As the CEO of a not for profit company with \$30m turnover, I would like to make the following (small points):

- ? I send a far greater % of my mail now in overnight envelopes at great cost since the ordinary mail service is unreliable - I am not sure how the usage of these envelopes would compare with a decade ago
- ? Can we not move to a system where stamps are labelled first class, second class etc mail as per the UK so that you do not have to add on small denominations when price rises occur. (After all, it you have stashed away stamps, Australia Post has had the use of the money!). I note that this has happened with aerograms.

Thank you

Antoinette le Marchant Chief Executive Officer KU Children's Services