

To the Australian Competition and Consumer Commission:

Re: Proposed increases in postage prices.

The Irritable Bowel Information and Support Association of Australia is a non-profit mutual support organisation that seeks to help people with irritable bowel syndrome.

We have members across Australia, some in isolated places where they cannot meet with other sufferers so rely on information posted to them, and on our quarterly newsletters.

We also post information to doctors, gastroenterologists and allied health professionals on a regular basis.

We can contact some members by email, but many of our members are in the older age range and do not communicate by computer.

Our source of income is from membership subscriptions and donations from members and professionals and most people use our reply paid envelopes to send money by cheque or card number. We depend on voluntary workers.

Please do not raise the cost of ordinary letters or other packages. Our largest costs are for postage already, and our income has been affected by the downturn in the economy last year.

Yours faithfully

NOELENE KIDD  
Executive Secretary

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