SEARCH DATA LOCATION DATA THIRD PARTY APP INSTALL DATA APP USE D SE DATA YOUTUBE DATA GMAIL DATA GOOGLE MAPS DATA GOOGLE+ D ARCH DATA LOCATION DATA THIRD PARTY APP INSTALL DATA APP USE D JBE DATA GMAIL DATA GOOGLE MAPS DATA GOOGLE+ DATA GOOGLE HANGO NTION DATA. THIRD PARTY APP INSTALL DATA APP USE DATA YOUTUBE DATA GN ata google sites data web site visits data search data location data. Th Google's Advertising and both both Google Maps Data GOOGLE HANGOUTS DATA GOOGLE HANGOUTS DATA GOOGLE HANGOUTS DATA GOOGLE HANGOUTS DATA GOOGLE SITES DATA Dominance TION DATA. THIRD PARTY APP INSTALL DATA APP USE DATA YOUTUBE DATA GMAIL DATA GOOGLE MAPS DATA GOOGLE+ DATA GOOGLE HANGO TA GOOGLE MAPS DATA GOOGLE-RTY APP INSTALL DATA APP USE I ON DATA THIRD PARTY APP INSTALL DATA APP USE D UTUBE DATA GMAIL DATA GOOGI CATION DATA THIRD PARTY APP II A GOOGLE SITES DATA WEB SITE VISITS DATA SEARCH DATA LOCA

Key takeaways:

- The Internet is now mobile the mobile Internet is proprietary, not open
- Google's business is to collect personal, sensitive data at massive scale to sell advertising
- It's not about the algorithms, it's about the data
- Android is a data collection "service," not a mobile OS
- Google controls the advertising ecosystem through its dominant "ad tech" stack
- Consumers are not only the "product" on the Internet, consumers subsidize Google's data collection
- Privacy and competition converge with comingled privacy policies and terms of service

Google wants regulators to see the small picture

Google

"The Internet is open"

"Competition is one click away"

"Consumers have choice"

"New features and innovations"

Allegations
of abuses
in market
segment X (*e.g.*,
comparison
shopping, app
bundling)

The Big Picture is more relevant

- Google is an advertising company
- Data drives advertising
- Three monopoly data sources: Search, DoubleClick, Android
- Privacy compliance does not provide safe harbour from antitrust enforcement
- Google has unmatched depth and breadth of data
- Google uses its size and dominance across various apps and services to increase its data advantage
- Google is already dominant in the "ad tech" stack
- Publishers, content owners can never match the data collected by Google and are increasingly dependent upon Google's "ad tech"
- Consumer data, collected at massive scale, is Google's currency

Consumers are paying too much for "free" services



- The amount of consumer data taken by Google now vastly exceeds the value of the "free" services offered in return.
- The amount of data taken by Google has grown exponentially while the value of its "free" services has improved only incrementally.
- The monetary value of consumer data is now untethered from the monetary value of Google's "free" services, which often have a marginal cost of zero.

The mobile Internet is technically constrained



- LESS BANDWIDTH
- SMALLER USER INTERFACE
- NO KEYBOARD OR MOUSE

The mobile Internet is "app-based"



- APPS REPLACE BROWSER
- MANAGE BANDWIDTH
- MANAGE USER INTERFACE
- MANAGE MEMORY AND COMPUTE



The mobile Internet is proprietary, not open

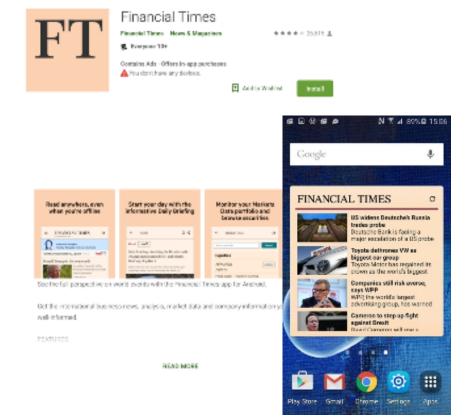


- COMMUNITY-LED
- OPEN STANDARDS-BASED
- PERMISSIONLESS INNOVATION



- GOOGLE CONTROLLED ECOSYSTEM
- PROPRIETARY APIs
- ACCESS VIA THE PLAY STORE
- GOVERNED BY TERMS OF SERVICE AND PRIVACY POLICIES

As a result, in mobile, Google is in control

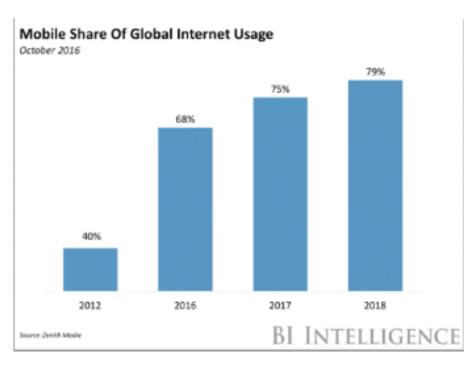


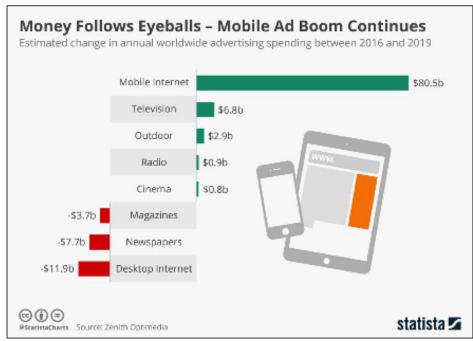
- Google's Privacy Policy
- Google's Developer Agreements
- Google's Proprietary APIs
- Google's "Store" Policies
- Google's Terms of Service
- Google's Design Guidelines



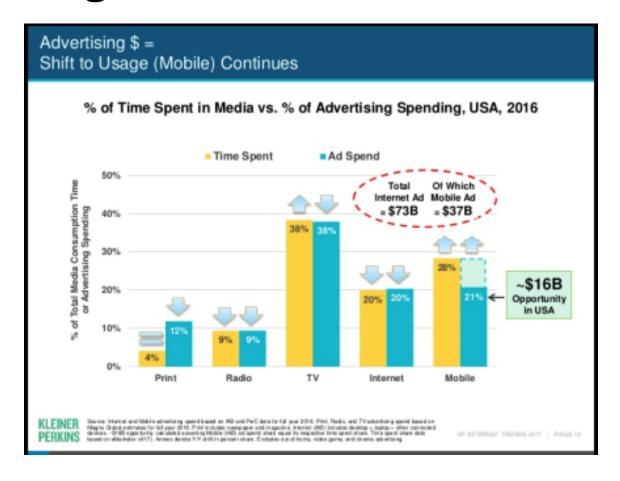


Ads follow shift to mobile





Advertising continues to shift to mobile

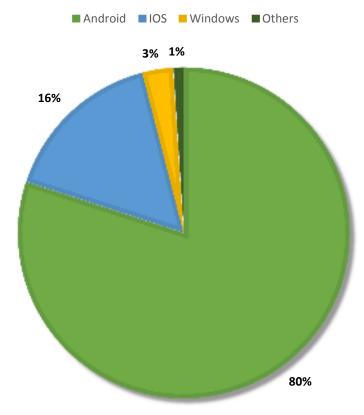


Web 4.0: The mobile Internet is proprietary

GLOBAL OPERATING SYSTEMS MARKET SHARE







Ad tech: The Google monopoly nobody saw coming

- Advertising is critical for publishing and the delivery of content
- "Matching" buyers and sellers in a scale electronic marketplace
- Advertising includes text ads / display ads (including video)
- Advertising appears in search results / displayed on websites / social media feeds / video
- How they are selected to be served to users: varying degrees of targeting (from categories of recipients to specific individuals) based on data
 - Generally, the better targeted the ad, the greater the chance of conversions (sales)
 - Data underlies ad targeting but not all data is the same: search and location data allow for specific contextual advertising

About online advertising: players (simplified)

Buy Side:

Advertisers / Agencies wanting to place online ads

Sell Side:

Publishers, app developers selling ad space

In between Sell & Buy

Intermediaries offering cloud software and services to buyers and sellers (ad-tech)

Consumers

from whom data is extracted, and to whom the ads are shown













































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Online advertising intermediation (simplified)

Buy Side:

Advertisers/ Ad agencies





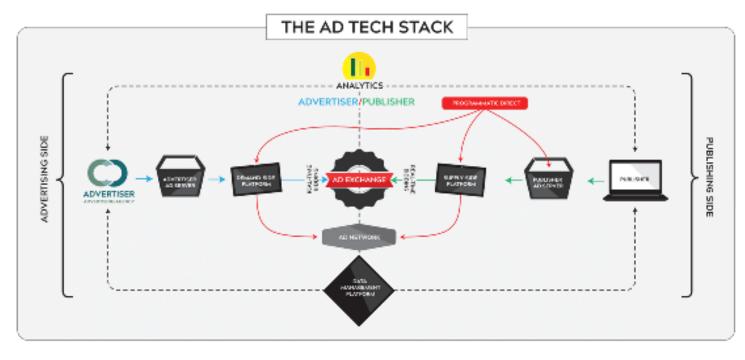












Sell Side: Publishers,

app developers







The Sydney Morning Herald

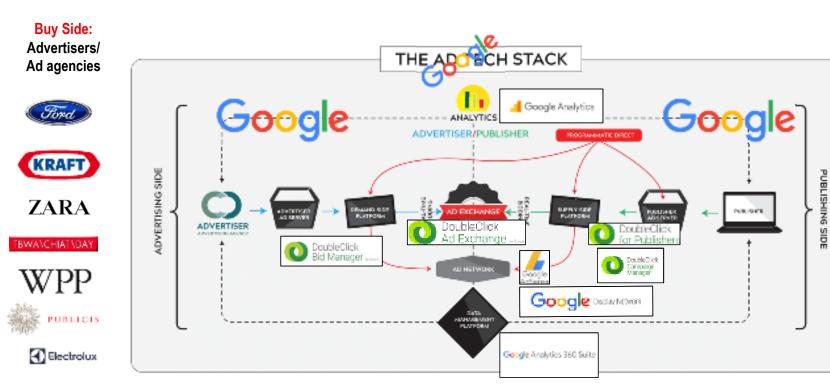






...

Google is omnipresent throughout the ad-tech value chain



Sell Side:
Publishers,
app developers

TRAVEL+
LEISURE

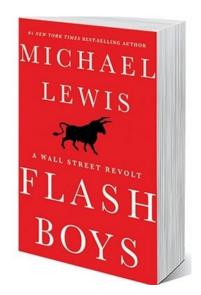
TIME

Google
Google
Freddit

Google Ad Tech: Where Mad Men meets Flash Boys





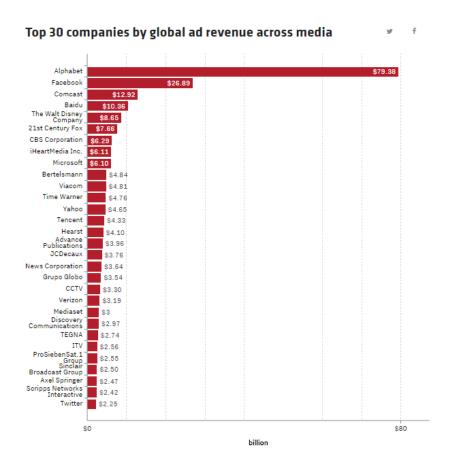


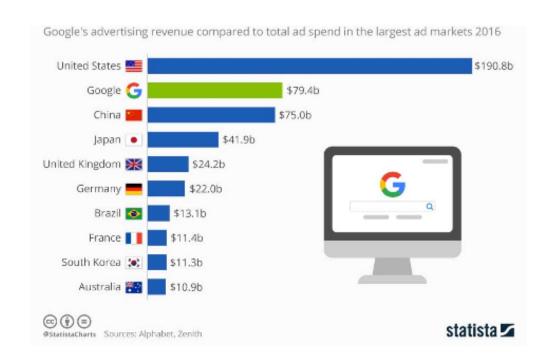
- Programmatic
- Real Time Bidding
- Low-latency
- Millisecond auctions

"Since AdWords and DBM run on servers in the same data centers as Ad Exchange, they can respond faster to Ad Exchange bid requests compared to other exchange requests. There are no network latency or timeout issues between either AdWords or DBM and Ad Exchange, which means publishers on Ad Exchange always receive bids from AdWords and DBM advertisers."



Google dominates online advertising





Google commands triple the advertizing revenue of the company in the second spot

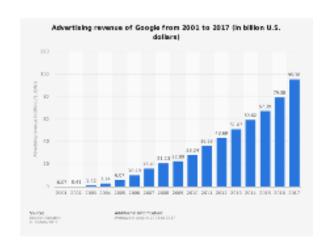
Google is an advertising company, not a technology company

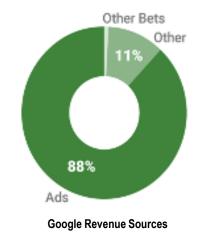
Google total revenue grew

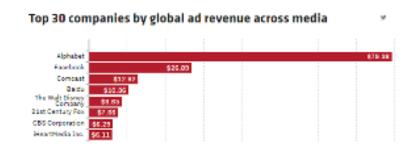
to **USD 95.38 billion** in 2017

88 percent of those revenues were advertising revenues

Google is the largest global advertising company, by far







It's all about the data

Google generates advertising revenue through collecting and combining

```
GOOGLE SEARCHES
                          RING COOKIV
                                        IAILS VIDEOS SOCIAL N
                                                              /ORK MAPS \
WEB BROWSING COO.
                          ILS VIDEOS SI
                                        LI NETWORK MAPS SEL
                                                              HES WAZE NA
                                        PEADOHES WAZE NAVII
DOKIES EI
          SVIDEOS
                         . NETWORK MA
                                                             ION LOCATION
DEOS SO
           NETWORK
                        SEARC IES WAX
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                                                            PP USE OOGLE \
WORK M
            SEARCHES
                       TENAVIE TION LOL
                                             APP USE (
                                                            SEARCH!
                                                                    WEB BA
                       LOCATIO
                                PP USE (
                                                                     ; COOKII
ARCHES
            NAVIGAT
                                             SEARCH
                                                            BROWS
                                 EARCHE\
                      SE GOOF
AVIGATIO
            ATION AF
                                             BROWSII
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                                                                     : VIDEOS
TON APP
            iOOGLE SI
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                                                          JEOS SOCIAL NETWORK
                                             (IES EMAI
                     AROWSING COOKIES EMA
                                                         . NETWORK MAPS SEARC
GOOGLE L___ACHES WE
                                             IDEOS SI
WEB BROWSING COP'
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                    S EMAILS
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DOKIES EMAILS VIP'
                    ACIAL NE
                                   MAPS SEA
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                                                        AVIGATION
                                                                       ON APP U.
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More data, more advertising revenue – this motive underlies its anticompetitive behaviour



Google Search, Maps, Gmail, YouTube, Play, Chrome, Android each have a billion+ users

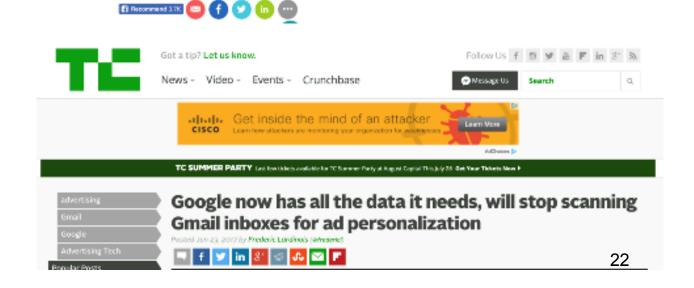


Google has so much data ...



Google will no longer read your emails to tailor ads

by Selena Larson @selenalarson (5) June 23, 2017; 6:21 PM ET



Consumer data is Google's product

Google is a data refinery

- 4.5 billion searches each day.
- More than 1 billion monthly active Gmail users.
- **2** billion monthly active Android phones.
- YouTube's one billion users watch one billion hours a day.
- ☐ Google Maps' users navigate more than **one billion kilometers a day**.
- ☐ Google Drive's 800 million-plus users upload three billion objects a day.

Data is monetized through digital advertising.



It's not about algorithms ... it's about the scale of the data

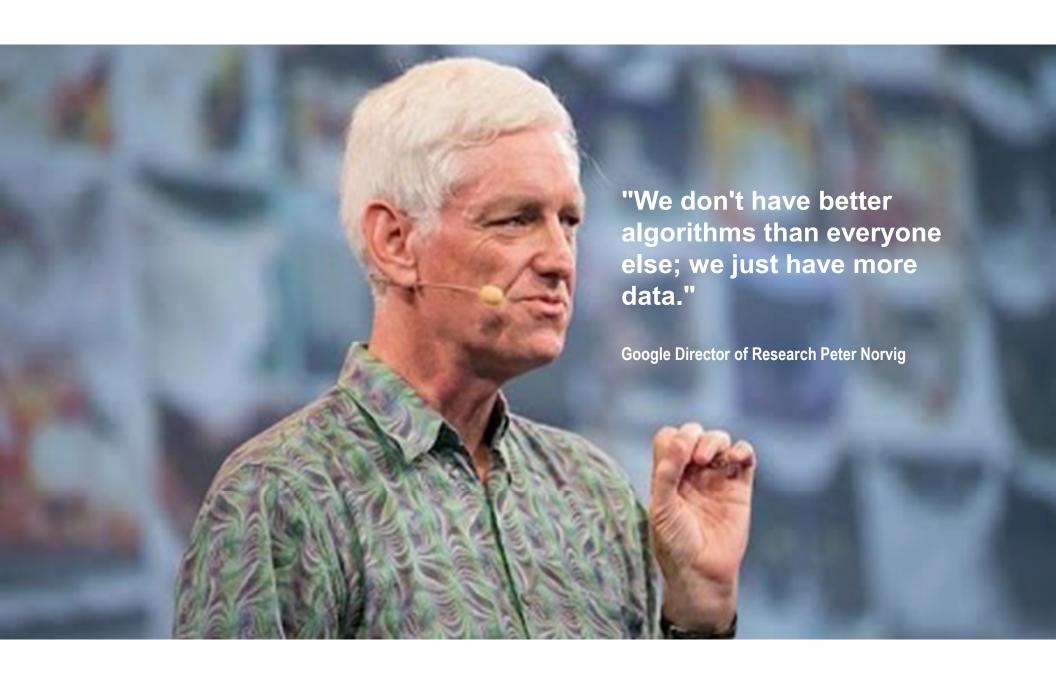
The algorithms at the heart of key Internet ad technologies are a form of machine learning

Learning happens through the processing of large volumes of data

The best algorithms cannot achieve good results if they have insufficient data to learn and improve on their results

The best ad targeting is reliant on mass quantities of data, not algorithms

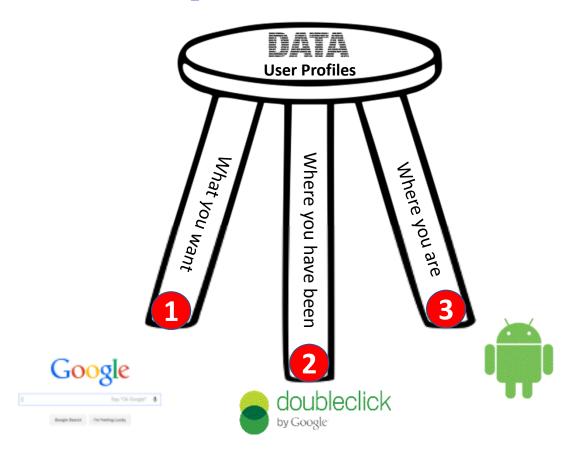
$$\begin{split} P_{0,1}(81) &= \frac{(x_1 - x)P_{0,0}(x) + (x - x_0)P_{1,1}(x)}{x_1 - x_0} \\ &= \frac{(64 - 81)(.25) + (81 - 16)(.125)}{64 - 16} \\ &= \frac{-4.25 + .8.125}{48} \\ &\approx .080729 \end{split}$$



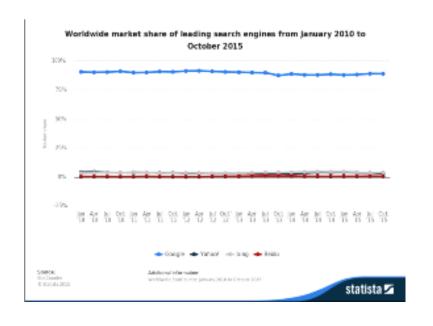


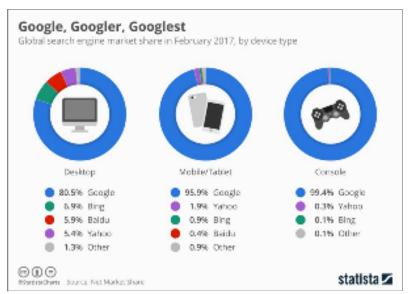


Google's advertising business is driven by three monopolies



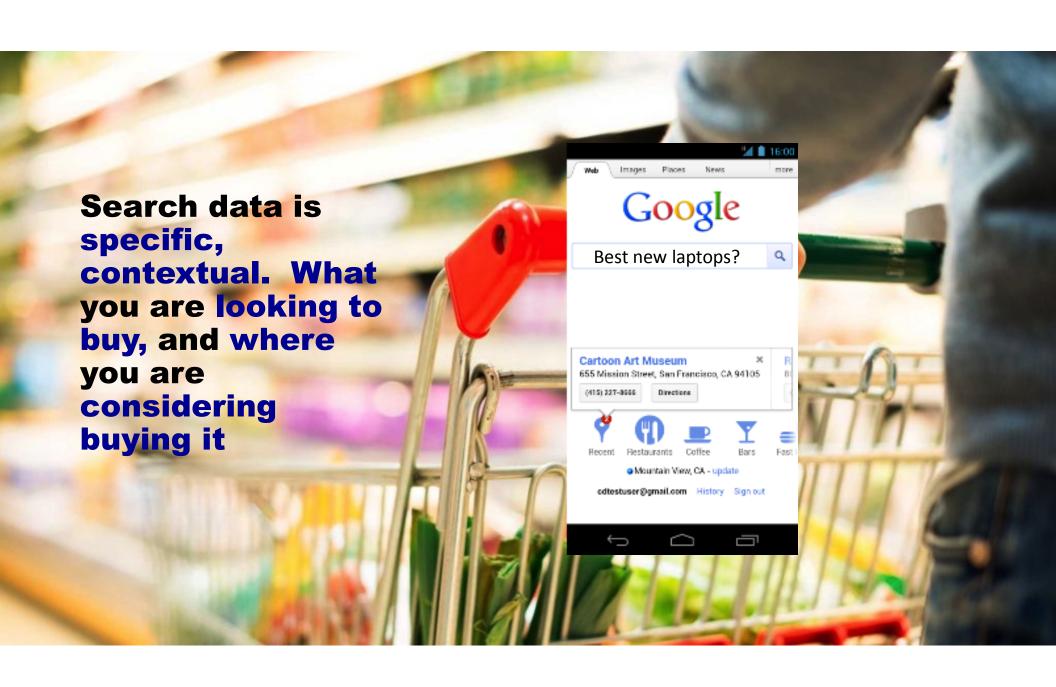
Google dominates search





Over 4 billion search queries **per day 2 trillion searches annually**

"cheap lawnmower models" "funny Data on all of your search queries post on Google Search, and your clicked spice search results "cafe du nord address" "how to deal with depression" "personal computer store nearby" "job search web sites" "pavlova recipe" "information on ISIS" "down town beauty salons" "Toe fungus remedies" "investina for dummies book"



DoubleClick cookies generate data on the web sites you visited....more than 2 million web sites

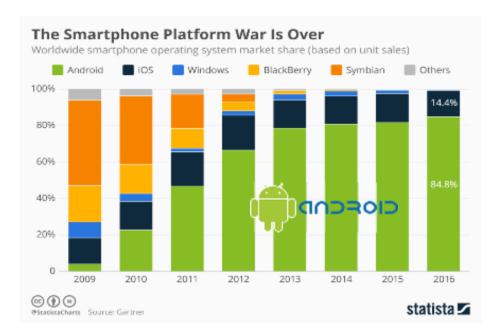




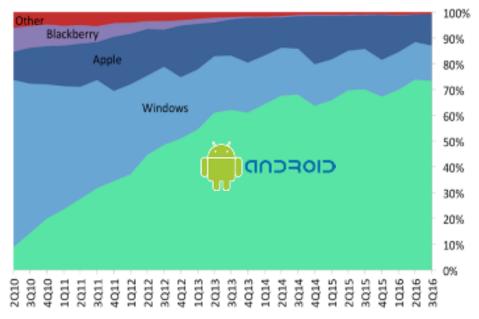
3

As world shifts to mobile, Google Android dominates the mobile platform

Android is by far the largest OS platform for smartphones

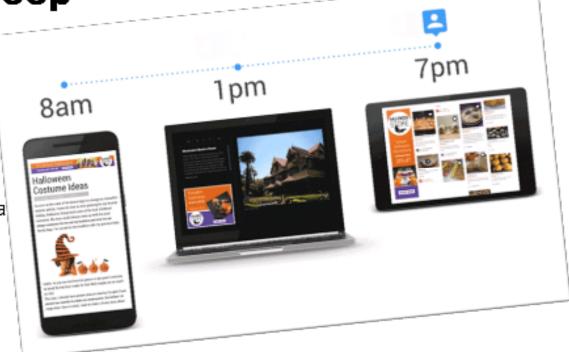


Android is even by far the largest platform for all computing



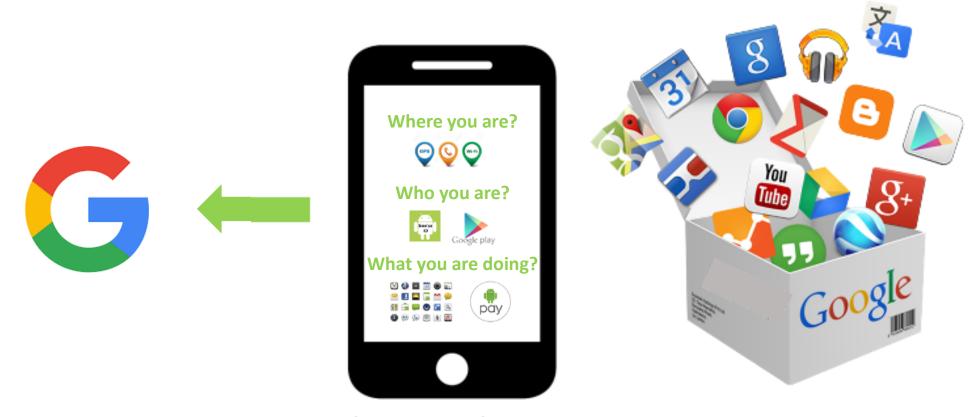
Google "closes the loop"

- Google can now "reach the same user across devices, apps, and sites."
- Can report within 99% accuracy whether a customer visited a physical store.



"With the power of Google Maps technology, we have access to the exact dimensions of over 200 million stores globally to deliver 99% accuracy in reported visits. Only Google can deliver this level of precision and scale."

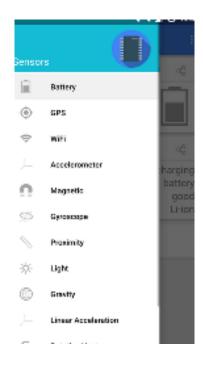
Android is a data collection platform



Location | Device ID | Google Play ID

Data collected by Android: user data, sensor data, app data and location data

- Google Mobile Services data (use of Play Store, Youtube, Search, Maps...)
- 2. App metadata (tracking of usage of third party Android apps and efficiency of ads)
- 3. Sensor data (barometric pressure, accelerometer, gyroscope
- 4. Precise, activity based location data





Location data is particularly valuable for advertising

Like search, location data can allow customization of advertising at an individual level

Google constantly collects **vast swaths of data on all of its users locations and their activities, 24/7** – through tracking via enabled location services and also via more surreptitious means, through WiFi mapping, Bluetooth beacons, and cell tower communications



Location is the next search, except it is not Google's to take

For example, what entitles Google to collect GPS pings when no GPS-aware apps are running?

Google does not own, supply, or build GPS technology

Google does not pay for GPS chips in mobile devices

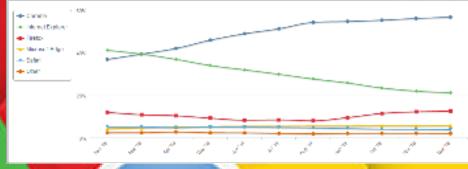
Global Positioning Satellite technology is independently supplied and does not rely on the Android operating system



GPS location information is valuable to the user ... why does Google Android take it for free?

By the way, Google also dominates web broswers

chrome







Male born in 1978 who visits football web sites

Putting it all together: Google's services collect data at scale for advertising

...who has searched for and purchased football jerseys online

...and watches online videos of FC Barcelona

...and has been at football stadiums during League games ...and likes travel

User profile

... And is currently "in vehicle" on his way to a football game





Android Data Collection

How did we get here?

Data collection: vastly more than needed – user is the product, benefit accrues to Google

- No relationship between user data collected and what user is actually doing on the mobile device
- Data is personally identifiable
- Benefit of the data collection only accrues to Google
- Data "minimization" has virtually no meaning in Android
- App Metadata collection is asynchronous
- Historical data (when device is not online) is recorded, cached, and sent to Google servers when phone connects to Internet.

Consumers **pay** for data collection only to have ads sold back to them based on the **same data**

"Opt-in" and disclosures?

Are location disclosures adequate?

Google

Privacy and Terms

To create a Google Account, you'll need to agree to the Terms of Service below.

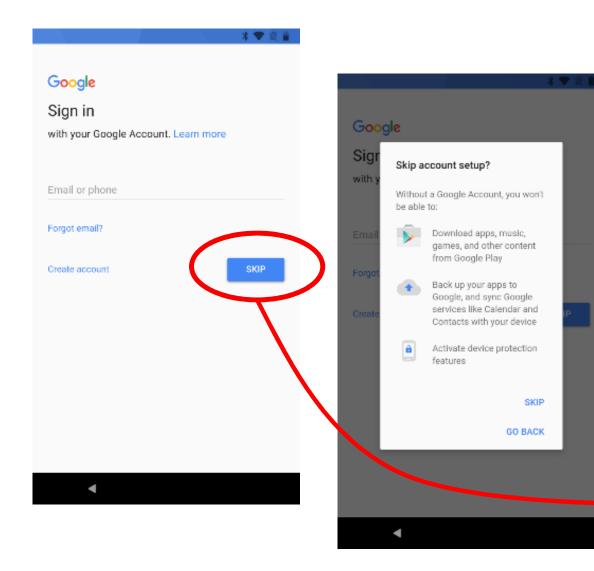
In addition, when you create an account, we process your information as described in our Privacy Policy, including these key points:

Data we process when you use Google

- When you set up a Google Account, we store information you give us like your name, email address, and telephone number.
- When you use Google services to do things like write a message in Gmail or comment on a YouTube video, we store the information you create.
- When you search for a restaurant on Google Maps or watch a video on YouTube, for example, we process information about that activity – including information like the video to a watched, device IDs, IP addresses, cookie data, and location.

Disclosures have no relation to the quantity and quality of information collected

Android Smartphone Setup Screenshot



Smartphone Setup

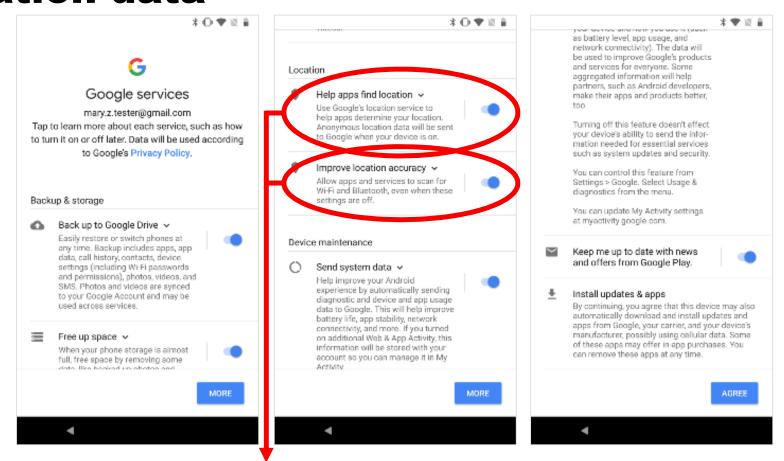
Google's description of its services makes no mention of...

- Advertising
- Location tracking
- Activity monitoring

...or any data collection at all.

"Skip" is not opting out

No opt-in: Android defaults to collecting location data

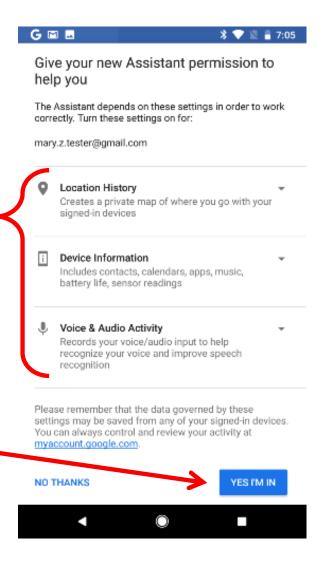


Google location services and scanning and enabled by default – to disable them, users must toggle a switch to opt-out

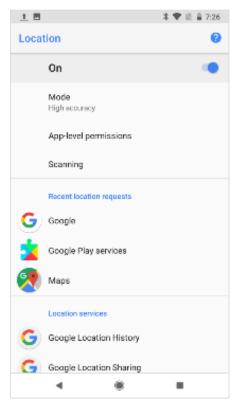
This is not opt-in

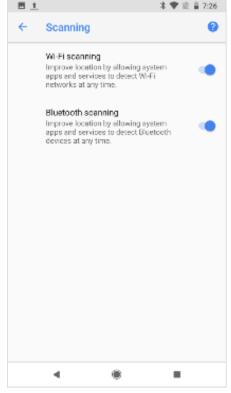
Three categories of user data captured in one click.

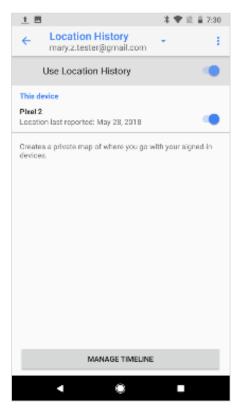
Using the word "in" doesn't make it opt in.



User Location Settings After Setup





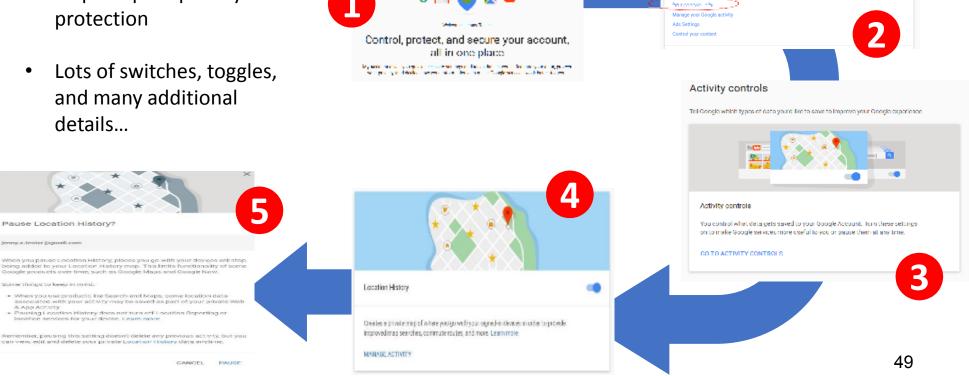


Google purposely makes it difficult for consumers to control location sharing

Google

Ny Associati

- Google's site claims a onestop-shop for privacy protection
- Lots of switches, toggles, and many additional

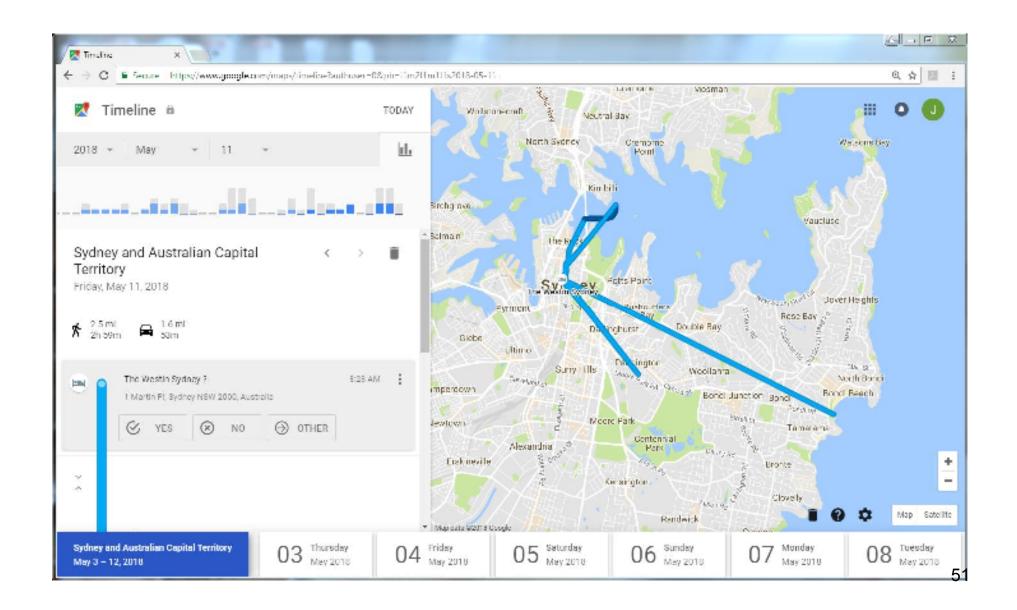


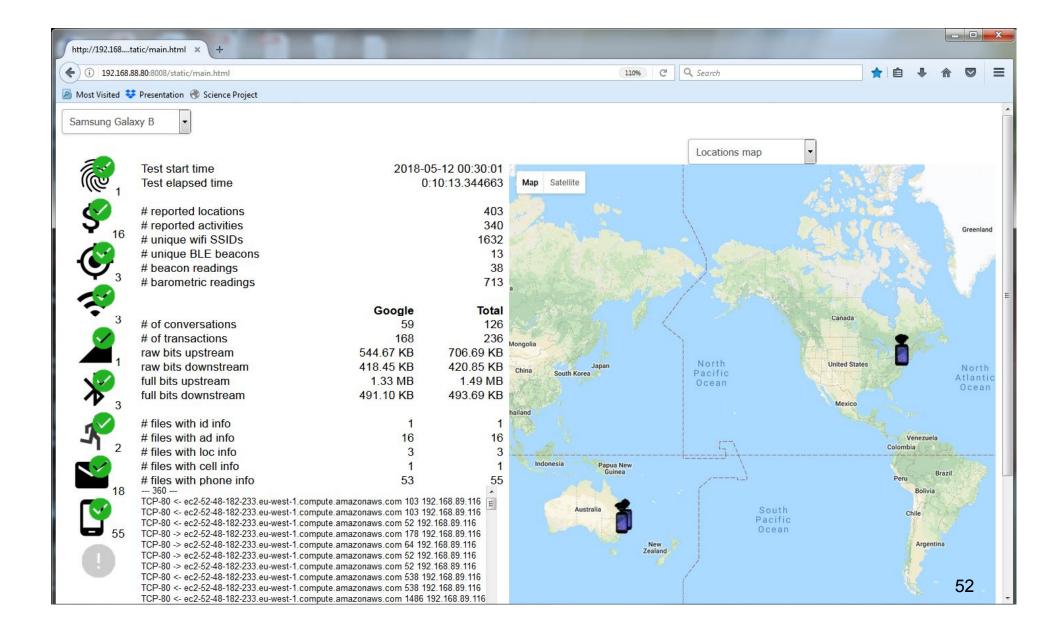
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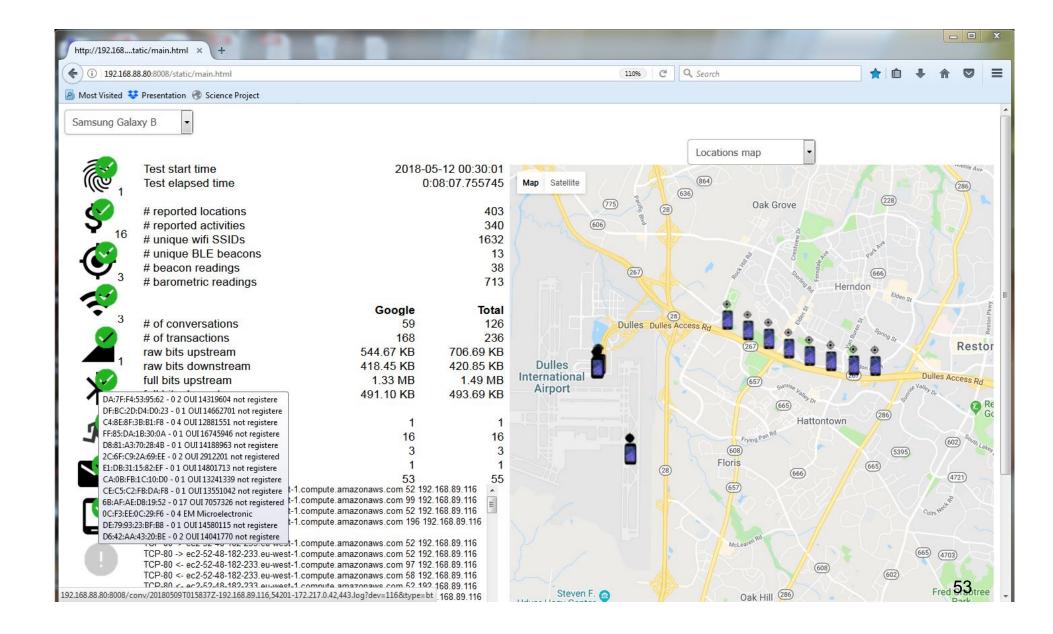
Personal info & privacy

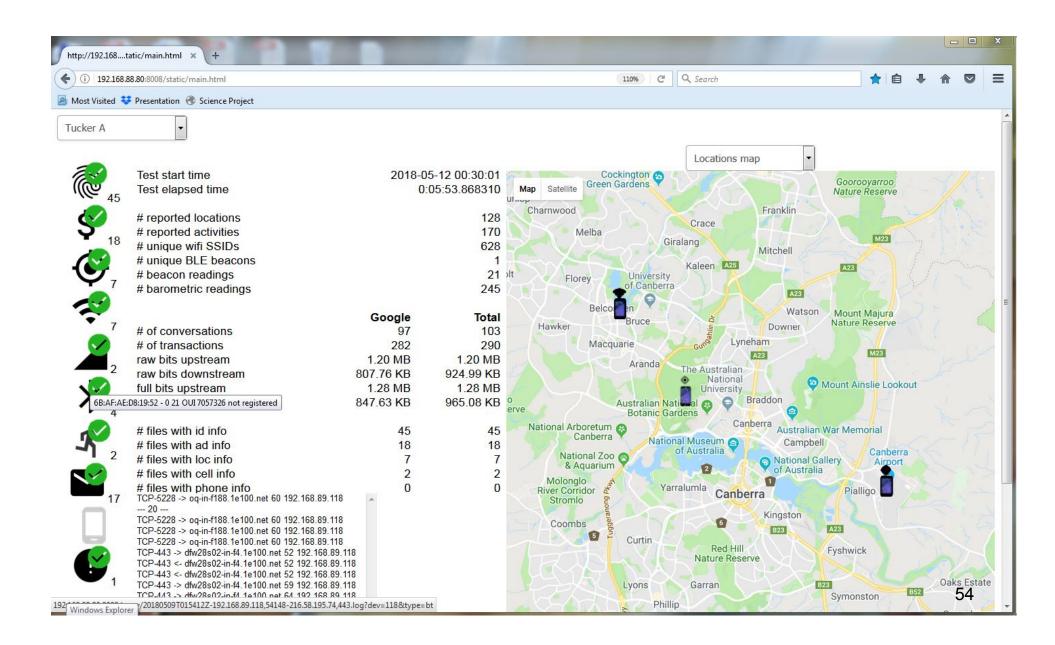
Manage your visibility settings and the data we use to personalize your experience

Locations Map







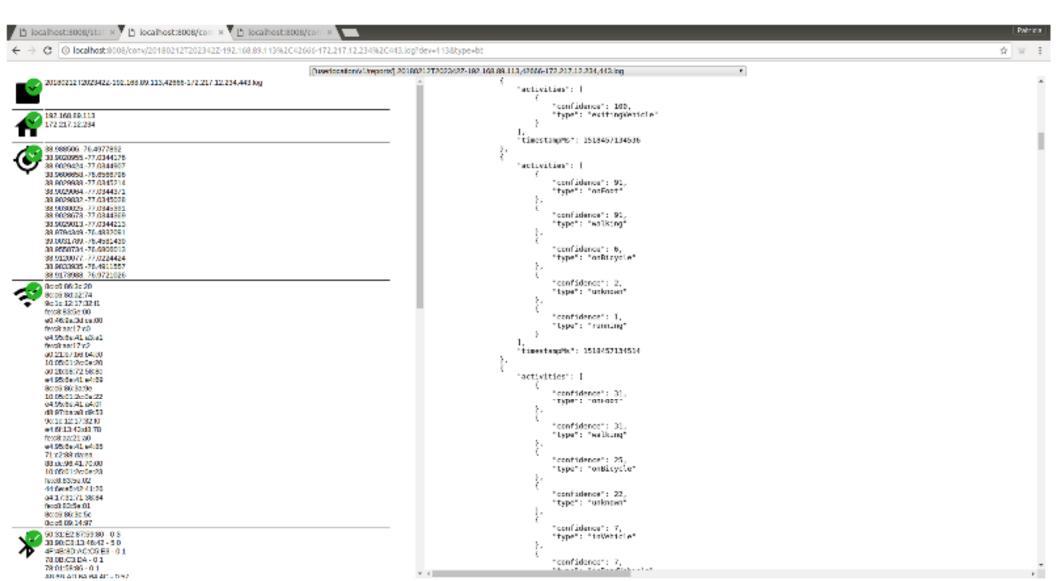


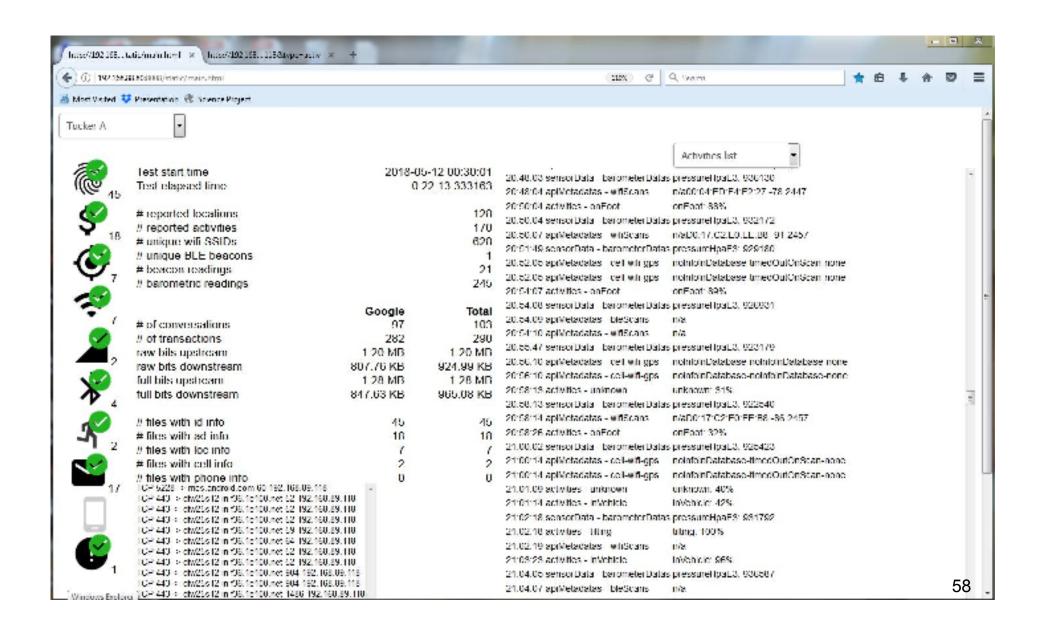
Activity Reading

Google knows where you are and what

you are doing

```
"activities": [
      "confidence": 46,
      },
      "confidence": 25,
      "type": "still"
   },
      "confidence": 23,
      "type": "unknown"
      "confidence": 5,
      "type": "onFoot"
      "confidence": 5,
      "type": "walking"
   },
      "confidence": 2,
      "timestampMs": 1491421496062
                                 56
```

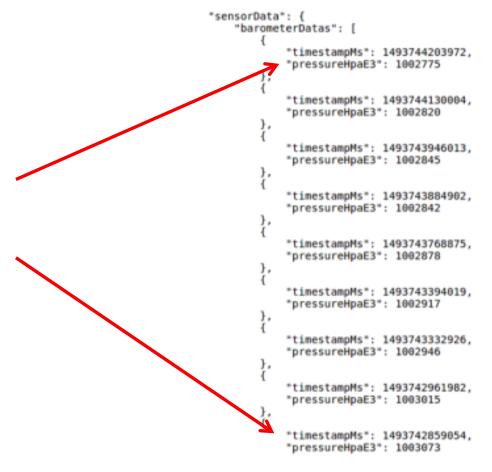


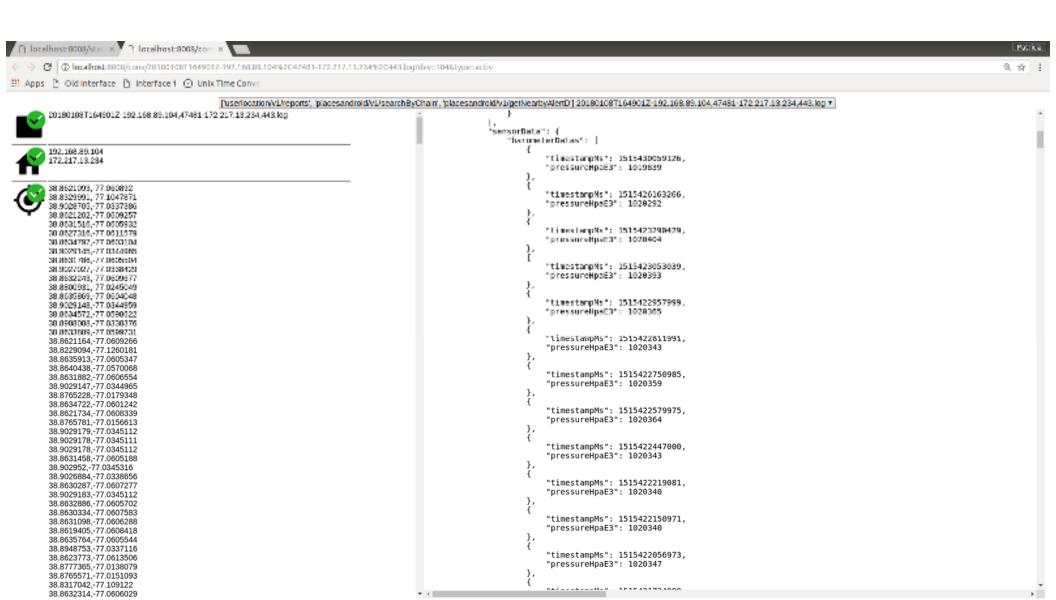


Barometric Pressure

Google collects barometric pressure data to determine a users altitude

Every few minutes a pressure reading is recorded, which can help determine users' vertical location.





B

61

WiFi Scan

"Crowd sourced" WiFi mapping

- Every WiFi unique ID and base station signal strength is collected by 2 billion mobile devices circling the globe and secretly updating Google's massive Wi-Fi database.
- Every mobile device constantly broadcasting WiFi base stations, MAC ID and signal strength.
- This creates a digital map over which Google can superimpose every Android user's location



Google can finely target ads because billions of Android users are mapping other consumers' WiFi access points

- Google collects all "publicly broadcast" Wi-Fi access points there is no such thing as "privately broadcast" Wi-Fi.
- Wi-Fi base station set up procedures make no mention of this data collection.
- Most users do not understand Google's procedure for opting out of Google's Wi-Fi base stations collection. Whether they are Google users or not, their Wi-Fi base station gets mapped anyway.

Follow general steps for many access points

- 1. Make a physical connection between your access point and your computer with an Ethernet cable.
- Find the default gateway of your connection:
 - . On Windows type "ipconfig" into the command prompt (on the Start menu).
 - · On Mac OS, type "ifconfig" into the command prompt.
 - · On Linux, type "ifconfig" into the command prompt
- After you have the default gateway (it looks like 192.168.0.1), type it into the address bar of your web browser, like Chrome or Firefox. This step will take you to the control panel for your access boint.
- If asked to sign to your access po that came with your access point.

After you've changed your SSID, re-es step from any devices using Wi-Fi, like use the same password.



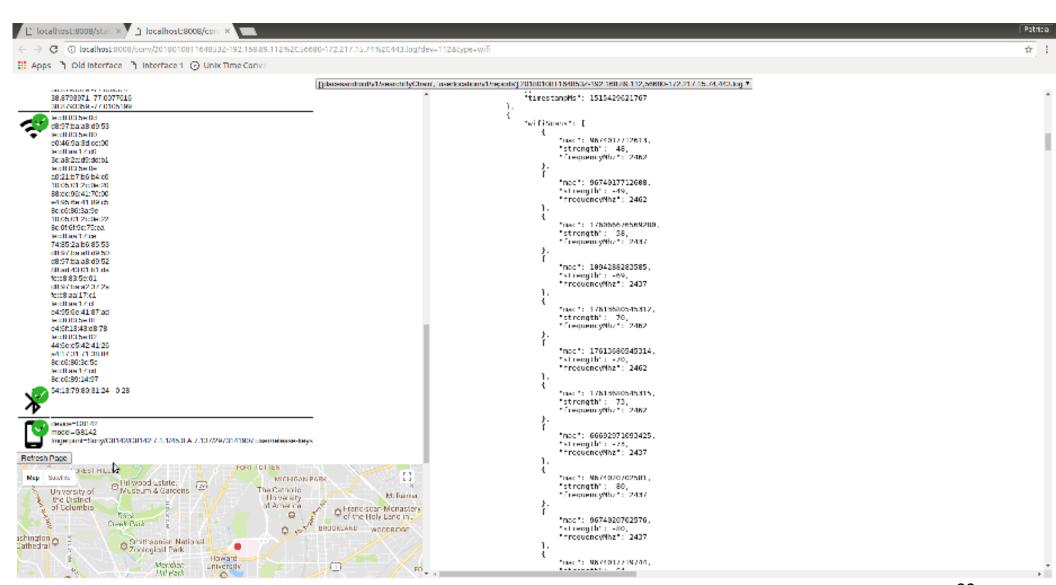
Control access point inclusion in Google's Location services

To improve Location services, Google uses publicly broadcast Wi-Fi data from wireless access points and GPS, cell tower, and sensor data. Only publicly broadcast Wi-Fi information is used to estimate the location of a device.

To help apps like Google Maps work better, you can let Google's Location services use your Wi-Fi access point.

How do I opt out of Google Location services?

To opt out, change the SSID (name) of your Wi-Fi access point (your wireless network name) so that it ends with "_nomap". For example, if your SSID is "12345," you would change it to "12345_nomap."

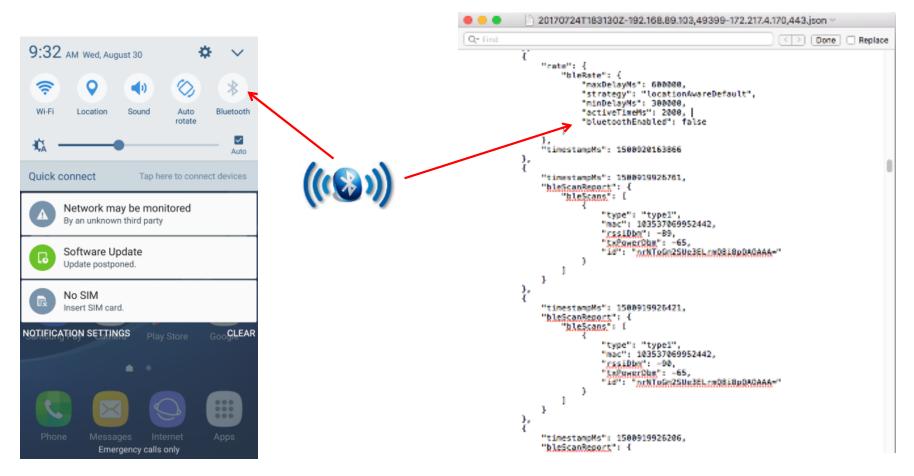


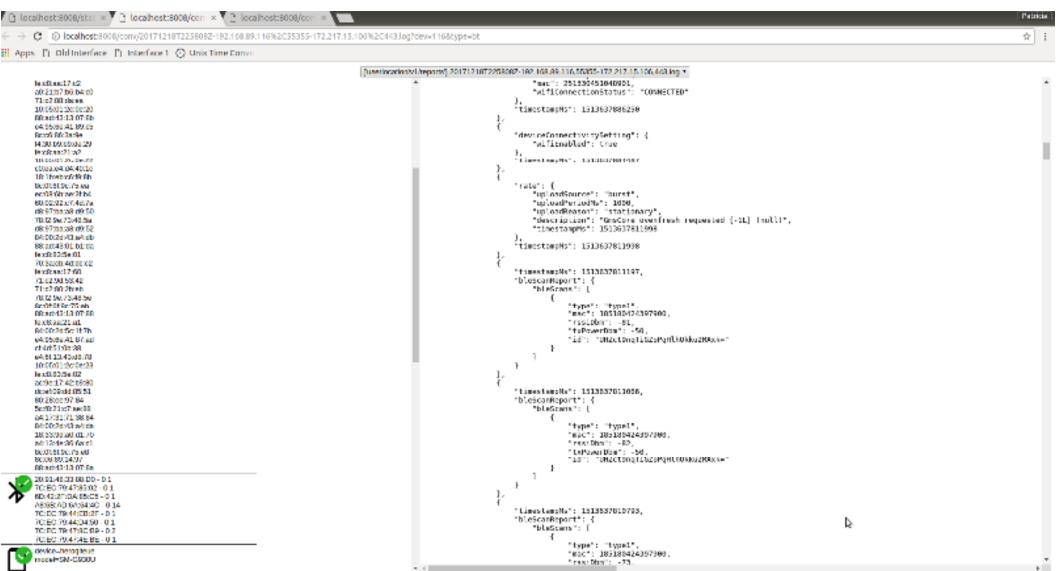
Bluetooth Scan

Google also collects bluetooth beacon information ...

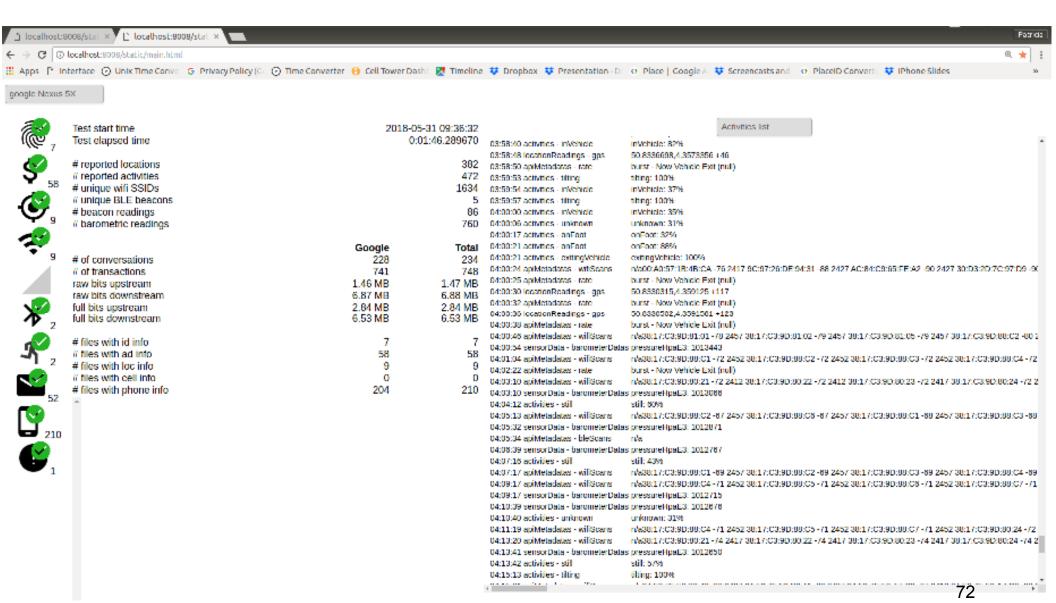


... even if a user disables Bluetooth





Second by second recording



Linking Datasets

Google links unique ID data – not anonymous

 Google includes Android ID, phone hardware identification (IMEI), and other user- specific data in the logs it sends to Google servers

```
[req_data content="raw" encode="gzip"]
    "02": 4291696080523071775,
    "03": "1-44f2bdbde5e868629ebe58a2ca1b86fc96194d9f",
    *13*: 1126899171863532388,
    "12": "America/New York",
        "12": 1398103918
    *07*: 15292805536527666516
        "02": 1516214245263,
            "82": "qcon",
            "03": "samsung",
            "81": "samsung/heroglteue/heroglteue:7.8/NRD96M/G938UUEU4BQE;
             "06": "android-samsung",
            "87": 1494842786.
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             "85": "G936UUEU4BQE2"
            "19": "2017-05-01",
            "09": "heroqlteue",
            "12": "samsung",
            "14": 1,
            "11": "SM-G938U",
            "15": {
                "02": "ms-android-samsung",
                *01*: 9
            "10": 24
        "86": "318418",
        "14": 2,
        "18": 1.
        "88": "WIFI::",
        "89": B,
            "02": 1,
            "83": "unspecified",
            "01": 8.
            "84": ().
    "10": "358512071494142",
    "19": "wifi",
                                                                      74
```

June 2016: Google "updates" Terms of Service

future 32 league THE CITIZEN'S GUIDETO THE FUTURE | OCT. 21 2016 4636 PM.

Google Changed a Major Privacy Policy Four Months Ago, and No One Really Noticed

By Suzanne Moryak







Our automated systems analyze your content (including emails) to provide you personally relevant product features, such as customized search results, tailored advertising, and spam and malware detection.

We may combine personal information from one service with information, including personal information, from other Google services - for example to make it easier to share things with people

We will ask for your consent before using information for a purpose other than those that are set out in this Privacy Policy.

Google

All data can now be combined

The sentence that changed the Internet economy

We may combine personal information from one service with information, including personal information, from other Google services – for example to make it easier to share things with people you know. We will not combine DoubleClick cookie information with personally identifiable information unless we have your opt-in consent. Depending on your account settings, your activity on other sites and apps may be associated with your personal information in order to improve Google's services and the ads delivered by Google.











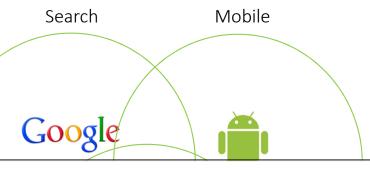




Combination of Google's vast data sources enables it to create unrivaled superprofiles for ad targeting



Superprofiles vs. ...



FOX's prime-time line-up is intended to appeal primarily to target audiences of 18 to 49-year old adults, the demographic group that advertisers seek to reach most often, with an emphasis on the 18 to 34-year old adult demographic coveted by advertisers.



Privacy "policy" has no practical import for consumers

- 24 Changes since 1999
- 10 Changes in the last thee years.
- 3 Changes last year alone!



Changes

Our Privacy Policy may change from time to time.

June 9, 1999

September 20, 1999

January 4, 2001

July 1, 2004

October 14, 2005

August 7, 2008

January 27, 2009

March 11, 2009

October 3, 2010

October 20, 2011

March 1, 2012

July 27, 2012

June 24, 2013

December 20, 2013

March 31, 2014

December 19, 2014

February 25, 2015

May 1, 2015

June 5, 2015

June 30, 2015

August 19, 2015

March 25, 2016

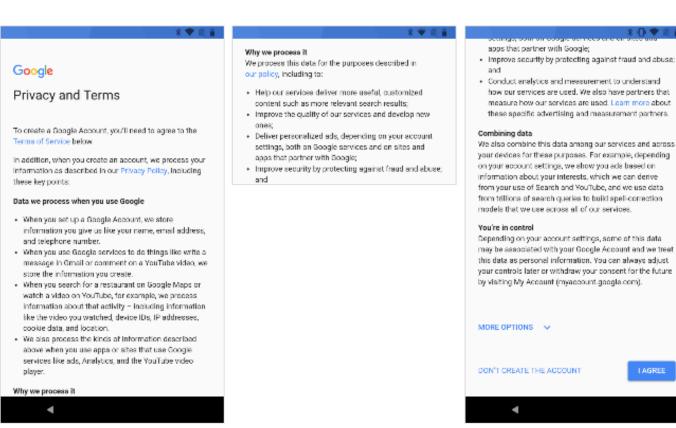
June 28, 2016

September 29, 2016

For new users, Google's "terms" policy applied by default

Google's Terms of Service are an all or nothing proposition for new users.

Users "choices" are to agree or to cancel the new account - no granularity in the terms of use



LAGREE

* () ***** ()

Declining the terms of service is not an option: it's an all or nothing choice

1. Introduction

Applicable Terms. Thanks for using Google Play. Google Play is a service provided by Google Inc. ("Google", "we" or "us"), located at 1600 Amphitheatre Parkway, Mountain View California 94043, USA, and is subject to the Google Terms of Service ("Google ToS"). Google Play is a "Service" as defined in the Google ToS, and these Google Play Terms of Service are additional terms which apply to the use of Google Play. Your use of Google Play and the apps (including Android Instant Apps), games, music, movies, books, magazines, or other digital content or services (referred to as "Content") available through it is subject to these Google Play Terms of Service and the Google ToS (which together we refer to as the "Terms").

If there is any conflict between the Google Play Terms of Service and the Google ToS, the Google Play Terms of Service shall prevail.

Your use of the Google Play store requires that you agree to the following terms. Please read them carefully. If you do not understand the Terms, or do not accept any part of them, then you should not use the Google Play store. Some products and features may be not available in all countries. Please see the Google Play Help Center for more information.

Information about You. In order to access certain services or Content on Google Play, you may be required to provide information about yourself such as your name, address, and billing details. The information we collect, including information obtained from third parties, is shared between Google and its group companies to operate the Service. Google's privacy policies explain how we treat your personal data and protect your privacy when using Google Play. Any such information you provide to Google must always be accurate, correct and up to date. Google may need to provide your personal information, such as your name and email address, to Providers for the purposes of processing your transactions and/or provisioning Content to you. Google has agreed with Providers that they will use this information in accordance with their privacy policies.

Device information • Log information • IP Address server logs • Unique device identifiers • Search queries • Location • Cookies • Personal information stored locally • Information about visits to multiple sites • Nearby devices • Telephone logs ...

Google has a monopoly on this ...



And this ...



The "third screen" is next



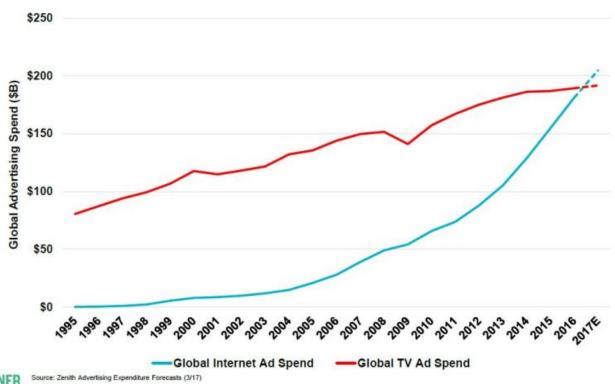




PHILIPS SONY

Television is Google's last growth ad market

Internet vs. TV Ad Spend (\$B), Global, 1995-2017E





TVs are becoming "app-based"













THE WALL STREET JOURNAL

YouTube Tops 1 Billion Hours of Video a Day, on Pace to Eclipse TV

Google unit posts 10-fold increase in viewership since 2012, boosted by algorithms personalizing user lineups



Cost of YouTube content to Google: \$0

Advertising Revenue 2020: \$27.4 Billion (+21%)

Last year, YouTube ad revenues represented a relatively small portion of Google's total ad revenues, according to a report by stock analysis company Amigo Bulls, compared with revenue derived from Google web search. While YouTube grossed \$8.5 billion in 2015, according to Sheridan's report, Google websites reportedly grossed \$52.4 billion.

However, Sheridan believes YouTube could very well be central to Google's next phase of growth. He anticipates YouTube will continue to grow at 21% for the next four years, and that by 2020, the site will have generated \$27.4 billion in revenues. This is comparable to Facebook's revenue estimates for 2016, which are currently pegged at \$25.6 billion.

Declining the terms of service is not an option: it's an all or nothing choice



Can I use my Sony Android TV without agreeing to Google's Terms of Service and Privacy Policy?

Print This Page

Article ID: 113926 Last Modified: 18-05-2015

Answer

No, to use your Sony Android TV, you must consent to Google's Terms of Service and Privacy Policy.

You must click CONTINUE on the Google's Terms of Service and Privacy Policy screen when setting up the Sony Android TV for the first time.

