
From: [REDACTED]
Sent: Tuesday, 21 May 2019 3:38 PM
To: Adjudication
Subject: New Energy Tech Consumer Code

To whom it may concern,

as the operations manager for a mid sized electrical contracting company that specialises in solar installation projects, I am fully behind the idea of a New Energy Tech Consumer Code. I look forward to its introduction but I must implore that the Clean Energy Council is NOT involved in the administration of this code.

Since beginning in the industry just 3 years ago I have found the CEC to be administratively incompetent and inept when dealing with the practicalities of the solar industry on both the consumer and installer sides of the coin. The clear example of their incompetence is granting 'Accredited Solar Retailer' endorsement to companies that have not adhered to the regulations *set out* by the CEC. This in itself is of great concern in relation to how the CEC oversee the industry. Adding to that, the belief by the CEC that all 'Accredited Solar Retailers' are of a higher standard than those that are not, is simply not the case as we know many solar installers that are of high standards and of moral practice and do not need to pay extra fees for this to be true.

Previously the ASR was a voluntary accreditation that business would purchase to try and differentiate themselves. Now for an undisclosed reason, the CEC and Victorian state government have found a way to create more money for the CEC by mandating that any new VIC solar rebate installation after July 1st must be by an ASR. This is arbitrary and without merit and simply looks to be a cash grab by the CEC.

I raise this example as it highlights to a far greater extent than I can possibly express, the low level opportunistic measures to which the governing body for solar will go to to create a cash injection when it simply has no rhyme or reason to it.

I respectfully request that the monopoly held by the CEC over the solar industry be broken beginning with the New Energy Tech Consumer Code when it is implemented.

Kind Regards,