From: Elisha Smith
To: RMII

Subject: Mobile tower reception

Date: Monday, 30 January 2023 5:59:11 AM

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To Who this may Concern

We have been living in the Quorrobolong area for almost 2 yrs.

We have had two emergencies (for human and animal) personally ourselves, as also come to a scene of accident on our road where a person had to leave the scene to fetch mobile reception to call for ambulance.

Many locals have written to various people about our area needing a mobile reception tower, but it tends to fall on deaf ears.

We recently went out west to help with flood clean up of friends place in Eugowra, they had better reception than us, and they are more isolated than us. Quorrobolong is in nsw, on the east coast, 15mins from cessnock, 25 from Toronto and we struggle on a daily basis to get any mobile reception or internet.

It has been better since moving here, but its still pretty bad.

When we had to call for emergency for me, it was extremely frustrating to be disconnected several thousand times, that the emergency services thought we were pranking calls or hanging up on them. We had to give our number out to them, so they call us back, instead having to go through the whole emergency steps to start our story over again why we need ambulance.

Phone calls, on a good day may go over 12mins, before it's disconnected, then able to connect to network to make a call back to person we were talking to.

The internet is impossible to study online, or listen to talks, or even a podcast while mowing, and we have two ppl studying in this home.

We tried sallelite but for of cloud cover living near mts, it rained alot here this didnt work, and we cant afford sallelite starlink. If we ever close down again like covid, we will be another family sitting in a park in cessnock uploading to tune into school and tafe.

Please put a mobile tower in for our area. We do have the watagans mts that shadows us from freemans and we can barely pick up the one of sugar loaf.

Ellalong tower is shadowed by hills between quorrobolong and there. Possibly a tower closer to the top of Sandy creek road, hunter retreat accommodation in this area would be fantastic.

Most people would be able to pick it up.

Thank-you for reading.

Elisha Smith