From: Matthew Richens <matthew@richenselectrical.com>

Sent: Tuesday, 21 May 2019 10:22 AM

To: Adjudication

Subject: HPE CM: New Energy Tech code of conduct

Follow Up Flag:

Categories: Submission

As an owner and operator of an electrical contracting company specialising in renewable energy products and projects I wholeheartedly endorse and approve of the concept and realisation of the New Energy Tech Consumer Code and I look forward to seeing it released to the market place as I believe it will be beneficial to both my business and clients.

However I must make a plea for you NOT to allow the Clean Energy Council to be the administrators of this code. With over a decade of exposure to this organisation in my chosen area of expertise I have found them to be incompetent, self-centered, technically inept and a complete failure as an industry representative body.

allowing actual competition of code administration will reinvigorate this space and finally give some real consumer and industry advocacy. Having more than one provider by the basic dictates of competition will sharpen everyone involved focus to deliver on their core functions.

This is a plea for you to consider giving another organisation an opportunity as I cannot be part of the code and put my businesses future in the hands of such a woeful organisation that hides behind a facade of green marketing while at the coal face are an absolute nightmare to deal with. If the CEC become the administrators of the New Energy Tech Consumer Code they will undoubtedly do what they have done in every single facet of the renewable industry they are involved in and that is under perform and obfuscate their responsibilities at every level and continue to put their own organisational goals ahead of industry proponents and consumers.

Lets not waste this opportunity to make a difference by compounding on past failures to hold the CEC to account.

Kind regards.



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