Investor Day – 21 October 2021

Our purpose

is to keep small business moving



ANZ's leading online lender to small business¹

\$2.1b+

loans originated since inception²

80+
NPS Score³

230+

employees³

34k+

customers since inception³

10,000

distribution partners³



All references to Originations in this document are from all sources, including Small Business Loan, Line of Credit (including undrawn amounts), Back to Business Loan, Back to Business Line (including undrawn amounts) and ProspaPay in Australia and New Zealand, unless otherwise indicated. Small retrospective changes in origination figures may occur as result of back dated cancellations or modifications to support customer outcomes.

3. As at 30 June 2021











Our products

Loans



Small Business Loans



NEW Prospa Plus Small Business Loans ANZ

Line of Credit

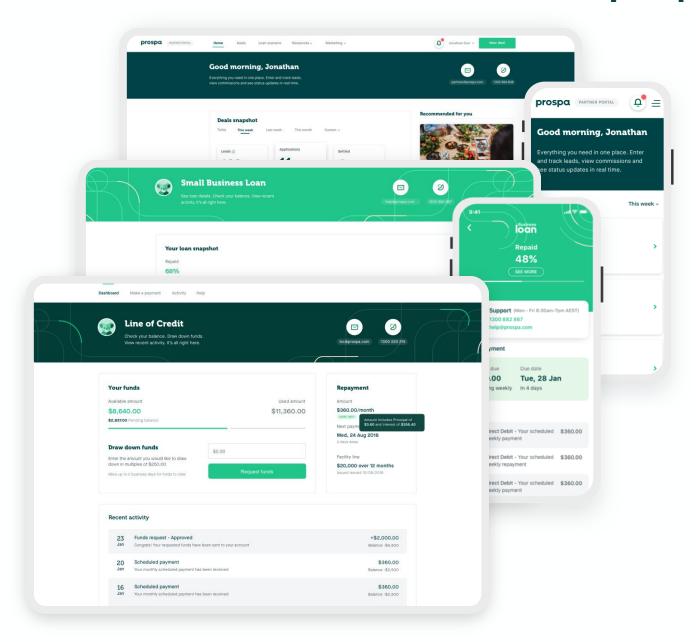


Australia



NEW

New Zealand





Changing customer expectations

Evolving market

SME bounceback

Product & innovation



The challenge



Too many time consuming and manual tasks



Difficult to understand and manage complete cash flow picture



Lengthy credit applications and low approval rates in a segment underserved by traditional banks

"I got into business to do what I love, not all the admin parts."

Business owners are open to change

67%

Seek a business app that details all accounts and assists with invoice creation, tracking & management



59%

Desire a business account with an overdraft facility

Future state

A cohesive platform that makes Prospa digitally indispensable to SMEs – helping them grow, run and pay

Payment

Credit

prospa

- Enable customers to pay for goods and services
- Manage daily expenses, bills and accounts payable

- Fund growth opportunities
- Re-stock, re-hire, upgrade equipment



Insights

Cash flow

Smarter, data-driven decisions

- Improve cash flow management
- Manage shortfalls and surplus
- Understand cash position and projections



Prospa's All-in-One Business Account



Transaction account



Visa business card



Credit products



Invoicing



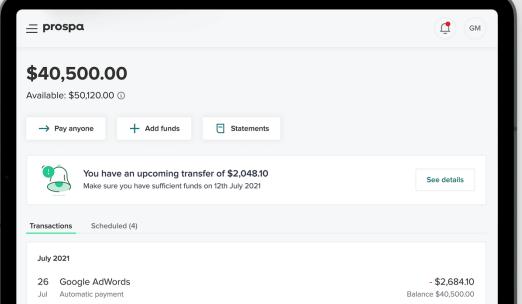
Bill pay



Expense Management







Prospa's transaction account



Deposit funds



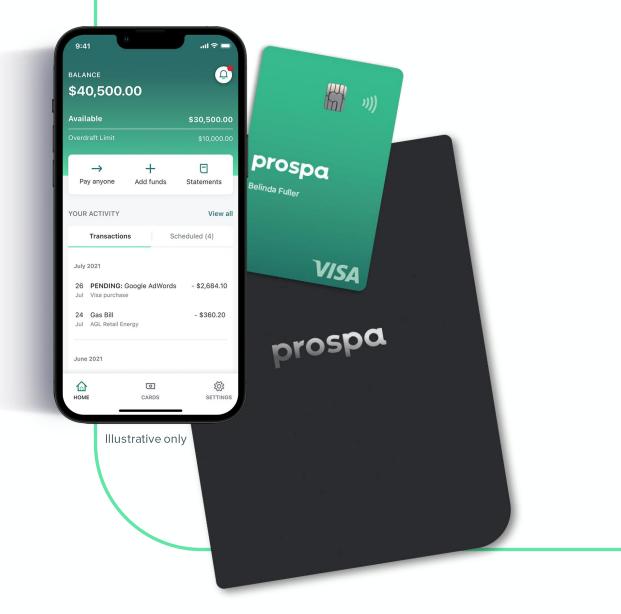
Make and receive payments instantly



Manage your account online 24/7



No account fees



Visa business card



Use anywhere Visa is accepted worldwide



No foreign exchange fees



Digital and physical



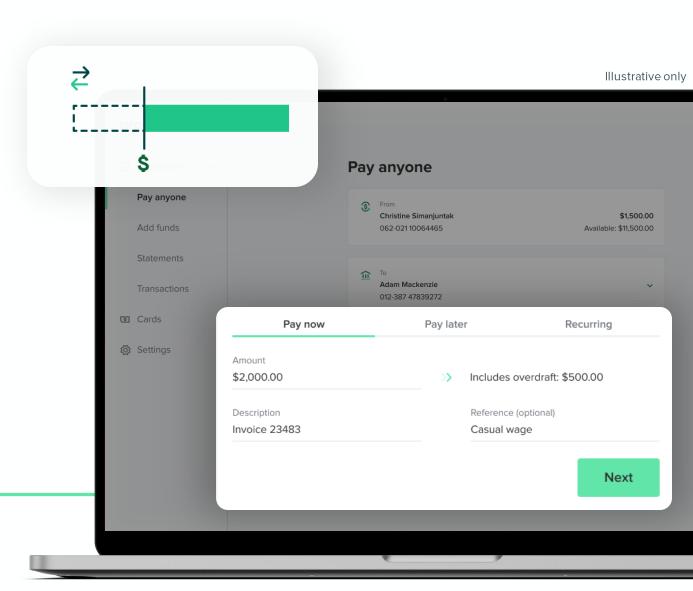
Overdraft facility



Conveniently built into the transaction account



Quick approval for immediate access of up to \$100K



Invoicing

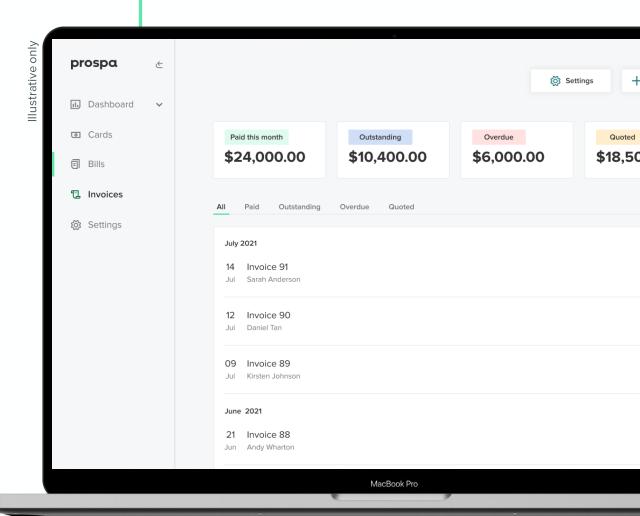


Create, send and track invoices



Automated reminders and reconciliation

prospa



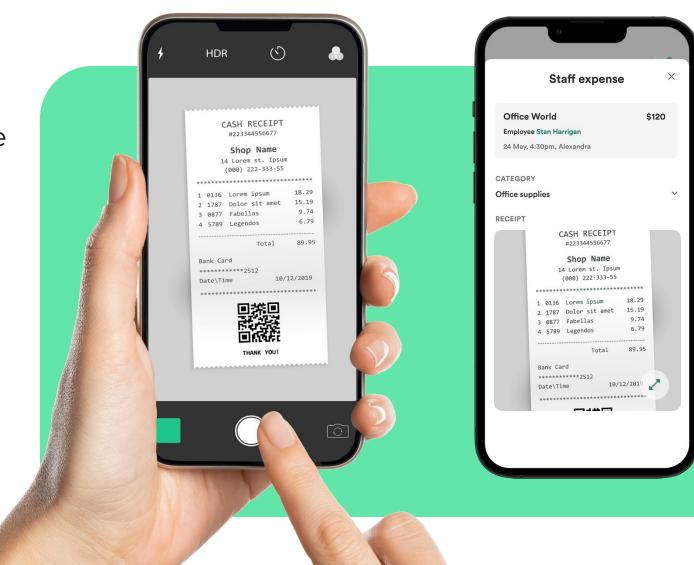
Bill pay



Automating accounts payable

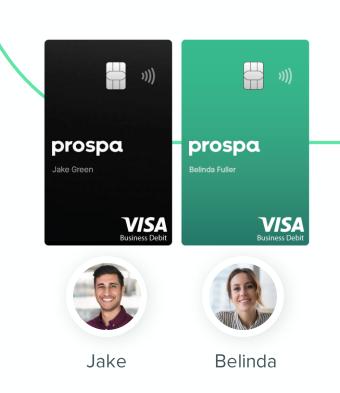


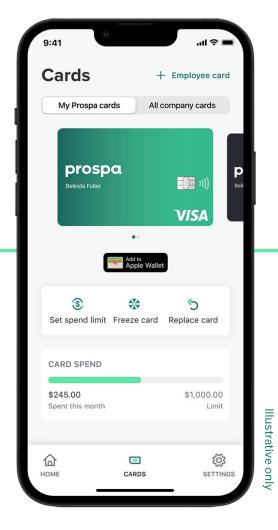
Scheduling bills payable



Expensemanagement

- **o**
- Monitor company expenses
- =
- Issue employee cards
- C
- Set budgets
- Match receipts













Reports & recommendations

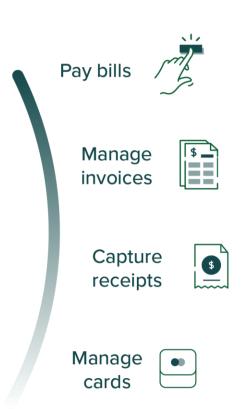






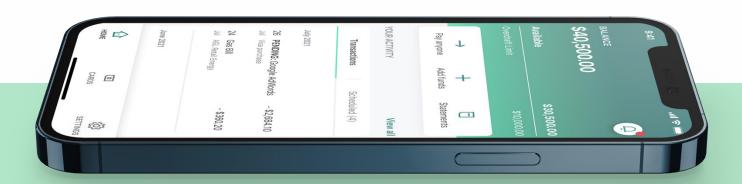








From 'in the moment' to indispensable



Opportunities -

Small Business the backbone of the economy





2.4m

small businesses in Australia

44%

of Australian workforce

111 35%

of Australia's GDP





四 530,000

small businesses in New Zealand

29%

Of New Zealand Jobs

28%

of New Zealand's GDP



\$28bn

Value of additional credit required by SMEs in last 12 months¹

Market opportunity



\$97.0bn

Value of credit received by SMEs in last 12 months¹



Potential Market Expansion

- Payments
- Financial software

Our Value Proposition



#1

online lender to small business¹



50%+

repeat customers



New product

Enhance customer engagement

Diversify revenue

^{1.} In the Non-bank Financial Services category, Prospa is the #1 ranked online small business lender in Australia and New Zealand on independent review site TrustPilot with a TrustScore of 4.9 and over 6,200 reviews in Australia and a TrustScore of 4.9 and over 800 reviews in New Zealand as at 30 June 2021.

Our multi channel sales approach

Intermediaries	Enterprise + Platforms	Digital + Affiliates	Existing Customers
Finance mortgage brokers + aggregators	Cloud accounting	Digital/Direct performance	All sources, all products
Accountants	Platform market places	ISOs	
Insurance Brokers	Inventory management	Affiliates	
Suppliers + Inventory Management	B2B Enterprise Programs		

Underpinned by brand, marketing & partnerships that influence customer attitudes and behaviour



Our technology will power success



Technology driving product innovation



Smarter, faster credit decision engine



Data collection and analysis







Scale existing products



Expand through new solutions



Reach new markets



Our Business Model

Strong long-term economic model



Customer growth



Average customer lifetime value

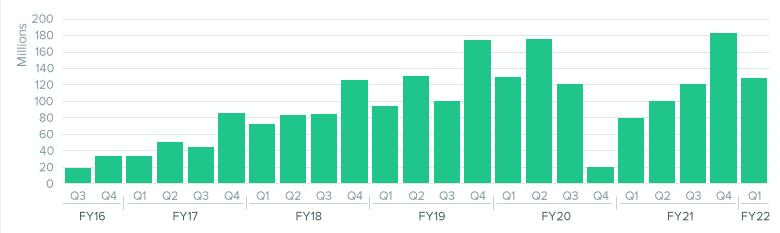


Directly attributable costs



OPEX scalability





Revenue² +37% 5 year CAGR³



Strong growth profile underpinned by strategic investment in platform

Originations are from all sources, including Small Business Loan, Line of Credit (including undrawn amounts), Back to Business Loan, Back to Business Line (including undrawn amounts) and ProspaPay in Australia and New Zealand, unless otherwise indicated.

Total revenue before transaction costs.

^{3. 5} year CAGR from FY16 to FY21

EV21

Product economics continue to improve with time

Small business loan

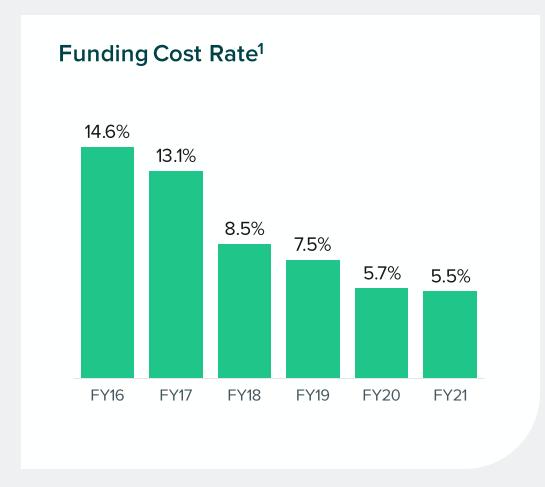
	CY18	FY21	Change over 3 years
Avg loan size & term	\$28,832 (12mth)	\$35,965 (16mth)	1 \$7,133
\$ Revenue	\$7,500	\$9,200	1 \$1,700
Attributable costs ¹	\$4,300	\$5,300	1 \$1,000
Contribution margin	\$3,200	\$3,900	1 \$700
# renewals	2.7x	2.9x	1 7%

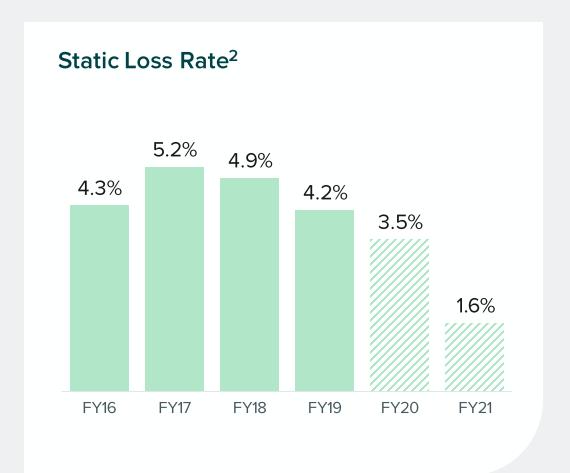
Line of credit / overdraft (per 24 month period)

	ΓΙΖΙ
Avg facility size	\$46,000, 50% drawn on avg
\$ Revenue	\$13,900
Attributable costs ¹	\$7,000
Contribution margin	\$6,900
# renewals (expected)	At least 1x



Funding costs decrease with stable static loss





^{1.} Funding cost rate is equal to funding costs divided by average third party funding debt

Static loss rate net of recoveries as at 30 September 2021 for the Australian small business loan product and Government Guarantee Scheme loan products. Banded columns reflect cohorts which are still seasoning. FY20 and FY21 cohorts too early to demonstrate material loss data including taking into account the impact of COVID-19 deferrals.

^{3.} Banded columns reflect cohorts which are still seasoning.

Integrated suite
of digital products
expected to drive
active customer
lifetime and slower
OPEX growth



Increased automation driving scalability



New product innovation increasing active customer lifetime



Cross-selling products for optimal share of wallet

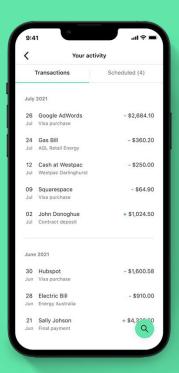


Increasing repeat customers with lower cost to serve

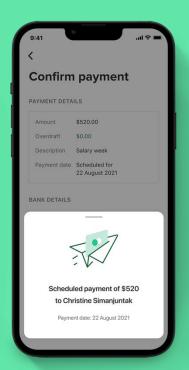


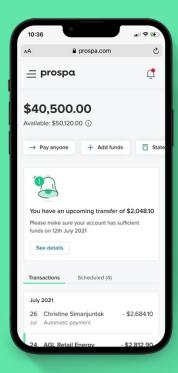
Untapped potential in shareholder value

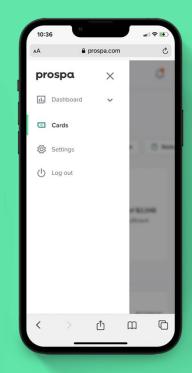


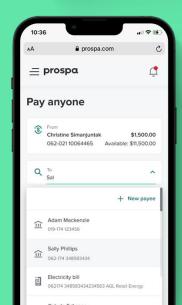


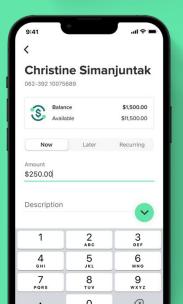


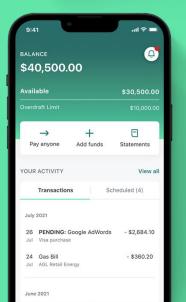


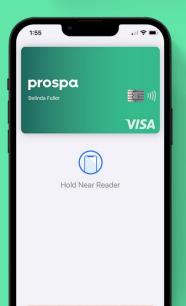


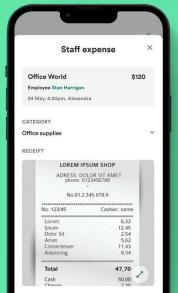














CEAGot a question?

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