

29/04/2010

Dear ACCC, my submission is to complain against Australia Post's desire to raise the price of a stamp from currently 55 cents to 60 cents, an increase of 5 cents. The reasons for my complaint are as follows:

-Can Australia Post prove exactly if the stamp price rise to 55 cents in 2008 actually increased the posting of letters or decreased posting of letters due to the stamp rise in 2008?

-Does Australia Post plan to protect jobs of Australia Post workers if the stamp price rise for this year is rejected?

-How would Australia Post immediately improve current delivery of mail and processing of mail using new, better technology to allow mail to get to destinations around Australia faster than at present if the stamp price rise is approved?

- If a price increase is approved, how will Australia Post deliver mail to international destinations faster?

The problem I have is that after the price rise in 2008, Australia Post is yet to use the increase price to create a better mail delivery service such as making sure mail to destinations around Australia could be delivered earlier, at least a day earlier, than at present for all interstate mail? The postage price increase to 60 cents should only be approved if Australia Post promises to ensure the faster delivery of all surface mail in Australia and improve processing machines to ensure each address is read correctly thus reducing the need to return mail to the sender for incorrect addresses.

Thanks, Max.