From: Josh Geering

Sent: Monday, 10 October 2022 10:50 AM

To: Merger Authorisations

Subject: Josh Geering: MA1000021 – submission

Hi,

I am writing to encourage you to approve this network merger. I personally am forced to stay with Telstra (the most expensive and poor customer service provider in Australia) due to them having the only coverage in the remote areas my employment take me.

I hate being forced to have them as my provider as they are so overpriced, and their customer service is near the worst of any company I have ever delt with, and I would do anything to move away from them, but I can't afford to not have service.

I feel because of their monopoly on regional users, they just don't care about their customer.

Regards, Josh Geering