
From: Trent King [REDACTED]
Sent: Wednesday, 7 October 2020 12:34 PM
To: Adjudication
Cc: [REDACTED]
Subject: Mitsubishi Motors Australian Limited (MMAL) Exclusive Dealing Notification RN10000433
Categories: Submission

Mitsubishi Motors Australian Limited (MMAL) Exclusive Dealing Notification RN10000433.

Interested Party Response – Objection to the Notification

I object to this notification and request that the ACCC revoke this notification because this conduct:

1. has the purpose, effect or likely effect of substantially lessening competition, and
2. in all the circumstances, will not result in likely public benefit which would outweigh the likely public detriment.

I would like to make a statement that Geraldton 4WD service and repair has been in business over 13 years, Servicing and repairing all major makes and models of predominantly 4wd's.

The rules surrounding dealer warranty have become more and more confusing to our customers that update their vehicles.

More and more customers are being told that if they don't bring their vehicle back to the dealer for servicing they will void their warranty.

We have many customers that purchase new vehicles and when the capped price servicing or warranty period is over then come back to us only to find they have many issues with their vehicle or potential problems that will develop which have not been picked up by the dealers. This is clearly not protecting the consumer and would only be to greater detriment if this proposal goes ahead.

My business currently employs 10 staff and under the current and potential future of the mechanical side of the business along with the ever increasing compliance I don't have any great desire to expand this particular side of the business however there are other parts of our business that we see huge potential in.

It's great as a small rural business owner that I get the opportunity to voice my thoughts .

Thankyou

Trent King

Owner Geraldton 4WD service and repair.

Trent King

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