From: Ashley Smyth
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Sent: Tuesday, 6 October 2020 1:32 PM

To: Adjudication

Subject: RN10000433- Mitsubishi Motors Australia Limited - submission

Categories: Submission

To Whom it may concern.

We are an independent vehicle service centre/repairer. This extended warranty exclusive to vehicles that are only serviced at Mitsubishi dealerships is a directly taking the opportunity of servicing Mitsubishi vehicles away from independent centres. Owners of Mitsubishi vehicles will be almost bullied into feeling they have no choice of where they get servicing done. It is not in the spirit of competition & cannot be allowed to happen. If a 5 year warranty is allowed to be serviced anywhere the same should apply to a 10 year warranty.

Kind regards
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