	+2	+1	0
Other		13%	+1	0	+1	0

## KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



# RETENTION



EMPLOYEES WERE ALSO ASKED FOR THE PRIMARY REASON BEHIND THEIR DESIRE TO LEAVE AND COULD SELECT ONE RESPONSE FROM A LIST OF ITEMS.

ONLY THE FIVE REASONS FOR LEAVING WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.

RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
What is the primary reason behind your desire to leave your current position? (5 highest responses):					
I wish to pursue a promotion opportunity	18%	-	-	-	-
I am looking to further my skills in another area	16%	-	-	-	-
I want to try a different type of work or I'm seeking a career change	9%	-	-	-	-
I have achieved all I can in my current position	8%	-	-	-	-
There are a lack of future career opportunities in my agency	7%	-	-	-	-

## KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

# UNACCEPTABLE BEHAVIOUR



EMPLOYEES WHO HAD PERCEIVED DISCRIMINATION IN THE LAST 12 MONTHS IN THE COURSE OF THEIR EMPLOYMENT WERE ASKED WHAT THE BASIS WAS FOR THE DISCRIMINATION. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE TYPES OF DISCRIMINATION WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.

DISCRIMINATION	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
<b>During the last 12 months and in the course of your employment, have you experienced discrimination on the basis of your background or a personal characteristic?</b>						
Yes		<b>6%</b>	+1	-5	-2	-4
No		<b>94%</b>	-1	+5	+2	+4
<b>Did this discrimination occur in your current agency?</b>						
Yes		<b>88%</b>	-8	-3	-1	-2
No		<b>12%</b>	+8	+3	+1	+2
<b>Basis for the discrimination that you experienced (3 highest responses):</b>						
Gender		<b>39%</b>	-	-	-	-
Caring responsibilities		<b>23%</b>	-	-	-	-
Age		<b>23%</b>	-	-	-	-

## KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

# UNACCEPTABLE BEHAVIOUR



EMPLOYEES WHO PERCEIVED HARASSMENT OR BULLYING IN THE LAST 12 MONTHS WERE ASKED WHAT TYPE OF HARASSMENT OR BULLYING THEY EXPERIENCED. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE OPTIONS WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.

## HARASSMENT AND BULLYING

### RESPONSE SCALE

%

VARIANCE FROM 2022

VARIANCE FROM APS OVERALL

VARIANCE FROM REGULATORY AGENCIES

VARIANCE FROM LARGE SIZED AGENCIES

During the last 12 months, have you been subjected to harassment or bullying in your current workplace?

Yes		5%	+2	-5 ↓	-4	-4
No		90%	-3	+6 ↑	+4	+5 ↑
Not sure		5%	+1	-1	0	-1

Types of harassment or bullying experienced (3 highest responses):

Interference with work tasks (e.g. withholding needed information, undermining or sabotage)		57%	-	-	-	-
Deliberate exclusion from work-related activities		40%	-	-	-	-
Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming)		34%	-	-	-	-

Did you report the harassment or bullying?

I reported the behaviour in accordance with my agency's policies and procedures		28%	+1	-7 ↓	-5 ↓	-7 ↓
It was reported by someone else		8%	+4	0	0	0
I did not report the behaviour		63%	-5 ↓	+6 ↑	+5 ↑	+7 ↑

### KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

# UNACCEPTABLE BEHAVIOUR



EMPLOYEES WHO INDICATED THAT THEY HAD WITNESSED POTENTIAL CORRUPT BEHAVIOUR WERE ASKED TO DESCRIBE THE BEHAVIOUR. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE TYPES OF CORRUPT BEHAVIOURS WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES AND WITH RESULTS FOR THE APS OVERALL.

CORRUPTION	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
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Excluding behaviour reported to you as part of your duties, in the last 12 months have you witnessed another APS employee in your agency engaging in behaviour that you consider may be serious enough to be viewed as corruption?

Yes		1%	0	-2	-2	-2
No	████████████████████	97%	0	+6 ↑	+5 ↑	+5 ↑
Not sure		2%	0	-2	-1	-2
Would prefer not to answer		1%	0	-2	-1	-1

## Did you report the potentially corrupt behaviour?

I reported the behaviour in accordance with my agency's policies and procedures	The data for this question has been hidden for anonymity reasons.
It was reported by someone else	The data for this question has been hidden for anonymity reasons.
I did not report the behaviour	The data for this question has been hidden for anonymity reasons.

### KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

# DEMOGRAPHICS

How do you describe your gender?	Responses
Man or male	45%
Woman or female	51%
Non-binary	0%
I use a different term	0%
Prefer not to say	3%

Do you identify as an Australian Aboriginal and/or Torres Strait Islander person?	Responses
Yes	1%
No	99%

Do you have an ongoing disability?	Responses
Yes	10%
No	90%

Do you have carer responsibilities?	Responses
Yes	41%
No	59%

Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?	Responses
Yes	10%
No	90%

How would you describe your cultural background? [Multiple Response]	Responses
Australian (excluding Australian Aboriginal and/or Torres Strait Islander)	68%
Australian Aboriginal and/or Torres Strait Islander	1%
New Zealander (excluding Maori)	1%
Maori, Melanesian, Papuan, Micronesian, and Polynesian	1%
Anglo-European	15%
North-West European (excluding Anglo-European)	3%
Southern and Eastern European	7%
South-East Asian	9%
North-East Asian	5%
Southern and Central Asian	6%
North American	0%
South and Central American and Caribbean Islander	1%
North African and Middle Eastern	1%
Sub-Saharan African	1%

Do you consider yourself to be neurodivergent?	Responses
Yes	7%
No	82%
Not sure	10%

# AGENCY POSITION



## AGENCY POSITION

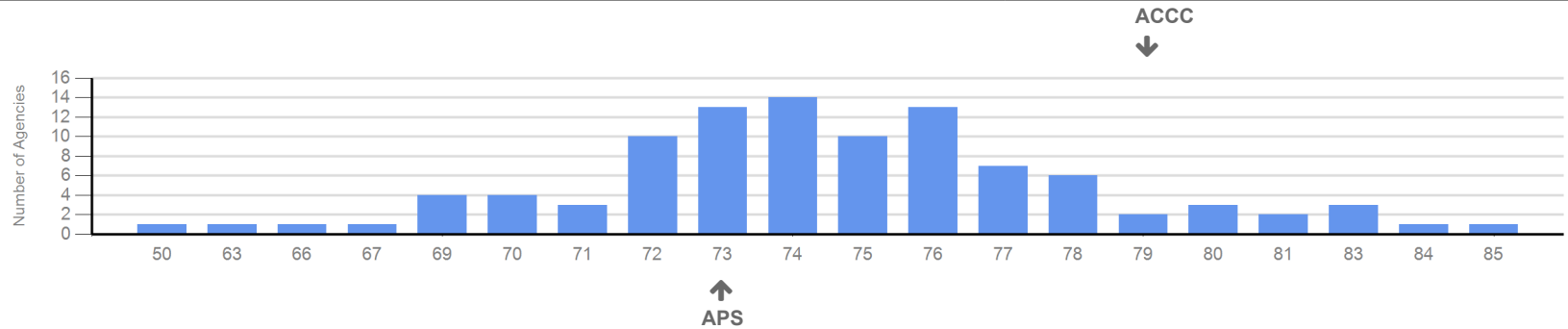
THESE GRAPHS DISPLAY THE OVERALL INDEX SCORE OF EACH AGENCY FOR THE EMPLOYEE ENGAGEMENT, LEADERSHIP - IMMEDIATE SUPERVISOR, LEADERSHIP - SES MANAGER, COMMUNICATION, ENABLING INNOVATION AND WELLBEING POLICIES AND SUPPORT INDICES. THESE ARE TO ASSIST YOU TO SEE WHERE YOUR AGENCY SITS IN COMPARISON TO THE OVERALL APS INDEX SCORE AND THE SCORES OF OTHER AGENCIES.

ALONG THE LINE (Y-AXIS) ARE THE INDEX SCORES. THE HEIGHT OF THE BAR (X-AXIS) IS HOW MANY AGENCIES HAVE THAT INDEX SCORE.

PLEASE NOTE, THE Y-AXIS VALUES ARE NOT CONSECUTIVE AS ONLY INDEX SCORES RECEIVED BY AN AGENCY ARE REPRESENTED.

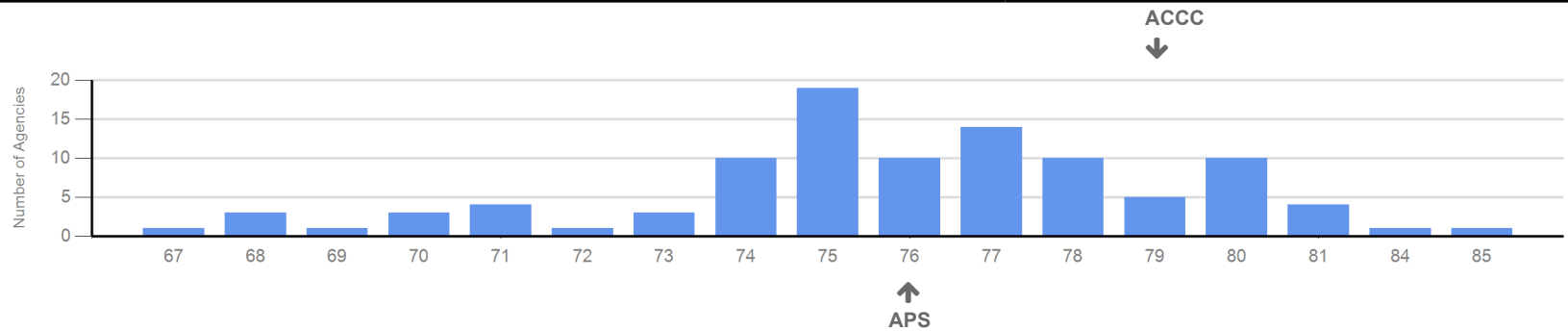
### Employee Engagement Index

Ranking : 12th of 100



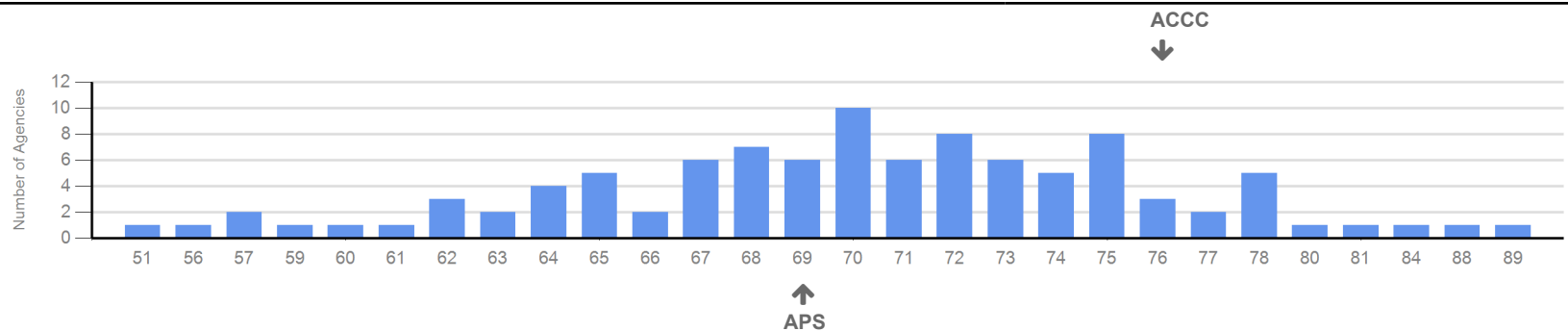
### Leadership – Immediate Supervisor Index

Ranking : 17th of 100



### Leadership – SES Manager Index

Ranking : 13th of 100



# AGENCY POSITION



## AGENCY POSITION

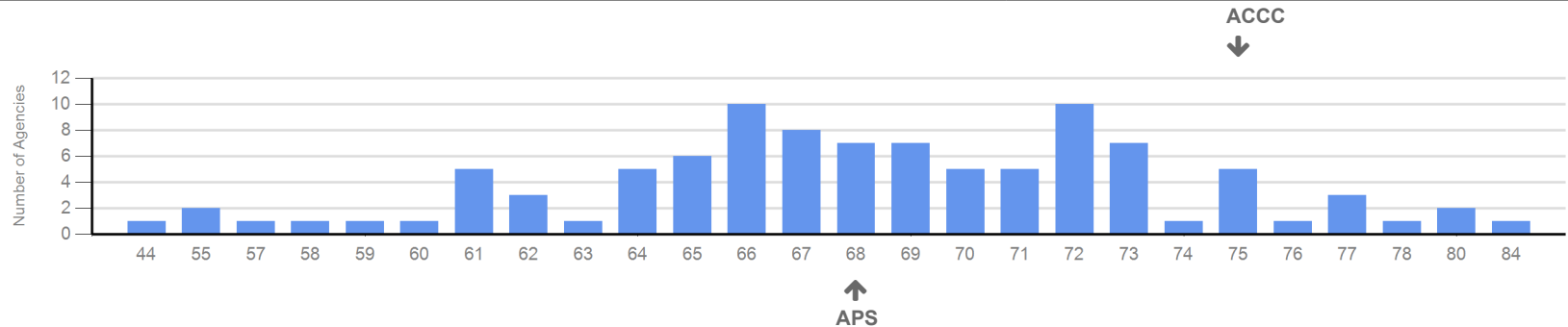
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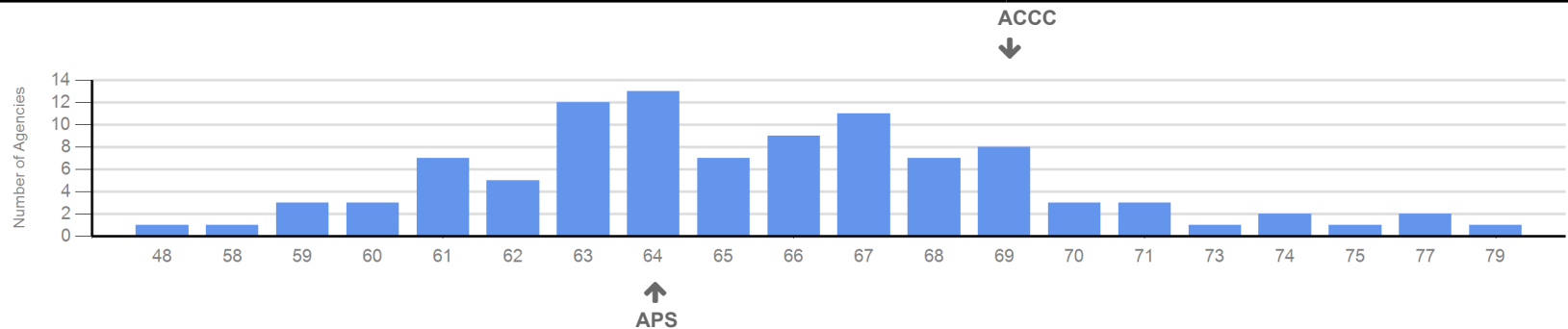
### Communication Index

Ranking : 11th of 100



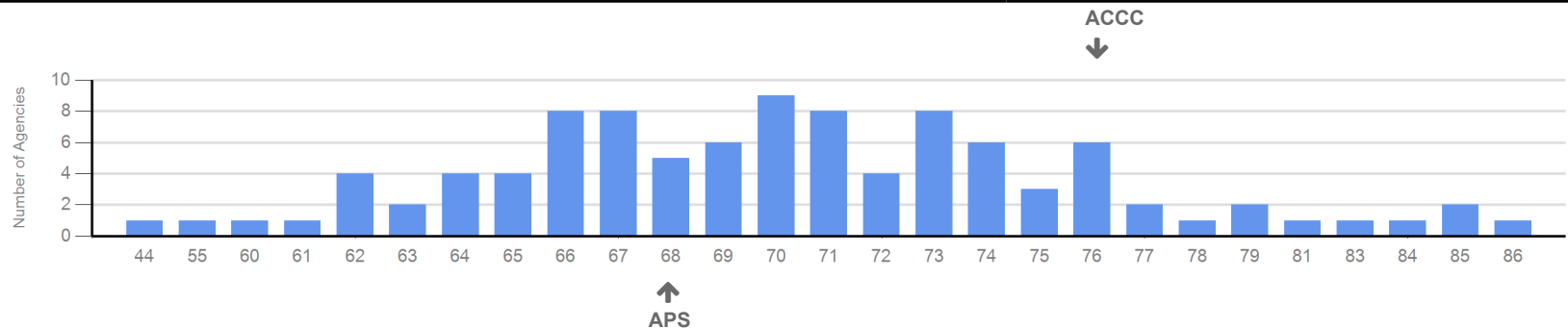
### Enabling Innovation Index

Ranking : 17th of 100



### Wellbeing Policies and Support Index

Ranking : 13th of 100



# SUGGESTED QUESTIONS TO FOCUS ON



## WHAT TO FOCUS ON?

THROUGH DRIVER ANALYSIS, THESE KEY QUESTIONS HAVE BEEN IDENTIFIED AS BEING IMPORTANT TO EMPLOYEES IN YOUR AGENCY AND ASSOCIATED WITH EMPLOYEE ENGAGEMENT.

THEY ARE NOT NECESSARILY THE QUESTIONS WITH THE LOWEST SCORES.

SOME WILL BE AREAS TO IMPROVE UPON AND SOME WILL BE AREAS TO MAINTAIN.

DEVELOP ACTIONS AND ACTIVITIES TO IMPROVE UPON THESE, WHERE POSSIBLE, TO DRIVE HIGHER LEVELS OF PERFORMANCE.

		AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR	AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM REGULATORY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
<b>.1</b>	My agency supports and actively promotes an inclusive workplace culture			<b>91%</b>	0	+11	+11	+8
<b>.2</b>	My agency inspires me to come up with new or better ways of doing things			<b>59%</b>	-4	+9	+7	+9
<b>.3</b>	My SES manager creates an environment that enables us to deliver our best			<b>78%</b>	+1	+15	+14	+10
<b>.4</b>	I am satisfied with the recognition I receive for doing a good job			<b>77%</b>	+2	+11	+7	+6
<b>.5</b>	I think my agency cares about my health and wellbeing			<b>80%</b>	-1	+19	+13	+16
<b>.6</b>	I feel I have the same opportunities as anyone else of my ability or experience			<b>73%</b>	-1	+8	+4	+4



# ACCC SPECIFIC QUESTIONS

	RESPONSE SCALE			% POSITIVE	VARIANCE FROM 2022
My agency actively creates links across the organisation to make sure knowledge and expertise is easily accessible	61	25	14	61%	+1
My agency prioritises business requirements and allocates people to evolving business needs	64	26	10	64%	+3
My agency has supported me to work flexibly during the pandemic	92		7	92%	-
Our vision and strategy is well communicated to employees	77	18		77%	+1
I feel valued for my contribution at work	79	12	9	79%	+2
My colleagues are generous with their time and cooperate between branches	83	16		83%	0
My manager uses clear metrics and milestones to measure my performance	48	39	13	48%	+4
My SES actively develops the skills and experience we need in my team to effectively manage change	59	30	11	59%	+2
My SES makes decisions in the best interests of the organisation	84	13		84%	+3
My SES works with my workgroup to ensure workloads are manageable	63	23	14	63%	+3

## KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



# ACCC SPECIFIC QUESTIONS

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022
My SES encourages our team members to take leave (annual and long-service leave)	84	84%	+5 ↑
My SES inspires me to actively participate in effective feedback and development including the annual performance management cycle	74	74%	+2
My SES supports people of diverse backgrounds and actively promotes an inclusive workplace	87	87%	-
My SES prioritises learning and development opportunities to build my capability in my team	68	68%	-6 ↓

## KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR




AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



# TIME TO TAKE ACTION


CELEBRATE

What things do we do well?

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THINK ABOUT HOW WE CAN BUILD ON OUR STRENGTHS AND LEARN FROM WHAT WE ARE GOOD AT.


INVESTIGATE FURTHER WITH OUR TEAMS

Are there any other opportunities coming out of the results that we want to explore further?

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HOW COULD WE INVESTIGATE? THROUGH LOOKING AT THE DATA IN MORE DETAIL OR THROUGH DISCUSSIONS WITH STAFF?


OPPORTUNITIES

Areas we need to focus on and turn into action plans:

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WHAT ARE THE KEY THINGS WE NEED TO IMPROVE TO MAKE WORKING HERE BETTER?



USE THIS PAGE TO START YOUR LOCAL ACTION PLANS

IDENTIFY AREAS TO CELEBRATE, OPPORTUNITIES FOR IMPROVEMENT AND AREAS WHICH YOU NEED TO INVESTIGATE FURTHER.

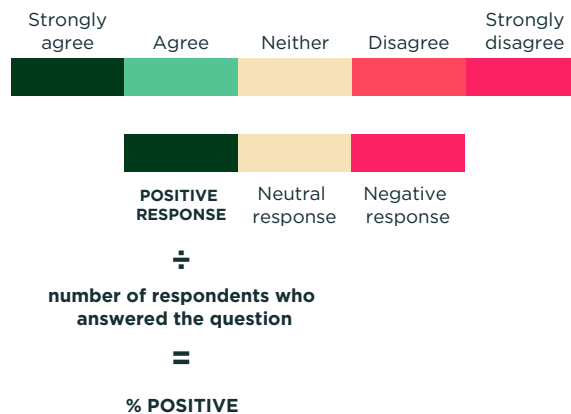
PRIORITISE 3 AREAS TO TAKE FORWARD

	PRIORITISE 3 AREAS FOR ACTION	TIMESCALES	OWNER	RESOURCES REQUIRED	TARGET/SUCCESS MEASURE
1					
2					
3					

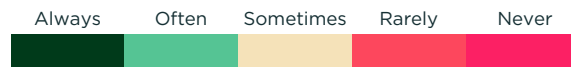
# GUIDE TO THIS REPORT

## % POSITIVE

WHERE RESULTS ARE SHOWN AS POSITIVE PERCENTAGES (% POSITIVE), THESE ARE CALCULATED BY ADDING TOGETHER POSITIVE RESPONSES ("STRONGLY AGREE" + "AGREE" OR "ALWAYS" + "OFTEN") AND DIVIDING BY THE NUMBER OF RESPONDENTS WHO ANSWERED THE QUESTION.



FOR 5 POINT SCALE QUESTIONS NOT ASKED ON THE *AGREE TO DISAGREE* SCALE THE SAME RULES APPLY, THE GREEN PERCENT REPRESENTS A **POSITIVE RESPONSE** (UNLESS THE QUESTION IS NEGATIVELY WORDED).



## ROUNDING

RESULTS ARE PRESENTED AS WHOLE NUMBERS FOR EASE OF READING, WITH ROUNDING PERFORMED AT THE LAST STAGE OF CALCULATION FOR MAXIMUM ACCURACY. VALUES FROM X.00 TO X.49 ARE ROUNDED DOWN AND VALUES FROM X.50 TO X.99 ARE ROUNDED UP. THEREFORE IN SOME INSTANCES, RESULTS MAY NOT TOTAL 100%.

	STRONGLY AGREE	AGREE	NEITHER	DISAGREE	STRONGLY DISAGREE	TOTAL
NUMBER OF RESPONSES	<b>151</b>	<b>166</b>	<b>176</b>	<b>96</b>	<b>24</b>	<b>613</b>
PERCENTAGE	<b>24.63%</b>	<b>27.08%</b>	<b>28.71%</b>	<b>15.66%</b>	<b>3.92%</b>	<b>100%</b>
ROUNDED PERCENTAGE	<b>25%</b>	<b>27%</b>	<b>29%</b>	<b>16%</b>	<b>4%</b>	<b>101%</b>
NUMBER OF POSITIVE	<b>151 + 166 = 317</b>					
% POSITIVE	<b>317 ÷ 613 = 52%</b>					

## ANONYMITY

IT IS BEST PRACTICE NOT TO DISPLAY THE RESULTS OF GROUPS OF RESPONDENTS TO THE EXTENT WHERE THE ANONYMITY OF INDIVIDUALS MAY BE COMPROMISED. RESULTS WILL NOT BE SHOWN WHERE THERE ARE LESS THAN 10 RESPONDENTS IN A GROUP.

## COMPARISONS WITH RESULTS FROM PREVIOUS YEARS

THE METHOD OF ANALYSING AND REPORTING SPECIFIC RESULTS MAY BE PERIODICALLY REVIEWED AND REVISED. SUCH IMPROVEMENTS ARE APPLIED TO CURRENT DATA AND THAT OF PREVIOUS YEARS. FOR THIS REASON THE CURRENT REPORT IS ALWAYS THE MOST ACCURATE DATA SOURCE FOR APS EMPLOYEE CENSUS RESULTS, INCLUDING COMPARISONS WITH TIME SERIES DATA.