
From: Austen [REDACTED]
Sent: Sunday, 20 September 2020 12:48 AM
To: Adjudication
Subject: RN10000433– Mitsubishi Motors Australia Limited – submission

Categories: Submission

Dear ACCC,

I am currently in the market for a new motor vehicle and have been considering the Mitsubishi ASX and Eclipse Cross cars.

I consider this 10 year warranty proposal an excellent proposition and it would definitely sway me towards these products.

I note that if serviced through a dealer 'fixed-price' servicing would apply to this deal.

I would likely have my vehicle serviced at the dealer regardless of any requirement to do so.

As I understand the existing five-year warranty which does not require "dealer" servicing would continue as it currently stands.

As this is 'competitive' with other brands I think it is not unreasonable to require "dealer" servicing in order to gain the 10 year warranty.

Other than as a potentially affected consumer I have no other interests in Mitsubishi or its dealers.

Many thanks,

Austen Evans,

South Australia,

m [REDACTED]

e [REDACTED]