



Australian Government



Australian
**Small Business and
Family Enterprise**
Ombudsman

8 October 2020

Mr Andrew Mahoney
Australian Competition and Consumer Commission
Adjudication
23 Marcus Clarke Street
Canberra ACT 2601

via email: adjudication@acc.gov.au

Dear Mr Mahony

Mitsubishi Motors Australia Limited Exclusive Dealing Notification

We oppose the application by Mitsubishi Motors Australia Limited (MMAL) for the authorisation of extended 10-year warranties where customers are required to service vehicles at MMAL service centres. While we welcome the extension to commercial vehicles, the requirement to obtain services at MMAL centres means competition is diminished.

Independent servicers provide a quality alternative to dealerships and are critical to competition in the market. This exclusive dealing arrangement also discriminates against small and remote businesses who may not be able to easily access MMAL centres. As such, the application is anti-competitive and the ACCC should revoke it on this basis.

Thank you for the opportunity to comment. If you would like to discuss this matter further, please contact Mr Luke Collins on [REDACTED] or at [REDACTED].

Yours sincerely

[REDACTED]

Kate Carnell AO
Australian Small Business and Family Enterprise Ombudsman

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