

I would like to make a submission on the application by australia post for an increase in postal services from 55cents to 60cent

the service currently offered by australia post are totally unacceptable for any increase whatsoever and should be completely opposed

sometime ago an increase was granted from 45 to 50 cents (10+%) then again an increase to 55 cents (10%) now they seek a 9+% increase and nothing has improved in fact it has got worse for an organisation that holds a monopoly in australia

if increases were tied to the C.P.I. then that maybe justified but unless exceptional circumstances exists anything beyond that is unreasonable.

i realise that an increase based on the CPI will make the minimum about an ODD figure but so be it as business houses etc have been offering for years the rounding up/down principle since the removal from the Australian currency market of 1 & 2 cent coins.

lets say the increase to 52 cents was granted, at the worst australia post will sell only stamps in multiples of 5 and if a member of the public wants 1 only then they only pay 50 cents but in reverse if it was 53 cents then the public will have to pay 55 cents for 1 stamp or purchase in multiples of 5.

most major business organisations use franking machines and it is no problem for them to place whatever amount needed on an envelope so no inconvenience to them in fact a major saving to everyone concerned.

the recent bad service is as follows i have received :-

1. express post envelope #002112205090 posted from kingsford po (2035) at about 4pm on tuesday april 6, 2010 delivered around noon on thursday april 8 to 2 kettle street redfern (2016) so the guarantee that australia post gives for next day delivery is breached. the public are being robbed by thinking to purchase 1 of these envelopes will speed delivery of an urgent item when in fact it isn't when you consider it's only about 6km distance between the 2 suburbs; and
2. plain envelope with 55cent stamp on the envelope posted in letter box at manly (2135) on thursday april 15 received tuesday april 20 at redfern (2016) so 3 working days in total

i have both of these envelopes, duly australia post stamped, if you wish to verify so give me a name and address for me to fwd to you if you need confirmation of these 2 facts

yours sincerely lindsey p PAUL j.p.