
From: JSI Automotive <jsiautomotive3@gmail.com>
Sent: Tuesday, 6 October 2020 11:12 AM
To: Adjudication
Subject: MITSUBISHI MOTORS 10 YEAR WARRANTY

Categories: Submission

To whom this may concern,

I am writing to you in regard to the exclusive dealing lodgement that has been made to ACCC. We feel that this will lead to a great injustice to not only consumers but also other mechanical repair businesses such as our own who runs in a small town providing employment to six employees.

We feel if this is passed thru it will effectively exclude the choice of repairer and deplete competition within the industry... and firmly believe that this will follow suit with other manufacturers within our industry.

Under the current circumstances we can provide servicing to vehicles by simply abiding by minimum essential requirements such as using quality spare parts, service in accordance with manufacturers instructions, all our staff are fully trained and qualified, all our fluids and lubricants used meet manufacturers specifications.

By approving this you are not only taking away customers choice of repairer. We are in a small town in numurkah and if our current customers were to purchase a vehicle with the requested 10 year warranty to keep that warranty current they would need to travel to another town for servicing and repairs.

We do not have any dealerships in our small town.

This will also have a snow ball effect on our business and town as a downfall in customers could result in loss of work and employment for us and our employeeyes especially when other manufactures also follow which if approved im sure they will!

Our town has over 5 small family run workshops who all help each other out and have a very healthy work relationship which provides choice and convenience to all our customers. some of which share the work around between us all.

There is nothing wrong with competition... It keeps business honest and makes us all strive to do our best! We ask Why shouldn't Mitsubishi be the same?

I appreciate you taking the time to read my submission and hope that all my points are considered.

Regards,

Kerri McGraw - Owner Operator
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