



Our Ref:
Your Ref:
Contact Officer: Gwenda Gleeson
Contact Phone: 02-9230-9188

GPO Box 3684
Sydney NSW 2001

Level 7
Angel Place
123 Pitt Street
Sydney NSW 2000

ph (02) 9230 9133
fax (02) 9223 1092

www.accc.gov.au

3 April 2007

Ms Louise Sexton
General Counsel & Company Secretary
Hutchison Telecommunications (Australia) Limited
Building A, 207 Pacific Highway
St Leonards NSW 2065

Dear Ms Sexton

MOBILE TERMINATION COST MODEL: BUSY HOUR STATISTICS

The Australian Competition and Consumer Commission (ACCC) notes that the busy hour (BH) parameters are important for dimensioning the network in the WIK Model. The ACCC also understands that this parameter can be both country-specific and peculiar to a mobile network.

Given that some MNOs, have raised the busy hour (BH) parameters as an issue in their submissions, the ACCC is endeavouring to accurately reflect any country-specific characteristics of the BH in Australia.

However it can only do so with assistance from the MNOs operating in Australia. As a result the ACCC is seeking Hutchison's cooperation in providing key BH statistics that inform the BH parameter in the WIK Cost Model, namely, the:

- average measured proportion of daily traffic in the BH (per cent)
- average number of days per year on which the typical BH is relevant (number of days)
- average traffic per customer during the BH (milli Erlang)



These data can be presented in a table that clearly identifies which of these data are commercial-in-confidence (c-i-c) to Hutchison.

The ACCC recognises that these statistics are c-i-c. At this stage, these data will be used for internal (ACCC) purposes to identify any significant and country-specific trends that may need to be taken into consideration when parameterising the WIK Model. The ACCC may need to use these data for other purposes in the future.

This request is being made to the four mobile network owners and operators in Australia, and we would appreciate Hutchison's cooperation in this regard.

The ACCC understands that these data should be readily available and asks that Hutchison provide these data by no later than close of business on 13 April 2007. If Hutchison is not able to provide these data by this date, the ACCC would appreciate a short letter or email stating the reasons why these data are not available.

This letter, along with any responses from Hutchison in relation to this matter (excised of any c-i-c information as identified by Hutchison), will be placed on the ACCC's website.

If you have any queries in relation to this request please feel free to call Gwenda Gleeson on (02) 9230 9188.

Yours sincerely



Robert Wright
General Manager
Compliance and Regulatory Operations
Communications Group

Cc Brian Currie - General Manager Regulatory Affairs - Hutchison
Telecommunications (Australia) Limited