

Australian Competition
& Consumer Commission
Level 2, 123 Pitt Street
SYDNEY, 2000

20th June, 2002

Dear Sirs,

Your advertisement in the Sydney Morning Herald re.
Australia Post - planned increase in postage

Considering the abysmal postal service Coffs Harbour suffers, I can see NO justification for being asked to pay more for my letters to Sydney and Brisbane. Is it generally realised that mail between either State capital and this town takes SIX days?? You will find this out on ultimate arrival of this letter. Why on earth should it take so long?

One wonders whether Australia Post hopes to phase out orthodox mail altogether in time by discouraging the public through stiff charges for rotten service. It seems like a plot to force us all to turn to e-mail.

Are there to be forums on the mid-north coast after the Sydney one? You would find plenty of interest in attending to air our dissatisfaction with Australia Post's performance.



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