



Hunter Water Corporation
ABN 46 228 513 446

PO Box 5171
HRMC NSW 2310
36 Honeysuckle Drive
NEWCASTLE NSW 2300
1300 657 657
enquiries@hunterwater.com.au
hunterwater.com.au

29 September 2023

Postal Services Team
Australian Competition and Consumer Commission
GPO Box 520
MELBOURNE VIC 3001

Via email: postalservices@accc.gov.au

To Whom it May Concern

Hunter Water submission on Australia Post's proposal to increase prices

Hunter Water is a NSW State Owned Corporation (SOC) responsible for providing drinking water, wastewater, recycled water and some stormwater services to a population of over 600,000 people across the Lower Hunter Region of New South Wales. Much like Australia Post, Hunter Water's pricing is regulated by an independent body, being the NSW Independent Pricing and Regulatory Tribunal (IPART).

Australia Post's proposal to increase the price of postage by 25% from 1 January, alongside ongoing degradation in service levels for delivery of print post, will have a significant impact on our business, and on our continued usage of Australia Post to distribute accounts and correspondence. The proposed increase will represent an immediate additional cost of approximately \$200,000 per year in postage which will be passed directly onto our customers.

Hunter Water supports the submission put forward by the Water Services Association of Australia.

If you require any further information or if I can provide any assistance, please do not hesitate to contact me on (02) 4081 5848

Yours Sincerely

Dane Linde

DANE LINDE
Team Leader Meters & Billing