

Annexure K

Contact details of actual or potential competitors

Supplier	Email address	Phone number
ACN Pacific	enquiries@acnpacific.com.au	1300 881 778
ALDI Mobile	feedback@aldimobile.com.au	1300 989 000
Amaysim (acquired by Optus)	Unknown	1300 808 300
Aussie Broadband	support@aussiebroadband.com.au	1300 880 905
Australia Post Mobile	support@auspost.com.au	1300 196 91
Barefoot Telecom	support@barefoottelecom.com.au	1300 017 622
Belong (Telstra sub-brand)	Unknown	1300 235 664
Bendigo Telco	customerhelp@bendigotelco.com	1300 228 123
Better Life Mobile	enquiries@betterlifemobile.com.au	03 9018 5349
Catch Connect	catchsupport@catchconnect.com.au	1300 222 825
Circles.Life	Unknown	1300 863 004
CMobile	support@cmobile.com.au	1300 545 000
Coles Mobile	Unknown	1300 265 370
Dodo (owned by Vocus Group)	Unknown	13 36 36
Exetel	Unknown	13 39 38
Felix Mobile (TPG Telecom sub-brand)	support@felixmobile.com.au	1300 801 956
Flexiroam	support@flexiroam.com	
Gomo (Optus sub-brand)	Online message function	

Gotalk	contactus@gotalk.com	1800 468 255
HelloMobile	support@hellomobile.com.au	1300 126 999
iiNet (acquired by TPG Telecom)	support@iinet.net.au	13 22 58
Innotel	info@innotel.com.au	1300 736 048
Internode (acquired by TPG Telecom)	Unknown	1300 788 233
iPrimus (owned by Vocus Group)	customerservice@iprimus.com.au	13 17 89
KISA	help@kisa.com.au	1300 557 453
Kogan Mobile	Unknown	1300 056 426
Launtel	residential@launtel.net.au	residential@launtel.net.au
Lebara Mobile (acquired by Vodafone/TPG telecom)	Care@lebara.com.au	1300 126 122
Lycamobile	cs@lycamobile.com.au	1300 854 607
Macquarie Telecom	compliance@macquarietelecom.com	1800 789 999
Mate	support@letsbemates.com.au	13 14 13
Moose Mobile	admin@moosemobile.com.au	+ 61 7 3193 9400
Myowntel	enquiries@myowntel.net.au	13 30 02
MyRepublic	Online message function	1300 130 888
Numobile	support@numobile.com.au	1800 951 384
Officeworks (Accord)	support@accordconnect.com.au	1300 017 150
Optus	Online message function	133 937
Pennytel	support@pennytel.com.au	1300 758 758
Reward Mobile	Unknown	1300 305 305

Southern Phone	Unknown	13 14 64
Spintel	Unknown	1300 303 375
Superloop	info@superloop.com	1300 558 406
Tangerine Telecom		1800 211 112
Telechoice	support@telechoice.com.au	1300 835 324
Telstra	Online message function	13 22 00
Think Mobile	mail@thinkmobile.com.au	1300 284 465
TPG (merged with Vodafone)	customer_service@tpg.com.au	1300 993 011
Truphone	help@truphone.com	+61 2 8999 4206
Vaya (acquired by Amaysim/Optus)	Unknown	1300 008 292
Vocus	info@vocus.com.au	1300 88 99 88
Woolworths Mobile	customercare_mobile@woolworths.com.au	1300 10 1234
Yomojo	support@yomojo.com.au	1300 317 422
Zero Mobile	support@zeromobile.com.au	