1 7 MAY 2011

FILE NO:



AHMED FAHOUR Managing Director and Chief Executive Officer

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16 May 2011

Mr Joe Dimasi Commissioner Australian Competition and Consumer Commission GPO Box 520 MELBOURNE VIC 3001

Dear Joe

Domestic Reserved Letter Service Price Changes

I have been reviewing customer feedback (both general and those provided in response to the ACCC Issues Paper) on the proposed changes to the PreSort letter service, including the enhancements to Off Peak PreSort (Off Peak) delivery timetable.

Customer feedback on the proposed changes to the Off Peak delivery timetable has been extremely well received and viewed as a positive move by Australia Post. Although, I have noted the comments from some customers regarding the proposed moderate increase to Off Peak and what impact that would have upon migration.

As stated in our draft notification, a key objective of the proposed changes is to encourage the use of Off Peak. While I believe the proposed changes will achieve this, to further support the objective (including migration assumptions) I propose to further increase the differential between Regular Barcode Direct Tray (BDT) and Off Peak BDT prices. This will be achieved by reducing the size of the proposed price increase for Off Peak BDT prices by more than 50% (as shown at Attachment 1) and means the average increase to Off Peak prices will now be 2.1% or 0.9c (GST Exclusive).

While this will reduce the proposed revenue increase to Australia Post, I will not seek to lessen the proposed enhanced service improvements to Off Peak detailed in the draft notification. That is a specific Off Peak delivery timetable (based on a 6pm lodgement) that provides delivery over a two day window (as opposed to the current four days – Regular plus up to three days).

I see this as a great outcome for our customers and a genuine effort on our part to encourage more businesses to migrate to Off Peak.

Yours sincerely

AHMED FAHOUR

Encl

PreSort Letters

Same State BDT					Other State BOT					Residue					Unbarcoded Residue				
			Proposed	Price	Ī			Proposed	Price	T		Г	Proposed			Proposed Price			
(Current	Δ	mount	% Var	(Current	1	rmount	% Var	С	urrent	Α	mount	% Var	С	urrent	A	mount	% Var
\$	0.427	\$	0.457	7.0%	\$	0.438	\$	0.473	8.0%	\$	0.477	\$	0.506	6.1%	\$	0.510	\$	0.535	4.9%
\$	0.372	\$	0.402	8.1%	\$	0.383	\$	0.418	9.1%	\$	0.422	\$	0.451	6.9%	\$	0.510	\$	0.535	4.9%
\$	0.550	\$	0.578	5,1%	\$	0.572	\$	0.605	5,8%	\$	0.660	\$	0.688	4.2%	\$	0.800	\$	0.840	5.0%
\$	0.693	\$	0.732	5.6%	\$	0,737	\$	0,776	5.3%	\$	0.831	\$	0.869	4.6%	\$	0.968	\$	1.018	5.2%
\$	0.913	\$	0.952	4.3%	\$	1.001	\$	1.040	3.9%	\$	1.106	\$	1.144	3.4%	\$	1.249	\$	1.287	3.0%
\$	0.825	\$	0.853	3.4%	\$	0.869	\$	0.897	3.2%	s	0.990	8	1.018	2.8%	s	1.034	\$	1.062	2.7%
\$	1.155	\$	1.183	2.4%	\$		1								1		l '		1.9%
\$	1.595	\$	1,623	1.8%	\$	1.727	\$	1.755	1.6%	\$	1,815	\$	1.843	1.5%	\$	2,035	\$	2.063	1.4%
十	Same State BDT				Other State BDT				Residue					Unbarcoded Residue					
Г			Proposed	l Price				Proposed	Price		Proposed Price			Price			Proposed Price		
Current		Amount % Var		Current		Amount % Var		Current		Amount % Var		% Var	Current		Amount		% Var		
		\$		0.7%	\$	0.427	\$	0.430	0.7%	\$	0.465	\$	0.506	8.8%	\$	0.505	\$	0.535	5.9%
\$	0.356	\$	0.359	0.8%	\$	0.367	\$	0.370	0.8%	\$	0.405	\$	0.429	5.9%	\$	0.505	\$	0.535	5.9%
\$	0.539	\$	0.540	0.2%	\$	0.561	S	0.562	0.2%	\$	0.649	\$	0.688	6.0%	\$	0.795	\$	0.840	5.7%
\$	0.671	\$	0.683	1.8%	\$	0.704	S	0.716	1.7%	S	0.820	\$	0.869	6.0%	\$	0.963	\$	1.018	5.7%
\$	0.875	\$	0.887	1.4%	\$	0.919	S	0.931	1,3%	\$	1,084	\$	1.144	5.5%	\$	1,238	\$	1.287	4.0%
\$	0.803	\$	0.804	0.1%	\$	0.836	\$	0.837	0.1%	\$	0.979	\$	1.018	4.0%	\$	1.029	\$	1.062	3.2%
\$	1.089	\$	1.090	0.1%	\$	1.155	\$	1.156	0.1%	3 '	1.331	\$	1.403	5.4%	\$	1.474	\$	1.513	2.6%
\$	1.375	\$	1.376	0.1%	\$	1.463	\$	1.464	0.1%	\$	1.650	8	1.843	11.7%	\$	1.925	\$	2.063	7.2%
	** * * * * * * * * * * * * * * * * * * *	Current \$ 0.427 \$ 0.372 \$ 0.550 \$ 0.693 \$ 0.913 \$ 0.825 \$ 1.155 \$ 1.595 Current \$ 0.416 \$ 0.356 \$ 0.539 \$ 0.671 \$ 0.875 \$ 0.803 \$ 1.089	Current A \$ 0.427 \$ \$ 0.372 \$ \$ 0.550 \$ \$ 0.693 \$ \$ 0.913 \$ \$ 0.825 \$ \$ 1.155 \$ \$ 1.595 \$ Current A \$ 0.416 \$ \$ 0.356 \$ \$ 0.671 \$ \$ 0.875 \$ \$ 0.803 \$ \$ 0.803 \$ \$ 1.089 \$	Current Proposet Amount \$ 0.427 \$ 0.457 \$ 0.372 \$ 0.402 \$ 0.550 \$ 0.578 \$ 0.693 \$ 0.732 \$ 0.913 \$ 0.952 \$ 0.825 \$ 0.853 \$ 1.155 \$ 1.183 \$ 1.595 \$ 1.623 Same State BDT Proposed Amount \$ 0.416 \$ 0.419 \$ 0.356 \$ 0.359 \$ 0.539 \$ 0.540 \$ 0.871 \$ 0.683 \$ 0.875 \$ 0.887 \$ 0.803 \$ 0.804 \$ 1.089 \$ 1.090	Current Proposed Price Amount % Var \$ 0.427 \$ 0.457 7.0% \$ 0.372 \$ 0.402 8.1% \$ 0.550 \$ 0.578 5.1% \$ 0.693 \$ 0.732 5.6% \$ 0.913 \$ 0.952 4.3% \$ 1.155 \$ 1.183 2.4% \$ 1.595 \$ 1.623 1.8% Same State BDT Proposed Price Current Amount % Var \$ 0.416 \$ 0.419 0.7% \$ 0.359 0.8% \$ 0.539 \$ 0.540 0.2% \$ 0.671 \$ 0.683 1.8% \$ 0.875 \$ 0.887 1.4% \$ 0.803 \$ 0.804 0.1% \$ 0.803 \$ 0.804 0.1% \$ 0.803 \$ 0.804 0.1% \$ 0.803 \$ 0.804 0.1%	Proposed Price Current Amount % Var € \$ 0.427 \$ 0.457 7.0% \$ \$ 0.372 \$ 0.402 8.1% \$ \$ 0.550 \$ 0.578 5.1% \$ \$ 0.693 \$ 0.732 5.6% \$ \$ 0.913 \$ 0.952 4.3% \$ \$ 0.825 \$ 0.853 3.4% \$ \$ 1.155 \$ 1.183 2.4% \$ \$ 1.595 \$ 1.623 1.8% \$ ** ** ** ** ** ** ** ** ** ** ** ** ** ** ** ** ** ** ** ** ** ** ** ** ** ** ** ** ** ** ** ** ** ** ** ** ** ** ** ** ** <	Current Proposed Price Amount % Var Current \$ 0.427 \$ 0.457 7.0% \$ 0.438 \$ 0.372 \$ 0.402 8.1% \$ 0.383 \$ 0.550 \$ 0.578 5.1% \$ 0.572 \$ 0.693 \$ 0.732 5.6% \$ 0.737 \$ 0.913 \$ 0.952 4.3% \$ 1.001 \$ 0.825 \$ 0.853 3.4% \$ 0.869 \$ 1.155 \$ 1.183 2.4% \$ 1.243 \$ 1.595 \$ 1.623 1.8% \$ 1.727 Same State BDT O Proposed Price Current Current \$ 0.416 \$ 0.419 0.7% \$ 0.427 \$ 0.356 \$ 0.359 0.8% \$ 0.367 \$ 0.539 \$ 0.540 0.2% \$ 0.561 \$ 0.871 \$ 0.683 1.8% \$ 0.704 \$ 0.875 \$ 0.887 1.4% \$ 0.919 \$ 0.803 \$ 0.804 0.1% \$ 0.836 \$ 0.803 \$ 0.804 0.1% \$ 0.836	Same State BDT	Same State BDT	Same State BDT	Same State BDT	Same State BDT	Same State BDT						

Acquisition Mail	Same State BDT				Other State BDT					Residue					Unbarcoded Residue					
		Proposed Price					Proposed Price					Proposed Price						Proposed	Price	
	(Current	A	mount	% Var	C	urrent	ß	mount	% Var	C	urrent	Α	mount	% Var	C	Current		mount	% Var
Off Peak Delivery																				
Small - up to 125g	\$	0.300	\$	0.310	3.3%	\$	0.320	\$	0.330	3.1%	\$	0.465	\$	0.506	8.8%	\$	0,505	\$	0.535	5.9%
Small Plus - up to 125g	\$	0.415	\$	0.430	3.6%	\$	0.435	\$	0.450	3.4%	\$	0.649	\$	0.688	6.0%	\$	0.795	\$	0.840	5.7%

Other Letter Prices	Curr	ent	Prop Amo	osed Pric	e % Var		
Clean Mail Small Small Plus	\$ \$	0.510 0.800	\$ \$	0.535 0.840	4.9% 5.0%		
Reply Paid Annual Fee	\$	65.00	\$	80.00	23.1%		

Notes/Comments

All prices are GST Inclusive, except for External Territories where they are as stated but GST free.

Non-reserved products (over 250g or more than four times the BPR) are shaded