

TRADE PRACTICES ACT 1974**UNDERTAKING TO THE AUSTRALIAN COMPETITION AND
CONSUMER COMMISSION GIVEN FOR THE PURPOSES OF
SECTION 87B OF THE TRADE PRACTICES ACT 1974****BY****REPCO LIMITED
(ACN 097 993 283)****PERSON GIVING UNDERTAKING**

1. This undertaking is given to the Australian Competition and Consumer Commission (**the Commission**) by Repco Limited (ACN 097 993 283) (**RepcO**) of 362 Wellington Road, Mulgrave, in the State of Victoria, pursuant to section 87B of the *Trade Practices Act 1974* (**the Act**).

BACKGROUND**RepcO**

2. Repco is incorporated pursuant to the provisions of the *Corporations Act 2001* and is registered in the State of Victoria.
3. Repco carries on the business of selling automotive replacement parts, tools and motor vehicle accessories to trade and retail customers in all States and Territories in Australia.
4. Repco operates a total of 290 stores under the 'RepcO' name in Australia. This undertaking only applies to the business constituted by the Repco branded stores in Australia.

Conduct

5. From about 5 September 2005 to 11 September 2005 Repco caused to be distributed around 3.9 million catalogues (**Catalogues**) to consumers via letterbox deliveries and in-store distribution stands promoting Repco's '\$1 Million Sizzling Sound Sellout' (**the Sale**). A sample copy of the Catalogue is at **Annexure A** to this Undertaking.
6. The Catalogue is an 8 page Catalogue. The first 3 pages contain advertisements for 28 sound system related products. The following 5 pages contain advertisements for automotive parts, tools and motor vehicle accessories.
7. The Sale commenced on 8 September 2005 and concluded on 25 September 2005 (**the Sale Period**).

8. After the Sale commenced Repco received a number of consumer complaints regarding a lack of stock for certain products advertised within the Catalogue. Repco contacted the Commission on 9 September to advise the Commission of the sound promotion and the concerns customers were raising directly with Repco regarding the availability of certain advertised items.
9. Following receipt of a number of consumer complaints, the Commission wrote to Repco by letter dated 14 September 2005 to raise its concerns that Repco appeared to be advertising products at significant discounts in circumstances where those products were not available for sale to many consumers.
10. The Commission was concerned that Repco's conduct may have breached sections 52 and 56 of the Act. Section 52 of the Act prohibits misleading or deceptive conduct, or conduct which is likely to mislead or deceive. Section 56 of the Act prohibits a company from advertising goods or services at a specified price (not necessarily a special price) if the company is or should reasonably have been aware that it would not be able to supply reasonable quantities at that price for a reasonable period, having regard to the nature of the market and the advertisement.
11. The concerns raised by the Commission specifically related to 3 products, namely:
 - (a) a DVD Monitor (**Blau 1**) advertised for \$99 reduced from a pre-clearance price of \$872;
 - (b) a DVD In Dash Player (**Blau 2**) advertised for \$99 reduced from a pre-clearance price of \$1,260; and
 - (c) a DVD Portable Player (**Sound 4 Portable**) advertised for \$99 reduced from a pre-clearance price of \$299.
12. In its response to the Commission, Repco identified 2 further products advertised in the Catalogue which were advertised at significantly discounted prices and which sold out very early in the Sale Period. These products were:
 - (a) a DVD In Dash Tuner (**Sound 4 Player**) advertised for \$99 reduced from a pre-clearance price of \$399; and
 - (b) a CD Tuner (**Blau 3**) advertised for \$199 reduced from a pre-clearance price of \$1,260 (NB this item is advertised on page 3 of the Catalogue).

(These products together with products described in paragraphs 11 (a) to (c) are hereinafter collectively referred to as **the Products**).
13. Repco also informed the Commission that:
 - (a) it had 62 of the Blau 1 available Australia wide at the commencement of the Sale (and was able to source a further 13 during the Sale);
 - (b) it had 57 of the Blau 2 available Australia wide at the commencement of the Sale (and was able to source a further 12 during the Sale);
 - (c) it had 76 of the Sound 4 Portable available Australia wide at the commencement of the Sale (and was able to source a further 6 during the Sale);

- (d) it had 181 of the Sound 4 Player available Australia wide at the commencement of the Sale (and was able to source a further 4 during the Sale); and
 - (e) it had 60 of the Blau 3 available Australia wide at the commencement of the Sale (and was not able to source any further stock of this product during the Sale).
14. The Commission analysed information provided to it by Repco and in doing so found that the majority of Repco's 290 stores sold out of all the identified Products on the first day of the Sale, and more than a third of Repco's stores did not have any of the Products available during any part of the Sale Period
15. Having regard to the widespread advertising and high level of demand for the Products that were heavily discounted and the limited quantities of the Products Repco had available for sale, the Commission reached the view that Repco's promotion of the Sale was likely to contravene sections 52 and 56 of the Act.
16. As soon as Repco became aware that stock was selling out significantly faster than anticipated, Repco independently undertook several measures to address its inability to supply the Products to consumers, including:
- (a) on 8 September 2005 (the first day of the Sale) instructing all Repco stores to place in-store notices apologising to consumers that had missed out on any sound equipment advertised in the Sale;
 - (b) on 10 September 2005 publishing an advertisement in capital city and regional newspapers throughout Australia to make consumers aware of limited stock availability and to apologise for any disappointment resulting from limited stock availability;
 - (c) on 10 September 2005 publishing a notice to consumers on Repco's website www.repcoshop.com.au (**the Website**), apologising for any disappointment resulting from limited stock availability and providing updates on stock levels for certain sound equipment advertised in the Catalogue;
 - (d) responding to complaints by those consumers who had provided Repco with their address, by providing an apology in writing and also:
 - i offering a Repco gift voucher to the value of \$100;
 - ii offering a 25% off voucher (valid until the end of September 2005); or
 - iii sourcing alternative stock to the satisfaction of the consumer.
17. Repco informed the Commission that the purpose of the Sale was to sell all existing stock of particular product lines to enable it to introduce new product lines. In this regard, the purpose of the Sale was to clear the advertised stock.

18. Repco further informed the Commission that it had not intended to switch consumers to alternative products, with more profitable margins, once those consumers were told that the advertised Products were not available for sale.
19. Repco acknowledges the Commission's concerns regarding the conduct outlined in paragraphs 5 through 18 above, and has undertaken that it will take steps to better ensure it has reasonable quantities of advertised products available, having regard to the nature of the market in which Repco operates and the nature of the advertisements in question, in the future.
20. In response to the Commission's concerns regarding the conduct, Repco has offered this Undertaking to the Commission pursuant to section 87B of the Act.

COMMENCEMENT OF UNDERTAKING

21. This undertaking comes into effect when:
 - (a) The Undertaking is executed by Repco; and
 - (b) The Commission accepts the Undertaking so executed.

UNDERTAKINGS

22. Repco hereby undertakes to the Commission, for the purposes of section 87B of the Act that:
 - (a) within 1 month of this Undertaking coming into effect, publish at its own expense, a public disclosure notice in the form of **Annexure B** in a prominent position on its www.repcoshop.com.au website and maintain the notice continuously on the Website for 1 month;
 - (b) within 1 month of this Undertaking coming into effect, place a public disclosure notice (in A4 size) in the form of **Annexure B** in a prominent position on the main sales counter in each Repco store or on the front door of each Repco store and maintain that notice continuously in these positions for 2 weeks;
 - (c) within 3 months of this Undertaking coming into effect, publish at its own expense, a public disclosure notice (in A4 size or full page, whichever is smaller) in the form of **Annexure C** in the Repco internal newsletter (*Repco Filter*) and make that newsletter available to all Repco staff and also send a copy to the Commission's Melbourne Regional Office – 'ACCC, GPO Box 520 Melbourne VIC 3001';
 - (d) within 3 months of this Undertaking coming into effect, or as soon as possible thereafter should the lead times set by the publisher require longer, publish at its own expense, an article in the form of **Annexure D**, in the 'Australian Automotive Aftermarket Association Magazine' circulated in Australia.

Redress to Consumer Complaints

- (e) within 1 month of the Commission providing Repco with the names and addresses of those who made complaints to the Commission in relation to the conduct, Repco will provide all persons who made a written complaint to Repco or to the Commission prior to the date of this Undertaking (and who have not otherwise received any compensation from Repco) with redress as follows:
 - (I) the option to purchase all or any of the products complained about by that consumer at a price not more than the price advertised in the Catalogue; or alternatively, at Repco's option
 - (II) a \$100 Repco in-store gift voucher.


Trade Practices Compliance Program

- (f) within 6 months of this Undertaking coming into effect, review and update its existing Trade Practices Compliance Program in accordance with the requirements set out in **Annexure E** for the relevant employees involved in Repco's business, being a program designed to minimise Repco's risk of future breaches of Part V of the Act and to ensure Repco's employees and agents are aware of Repco's responsibilities and obligations under Part V of the Act;
- (g) to maintain and continue to implement the Trade Practices Compliance Program for a period of 3 years from the date of this Undertaking coming into effect; and
- (h) to provide, at its own expense, a copy of any documents requested by the Commission in accordance with **Annexure D**.

ACKNOWLEDGEMENT

- 23. Repco acknowledges that the Commission will make this Undertaking available for public inspection.
- 24. Repco acknowledges that the Commission may, from time to time, publish and publicly refer to this Undertaking.
- 25. Repco acknowledges that the acceptance of this Undertaking by the Commission does not affect the rights and remedies that may be available to any other person arising from the circumstances referred to in this Undertaking.

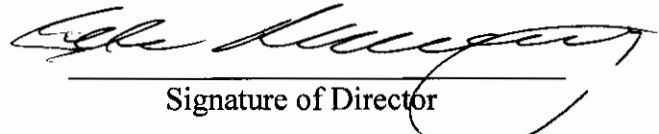
SIGNED BY AUTHORISED REPRESENTATIVES of REPCO LIMITED



Signature of Secretary/Director

CARY WEST

(Print) Name of Secretary/Director

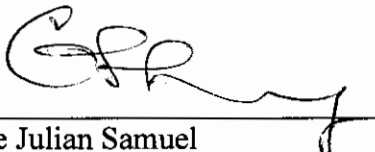


Signature of Director

Pete R MUMMERY

(Print) Name of Director

**ACCEPTED BY THE AUSTRALIAN COMPETITION AND CONSUMER
COMMISSION PURSUANT TO SECTION 87B OF THE TRADE PRACTICES ACT
1974.**



Graeme Julian Samuel
Chairperson

This 22nd day of December 2005.

RepcO

cars are our life too

\$1 MILLION SIZZLING SOUND SELLOUT

On Sale
8/9/05 to 25/9/05

While stocks last

www.repco.com.au

Call 133 227



SELLOUT
\$19^{pr}

PRE-CLEARANCE
PRICE \$59⁹⁹

Speaker Pair

6" 200watt
12 month warranty (rx803)

IVMS5601 5.56" Monitor

5.6" high quality TFT
monitor, headphone
and video socket,
12 month warranty
(7607003581)

SELLOUT
\$99^{ea}

PRE-CLEARANCE
PRICE \$872



Blau 1

Portable DVD Player

12 month warranty
(DV031)

SELLOUT
\$99^{ea}

PRE-CLEARANCE
PRICE \$299



Sound 4 Portable



SELLOUT
\$19^{pr}

PRE-CLEARANCE
PRICE \$34⁹⁹

Speaker Pair

6 x 9", 130watt
12 month warranty (sc130)



BLAUPUNKT

DVD In-Dash Player

12 month warranty (rvp01)
Screen sold separately (7607003581)

SELLOUT
\$99^{ea}

PRE-CLEARANCE
PRICE \$1260

Blau 2



Sound 4 Player

SELLOUT
\$99^{ea}

PRE-CLEARANCE
PRICE \$399

DVD In-Dash Tuner, CD MP3 & Screen

12 month warranty (dvb2)



CD Tuner Pack

140watt, 30 presets,
12 month warranty (FXP114/FXP114S)

SELLOUT
\$99^{pk}

PRE-CLEARANCE
PRICE \$160



CD Tuner Pack

200watt, detachable fascia,
2 year warranty (cb12830NUS)

SELLOUT
\$129^{pk}

PRE-CLEARANCE
PRICE \$245

**\$1 MILLION
SIZZLING
SOUND SELLOUT**

Recco
cars are our life too



CD Tuner
160watt, 2 year warranty (CD521)

SELLOUT
\$79^{ea}
**PRE-CLEARANCE
PRICE \$149**



CD Tuner
160watt, flip down fascia, phone mute
12 month warranty (CD711)

SELLOUT
\$129^{ea}
**PRE-CLEARANCE
PRICE \$199**



SELLOUT
\$99^{ea}
**PRE-CLEARANCE
PRICE \$249**

KICKER

Amplifier
2 x 60watt (pictured)
(KX120.2)
**Pre Clearance
Price \$249**
2 x 75watt,
12 month warranty
(KX200.2)
**Pre-Clearance
Price \$372.99**



SELLOUT
\$79^{ea}
**PRE-CLEARANCE
PRICE \$99**

KICKER

Subwoofer 10"
200watt
12 month warranty
(EX104)



SELLOUT
\$149^{ea}
**PRE-CLEARANCE
PRICE \$290**

BLAUPUNKT

**Amplifier
PA 275**
2x100watt,
12 month warranty
(FO0E430006)



SELLOUT
\$99^{ea}
**PRE-CLEARANCE
PRICE \$149**

KICKER

Subwoofer 12"
800watt
12 month warranty (CVRL22)



SELLOUT
\$199^{ea}
**PRE-CLEARANCE
PRICE \$399**

BLAUPUNKT

Amplifier
12 month warranty
(1607192023)



SELLOUT
\$999^{ea}
**PRE-CLEARANCE
PRICE \$2424**

BLAUPUNKT

DX-R52 Anthracite Navigation
12 month warranty (FO05X10049)



\$289
excludes fitment*

Vaporate patented collar installed over the fuel injector's Pintle Nozzle

Save up to 20% on fuel costs

HOW DOES VAPORATE WORK?

Typically a fuel injection system only vaporises 80-85% of fuel injected into an engine. Vaporate is a patented collar installed over the fuel injector nozzle which transfers the engine heat to the injector nozzle tip to increase the fuel vaporisation. This leads to more efficient fuel

combustion and improved fuel consumption. * Repco and Vaporate recommend fitment by a qualified motor mechanic. Authorised fitters include Repco Authorised Service Centres, K Mart Tyre and Auto Service, Lubemobile, Midas and Ultra Tune (except SA & NT).

For more information, go to www.vaporate.com, call the Vaporate support line on **1300 737 632** or talk to your nearest Repco store.

Vaporate provides a 2 year warranty on the product[†]

† All claims and savings printed are based on information provided and supported by Vaporate. Please refer Vaporate for further information regarding savings claims. † Conditions apply, see website for details.

Limited stock. Store stock will vary. Some stock may be ex demo. Store stock only.

\$1 MILLION SIZZLING SOUND SELLOUT

RepcO
cars are our life too



SELLOUT
\$79^{ea}

PRE-CLEARANCE
PRICE \$149

CD Tuner

80watt, AUX input, 12 month warranty (FX43)



SELLOUT
\$129^{ea}

PRE-CLEARANCE
PRICE \$205

CD Tuner

200watt, MP3, 12 month warranty (FX202)



SELLOUT
\$179^{ea}

PRE-CLEARANCE
PRICE \$399

CD Tuner

220watt, MP3, infrared remote, 2 year warranty (CD2803)



Blau 3

SELLOUT
\$199^{ea}

PRE-CLEARANCE
PRICE \$1260

CD Tuner

4 x 65watt, 12 month warranty (7642808310)



SELLOUT
\$29^{ea}

PRE-CLEARANCE
PRICE \$82⁹⁹

Radio/Cassette

80watt, 30 presets, 12 month warranty (CM31)



KICKER Split Speaker Pair

12 month warranty
5.25" 130watt (K5.2)
Pre-Clearance Price \$235.99
6.25" 150watt (K6.2)
Pre-Clearance Price \$199

SELLOUT
\$99^{pr}

PRE-CLEARANCE
PRICE \$199



SELLOUT
\$49^{pr}

PRE-CLEARANCE
PRICE \$75⁹⁹

BLAUPUNKT

Speaker Pair VRC

6", 2 way
12 month warranty
(7606205002)



BLAUPUNKT

Speaker Pair

6 x 9", 2 way
12 month warranty
(7606265000)

SELLOUT
\$99^{pr}

PRE-CLEARANCE
PRICE \$232



SELLOUT
\$99^{pr}

PRE-CLEARANCE
PRICE \$129

KICKER

Speaker Pair

6 x 9", 3 way,
70watt, 12 month
warranty (EX853)



KICKER

Speaker Pair

6", 2 way, 90watt
12 month warranty
(EX60)

SELLOUT
\$49^{pr}

PRE-CLEARANCE
PRICE \$69



SELLOUT
\$179^{ea}

PRE-CLEARANCE
PRICE \$399

VDO Dayton

Subwoofer

300mm, 1000watt
With box
12 month warranty
(PS12PK)



KICKER

Subwoofer 12"

Boxed
250watt
12 month warranty
(BBEX12P)

SELLOUT
\$199^{ea}

PRE-CLEARANCE
PRICE \$299

Limited stock. Store stock will vary. Some stock may be ex demo. Store stock only.

Boys toys

ALLTRADE

The Right Tool for the Right Project™

20% Alltrade off Tools

Store stock only
Excludes \$10 Tool Bin products

100%
LIFETIME WARRANTY



\$329
EACH



Garage Jack 2000kg and Jack Stand 2000kg

Rear castors for easy jack positioning
Jack movement between 127mm-420mm
Stand movement between 284mm-446mm
(2160002)

BONUS JACK STANDS

\$149
EACH



SAVE \$50

\$199
EACH



Drill Press with Laser Guide

450watt motor
16mm geared chuck
12 month warranty
(PT-ZJ4116H)

Wall Mounted Tool Cabinet



Comes with 338 tools and accessories
Contains a comprehensive assortment of popular AF/metric hand tools
665(W) x 665(H) x 103(D)mm (KTMB-01338)

CLEARANCE
\$139^{ea}

10% off Bosch Power Tools

Store stock only



\$115
EACH

Impact Drill

550watt,
9 piece bit set, carry case
12 month warranty (0.603.387.564)



\$59
EACH

Bosch IXO 3.6V Lithium Ion Screwdriver

Includes 12 bit accessory set
12 month warranty (0603949837)

Scorpion

2hp Petrol Powered Pressure Washer

1300psi max, 5.8L/min
6m hose,
12 month warranty (SPW-2)

NOW - \$30 Government Rebate in Victoria on domestic pressure washers up to 9L/min - Call 136 186

SAVE \$50

\$199
EACH



Scorpion

950watt Generator

2.4hp, 4 stroke
Long range fuel tank (6hr run time)
Low noise 63dBA
12 month warranty (DY1000L1)

SAVE \$100

\$299
EACH



Credit cards and EFTPOS accepted at all stores

Great range of seat covers



SAVE \$15
\$24.99
 PAIR

FX Racing Mesh Seat Covers (167_)
 Rear (1678_) \$29.99 ea
 48 CD Wallet (CDHMF_) \$9.99 ea
 Seat Belt Comforters (SBCMF_) \$12.99 pr
 Car Mats (6142_) \$24.99 set of 4



SAVE \$10
\$29.99
 PAIR

All Over Mesh Seat Covers
 Rear \$34.99 ea
 (MHCIR_)



Pink Panther Seat Covers
 3 designs to choose from
 Breathable mesh material (MHPP_)
 Styles will vary from store to store

SAVE \$10
\$39.99
 PAIR

Sneak Wink Lazy



SAVE \$10
\$19.99
 PAIR

Tempest Seat Covers
 Jacquard fabric (JCTEMBLU_)
 Rear (JCTEMBLU06) \$24.99 ea



Boss Seat Covers
 (806025_)

NEW
\$29.99
 PAIR



SAVE \$20
\$39.99
 PAIR

Comfort/Arena Seat Covers
 Australian made
 (A) Comfort: Mocha, Grey (2/COM_) Rear \$44.99 ea
 (B) Arena: Charcoal (ARE_), Black (2/ARE_) Rear \$44.99 ea

20% off Roadgear Car Mats



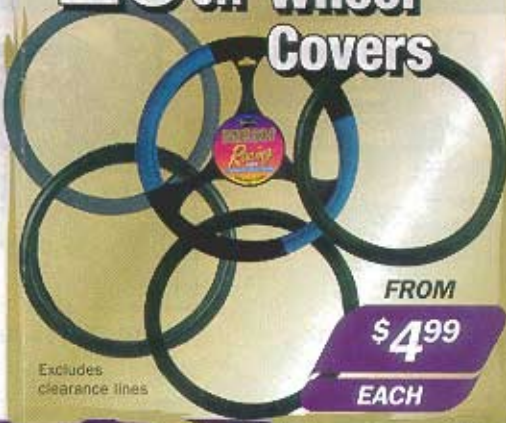
Excludes clearance lines



15% OFF
FROM \$33.99
 PAIR

Window Sox
 Slip over shade
 Allows fresh air flows
 Insect protection (WS_)

20% off Steering Wheel Covers



FROM \$4.99
 EACH

Excludes clearance lines

Custom fit seat covers for 4WDs, Utes, Trucks, Cars from \$99. Perfectly fitted seat covers - order yours today

Great range of trailer components

Repco
cars are our life too

HOT PRICE



FROM
\$69.99
EACH

Alemite Grease Guns

High pressure lever action (600A) **\$69.99 ea**
High pressure pistol grip (660A) **\$99.99 ea**

FROM

\$5.99

EACH



High Temperature Bearing Grease

An ideal grease for trailer wheel bearings

500g (100930) **\$5.99 ea**
2.5kg (100931) **\$19.99 ea**
Grease cartridge, 450g (100933) **\$5.99 ea**

20% off Trojan Trailer Wheel Bearing Kits and Seals



FROM
\$2.39
EACH

20% off These Narva Components

Side Marker, Licence Plate and Stop, Tail, Indicator Lamps

Excludes LED



Trailer Plugs & Connectors

Trailer Cable



Galvanised Trailer Couplings

Non braked 2,000kg (616202) **\$21.99 ea**

TROJAN
QUALITY TRAILER COMPONENTS

SAVE 25%



Braked (override type) 2,000kg (201678) **\$59.99 ea**

TROJAN
QUALITY TRAILER COMPONENTS

Trailer Spring Kit

1,000kg rating
1 pr leaf springs,
1 pr hangers, 1 pr slippers,
1 pr u-bolt plates,
2 pr u-bolts (661005)

\$99
KIT



\$17.99
EACH

Mobil Super HP
20W-50 SL 5L
(98HA39)



\$19.99
EACH

Mobil Super XHP
15W-40 SL 5L
(98HA30)



\$64.99
EACH

Mobil 1 Synthetic
5W-50 SM 5L
(98680E)

Mobil

WIN a Plasma TV, \$1000 of free fuel or one of 50 \$20 Repco Gift Vouchers

Purchase selected Mobil 5L Oil from Repco between 1st September and 15th October and you could win a Plasma TV, \$1,000 of free fuel or one of 50 \$20 Repco Gift Vouchers

For conditions of entry and full terms and conditions please see www.repco.com.au or visit your local Repco store. Permit Numbers: NSW TPO5/08408, VIC 05/2552, ACT TPO5/3016, SA T05/2952, NT NT05/2469



GE CreditLine card accepted at all stores

Trailer essentials

Recco
cars are our life too

Jockey Wheels



Standard Clamp
6" solid wheel
(306150)

20% OFF
\$23⁹⁹
EACH



Swing Up Clamp
6" solid wheel
(306155)

20% OFF
\$39⁹⁹
EACH



Swing Up Clamp
10" pneumatic tyre
(306165)

20% OFF
\$47⁹⁹
EACH



Ezimize
10" wheel
Designed to manoeuvre your caravan or trailer with minimum effort (R/WLDC)

SAVE \$60
\$99
EACH



TROJAN
QUALITY TRAILER COMPONENTS

Heavy Duty Swing Up Clamp Jockey Wheel
8" solid wheel
Fold down handle
Galvanised
Heavy duty mounting plate (303107)
*Post promotion price \$69.99

NEW
\$59⁹⁹
EACH



TROJAN
QUALITY TRAILER COMPONENTS

Single Hub Sets
Non braked
Holden LM bearings included
Holden (080040)
Falcon (080335)
Torana (080025)

20% OFF
\$31⁹⁹
SET



NARVA

HOT PRICE
\$49⁹⁹
PACK

Submersible Trailer Lamp Pack (87392TP)



TEKONSHA

20% OFF
\$119⁹⁹
EACH

Voyager Brake Controller
The advanced electronics in the Voyager minimizes false braking, to give you a smoother ride, even on the roughest roads (9030-AUS)



\$9⁹⁹
EACH

Tow Balls
Chrome (pictured)
(MGC850A) **9.99 ea**
Stainless Steel
(STB35E) **\$19.99 ea**



Trailer Security

30% OFF
\$19⁹⁹
EACH

Coupling Lock (CPL10) (550308)



30% OFF
\$69⁹⁹
EACH

Wheel Clamp (522101)



\$21⁹⁹
EACH

Mobil Super Diesel
15W-40 CI4/SJ 5L (98GH13)



\$21⁹⁹
EACH

Mobil Super 4x4
10W-40 SL 5L (98HA27)



\$18⁹⁹
EACH

Mobil Super Early Model
20W-50 SG 5L (98HA09)



CHAMPION Batteries*
FROM **\$56⁹⁹**
EACH

*Excludes motorcycle batteries

HOT PRICE



If you can't find a gift, give a Recco Gift Voucher instead.

Mobil

SAVE \$5

\$24⁹⁹

EACH

Mobil Synth S

10W-40 SL 5L (98FE72)



WIN a Plasma TV, \$1000 of free fuel or one of 50 \$20 Repco Gift Vouchers

See page 6 for details

Seat Covers

Front or rear pair available



CLEARANCE
\$9⁹⁹

Store stock only
Store stock will vary

Super Eco LED Torch

1 minute wind up = 30 mins of light
12V charging lead also included
Swivel head, magnetic base
(LKL-503)



NO BATTERIES REQUIRED

\$29⁹⁹

EACH



12V Cooler/Warmer 7L

Plugs into vehicle 12V outlet
Holds 11 x 375ml cans plus 4 can holder in lid
(105010) (Drinks not included)

HOT PRICE

\$39⁹⁹

EACH

HOT PRICE



2.2hp Belt Drive Compressor with Pit Lane Tool Kit

includes: 1/2" impact wrench and sockets, 3/8" reverse drill, spray gun with 15m fitted hose and accessories

12 month warranty
(XT-1245K) (FAD:140l/min)

\$499

KIT

More Stores, Big Savings

Victoria

OPENING HOURS

MINIMUM
7 DAY STORES
Mon - Fri 8.00am - 5.30pm
Sat 8.00am - 4.00pm
Sun 9.00am - 4.00pm

- ARIPORT WEST** 101-103 Matthews Ave, Cnr Dromana St (03) 9335 1900
- ALBURY (NSW) 477 Young St (02) 6021 1679
- BALLARAT** 333 Gilles St (03) 5332 1823
- BAYSWATER** 258 Canterbury Rd (03) 9738 0800
- BENDIGO 137 High St (03) 5443 9455
- BURWOOD 72 Burwood Hwy (03) 9808 4655
- CAMPBELLFIELD / FAWKNER** 1351 Hume Hwy (03) 9359 5200
- CLAYTON** 1660 Centre Rd (03) 9546 0101
- COBRAM 2 Colgan St (03) 5872 2666
- COLAC 325 Murray St (03) 5231 5722
- CRANBOURNE* Cnr Station & High St (03) 5995 4722
- DANDENONG** 37 Bennett St (03) 9792 0933
- DOVETON Shop 18/22 Princes Hwy (03) 9793 7355
- ECHUCA 199 Hare St (03) 5482 2922
- ELSTERWICK 466 Glenhumpy Rd (03) 9528 6788

ELTHAM** 5 Bridge St (03) 9439 4444

EPPING Unit 3, 88 Cooper St (03) 8405 3477

FERNTREE GULLY**

1032 Burwood Hwy (03) 9758 0355

FOOTSCRAY Lot 4, 54 Buckley St (03) 9362 0605

FRANKSTON**

30-32 Dandenong Rd West (03) 9789 6199

GEELONG 89 Myers St (03) 5221 4655

GEELONG NORTH

390 Thompsons Rd (03) 5278 2844

HALLAM

Factory 1, 72-74 Hallam Rd (03) 9796 5322

HAMILTON 88 French St (03) 5572 1933

HASTINGS** Unit 1/2027 Frankston Flinders Rd (03) 5979 2000

HOPPERS CROSSING**

174-182 Old Geelong Rd (03) 9749 5350

HORSHAM 97 Wilson St (03) 5382 0016

LILYDALE 43 Cavehill Rd (03) 9735 4177

MILDURA** 99-97 Seventh St (03) 5022 1814

MOONEE PONDS

521 Mt Alexander Rd (03) 9570 7933

MOORABBIN** 418 Warrigal Rd (03) 9558 3822

MORNINGTON**

Unit 10, 1128-1132 Nepean Hwy (03) 5975 2077

NARRE WARREN

Cnr Victor Cres & Princes Hwy (03) 9705 1800

NUNAWADING**

283 Whitehorse Rd (03) 9878 4011

OAXLEIGH** 1605 Princes Hwy (03) 5663 1366

PAKENHAM** 8 Station St (03) 5941 5466

PORTLAND 151 Percy St (03) 5523 5722

PRESTON** 94A Bell St (03) 9495 0131

RICHMOND** 401 Bridge Rd (03) 9427 7235

RINGWOOD** 71 Maroonah Hwy (03) 9879 7215

SALE 250 York St (03) 5144 2755

SHEPPARTON 89 Benalla Rd (03) 5821 4577

SUNSHINE** 447 Ballarat Rd (03) 9312 5584

THOMASTOWN** Lot 6, Settlement Rd, Cnr Dalton Rd (03) 9464 5004

TRARALGON 17 Princes St (03) 5174 1699

WANGARATTA 17-19 Rowan St (03) 5722 3166

WARRAGUL** 136 Queen St (03) 5622 3233

WARRNAMBOOL

493 Raglan Pde (03) 5562 5188

WATERGARDENS**

460 Melton Hwy (03) 8390 8044

WONTHAGGI 13 Murray St (03) 5672 5113

*These stores open Sat 8.00am - 5.00pm, Sun 9.00am - 4.00pm

**These stores open Sat 8.00am - 5.00pm, Sun 9.00am - 5.00pm

***These stores open Sat 8.00am - 5.00pm, Sun 10.00am - 5.00pm

OPENING HOURS

MINIMUM
Mon - Fri 8.00am - 5.30pm
Sat 8.00am - 1.00pm

ARARAT 278 Barkly St (03) 5352 2468

BAINSDALE

35 Payne St, Cnr Main St (03) 5152 3299

BENALLA 198 Bridge St (03) 5762 2244

BULLEEN 44 Greensway St (03) 9852 0966

DENILIQUIN (NSW)

60 Harding St (03) 5881 2600

LEONGATHA 64 Bair St (03) 5662 4250

MARYBOROUGH 87 Napier St (03) 5461 4000

MELTON 302 High St (03) 9743 7222

MOE 1 Market St (03) 5127 8100

MORWELL 97 Buckley St (03) 5134 3644

RESERVOIR 18-20 Newlands Rd (03) 9462 6107

ROBINVALE 80 Bromley St (03) 5026 3416

SOUTH MELBOURNE

102-106 Thistlewaite St (03) 9690 2322

SUNBURY 7 Harker St (03) 9744 7288

SWAN HILL 7-13 Campbell St (03) 5032 2611

WODONGA Shop 2, 10 South St (02) 6024 3322

Tasmania

OPENING HOURS

MINIMUM
7 DAY STORES
Mon - Fri 8.00am - 5.30pm
Sat 8.00am - 4.00pm
Sun 9.00am - 4.00pm

BELLERIVE 8 Gordons Hill Rd (03) 6244 5455

BURNIE 106 Wilson St (03) 6431 3811

DERWENT PARK** 24-26 Derwent Park (03) 6278 1151

DEVONPORT 13 Oldaker St (03) 6424 1621

HOBART** 167 Argyle St (03) 6234 3525

KINGSTON 16 Freeman St (03) 6229 4755

LAUNCESTON 41 Canning St (03) 6331 9244

MINIMUM

Mon - Fri 8.00am - 5.30pm
Sat 8.00am - 1.00pm

NORTH LAUNCESTON

217 Invermay Rd (03) 6326 6917

ULVERSTONE 27 Victoria St (03) 6425 4144

All prices include GST. An effort will be made by Repco to ensure that advertised stock is available for the duration of the sale, but cannot be held responsible for the unavailability of such products by shipping delays, short delivery, quality control reasons or suppliers failing to deliver at all or on time. Savings and percentage discounts indicate a reduction to Repco's national regular metro prices. Price printed includes the advertised discount. Due to freight, normal prices may vary from store to store. Not all products are displayed in all stores, but can be ordered in, unless restricted by retail trading laws. Items pictured are representative only of products on offer. Display items and accessories are not included in the price unless otherwise stated. Due to printing processes colours in catalogue may vary from actual item. Reproduction in whole or in part is prohibited without written approval from Repco E & O.E. Copyright Repco.

Annexure B

Public Disclosure Notice [16 Point]
An Apology from Repco Limited [20 point font]

[Repco logo – no smaller than 2 cm high x 6cm long. No larger than 4 cm high and 8cm long]

[Notice not less than one full A4 page with clearly legible text]

In September 2005 Repco Limited (**Repco**) distributed a '\$1 Million Sizzling Sound Sellout' Catalogue (**Catalogue**) to approximately 3.9 million letterboxes Australia-wide. The Catalogue promoted a sale commencing 8 September 2005 and concluding on 25 September 2005 (**the Sale**). Unfortunately Repco did not have sufficient stock of some products advertised to meet the demand, which disappointed many of our customers. Repco regrets this occurred and wishes to apologise to all our customers who were unable to purchase advertised items during the Sale.

The Australian Competition and Consumer Commission (**Commission**) has raised concerns with Repco relating to potential misleading and deceptive conduct and bait advertising in respect of 5 products advertised in the Catalogue. These 5 products were advertised in prominent positions in the Catalogue at a discount on their pre-sale price of between 66% and 92%. The majority of Repco's 290 stores sold out of all the 5 products on the first day of the Sale, and a large number of stores did not have any of the Products available during any part of the Sale.

The purpose of Repco's Sale was to clear stock of discontinued sound lines in preparation for the introduction of new lines. It was not Repco's intention to use the Sale as a method to increase store traffic for the purpose of switching consumers to alternative products to allow Repco to increase its profit margin. In fact Repco quickly took several measures to communicate the low stock levels and apologise to customers. These steps included publishing stock level information on our website, placing notices in all our 290 stores, and publishing an advertisement in national capital city and major regional newspapers throughout Australia.

Whilst we sought to clear all existing stock of the 5 products, Repco underestimated the consumer demand that would be created by offering such significant discounts on the 5 products. As a result of our error, Repco was unable to supply many consumers who arrived at Repco stores with one or more of these 5 products. Notwithstanding the steps taken to mitigate customer dissatisfaction, we acknowledge the Commission's concerns that Repco may have breached sections of the *Trade Practices Act* that relate to misleading or deceptive conduct (s.52) and bait advertising (s.56).

In recognition of Repco's commitment to complying with its obligations under the *Trade Practices Act 1974* and to ensure that this conduct does not re-occur, Repco has offered a court enforceable undertaking to the Commission. The undertaking requires Repco to review its existing compliance program to ensure it is sufficiently up to date and robust, and to conduct additional Trade Practices training, to be undertaken by relevant staff and management. The undertaking may be viewed at www.accc.gov.au.

[Commonwealth Coat of Arms and Commission logo – not less than a total of 2cm high x 5 cm long. No larger than 4 cm high and 6 cm long].

This public disclosure has been circulated at Repco's cost in accordance with Repco's undertaking with the Australian Competition and Consumer Commission.

Annexure C

Staff Notice [16 Point]

Repcos Sizzling Sound Sale – September 2005 [20 point font]

[Repcos logo – no smaller than 2 cm high x 6cm long. No larger than 4 cm high and 8cm long]

[Text in 12 point font]

Many of you will be aware of the concerns raised by both customers and regulatory authorities regarding our ‘\$1 Million Sizzling Sound Sellout’ Catalogue which promoted a sale commencing 8 September 2005 and concluding on 25 September 2005.

The Australian Competition and Consumer Commission (ACCC) has raised concerns with Repco relating to potential misleading and deceptive conduct and bait advertising in respect of 5 products advertised in the Sound Sale catalogue. We have been working with the ACCC to come to a resolution regarding this matter.

In recognition of Repco’s commitment to complying with its obligations under the *Trade Practices Act 1974* and to ensure that this conduct does not re-occur, Repco has offered a court enforceable undertaking to the ACCC. Amongst other things, the Undertaking requires Repco to review and implement changes to its existing compliance program to ensure it is sufficiently up to date and robust. You will be hearing more about this review over the first half of 2006.

As part of several public disclosure steps we are also required to take under the Undertaking, the below notice is being placed in all Repco stores throughout Australia, as well as on the Repco Shop website. Please read the notice carefully, as it explains to customers what happened and what we are doing to prevent a repeat of the circumstances which led to many customers missing out on advertised stock.

I want to take this opportunity to stress to all staff the need to be vigilant on trade practices compliance issues, and to thank those staff who were at the front line of managing customer concerns throughout the Sound Sale period. Whilst the process of entering into an undertaking with the ACCC is costly and has taken considerable time, the real damage is done when our customers are let down. It is everyone’s job at Repco to help prevent this happening again.

Peter Mummery
Managing Director

[Image of final in-store notice, as per Annexure B, to be inserted on separate page]

Annexure D

‘Lessons from Repco Limited regarding Catalogue Advertising’

By Peter Mummery, Managing Director of Repco Limited.

[Article with clear and legible text consistent with font size used by the publisher in other articles]

In this article I would like to reinforce the importance of compliance with the *Trade Practices Act 1974* by reference to a recent matter involving Repco Limited (**Repco**) and the Australian Competition and Consumer Commission (**the Commission**). This matter resulted in Repco providing the Commission with a court enforceable undertaking pursuant to section 87B of the *Trade Practices Act 1974*. As part of the Undertaking, Repco has agreed to publish this article to increase awareness of compliance issues within the automotive aftermarket.

I would like to share with you this recent experience so as to provide some learnings for the whole industry. In September 2005 Repco circulated approximately 3.9 million Catalogues to letterboxes and through in-store distribution stands advertising a ‘\$1 Million Sizzling Sound Sellout’ commencing on 8 September 2005 and concluding on 25 September 2005.

The Catalogue included five sound system products, advertised in prominent positions within the Catalogue at discounts on their pre-sale price of between 66% and 92%.

The Sale was designed to sell all existing stock of particular sound lines to enable Repco to introduce new products. In this regard, our goal was to clear stock, and the Catalogue featured typical clearance sale wording such as “Limited Stock” and “Sellout”. It was not Repco’s intention to increase store traffic for the purpose of switching consumers to alternative products, and we did not use the Catalogue to do this. In fact, once we became aware of the significant demand for certain products, Repco quickly took several measures to communicate the limited stock levels and apologise to customers who may have missed out. These steps included publishing stock level information on our website, placing notices in all our Repco stores, and publishing an advertisement in national capital city and major regional newspapers throughout Australia.

Repco also alerted the Commission to the Catalogue and the complaints that Repco was receiving from our customers.

Whilst we sought to clear all existing stock of the 5 products, Repco underestimated the consumer demand that would be created by offering such significant discounts on the 5 products. As a result of our error, Repco was unable to supply many consumers who arrived at Repco stores with one or more of these 5 products.

In fact, the majority of Repco’s 290 stores sold out of all the 5 products on the first day of the Sale, and a large number of stores did not have any of the Products

available during any part of the sale. As a result, Repco received many complaints from consumers, as did the Commission and the fair trading agencies in each state and territory in Australia. Repco has been working with the Commission to ensure our customers have been looked after, and to put steps in place to ensure these circumstances are not repeated.

Repco has suffered criticism from many of its loyal customers, spent considerable time managing customer complaints, and incurred significant cost to redress consumer concerns. In particular I note that:

- (a) Repco has incurred significant financial expense including:
 - a. the cost of publishing notices in national capital city and major regional newspapers during the sale period informing consumers of Repco's inability to offer the advertised stock for sale during the sale period;
 - b. the cost of providing compensation to consumers; and
 - c. legal fees in responding to the concerns raised by the Commission;
- (b) This experience has been counter productive. It was a distraction to Repco's sales staff during the sale period (as a result of them receiving large numbers consumer complaints) and a distraction to those staff that have been involved in responding to consumer complaints and the concerns of the Commission;
- (c) Repco's reputation among our customers and in the market place has been damaged.

In addition to the impact on our branding, Repco risked contravening the *Trade Practices Act 1974*. The Commission has advised us that retailers who advertise discounted products through catalogues (or other mediums) and who do not have sufficient stock to meet consumer demand during the advertised sale period may:

- (a) be in breach of section 56 of the *Trade Practices Act 1974* (namely the bait advertising provisions); and
- (b) find themselves exposed to criminal and/or civil prosecution by the Commission (including individual action against individuals involved).

Catalogues can be an effective means of advertising to consumers and we are free to advertise discounted or clearance products. However, the Commission has made it clear that it is important businesses do not advertise goods or services if they are aware, or ought to be aware, that they will not be able to supply reasonable quantities at the advertised price for a reasonable period having regard to the nature of the advertisement. Where stock is available in limited quantities and/or locations it would be prudent to clearly communicate this. Doing otherwise creates a risk of contravening section 56 of the *Trade Practices Act 1974*.

The concerns raised by the Commission could have been avoided by Repco by undertaking a more comprehensive analysis of the anticipated demand for the advertised products at the discounted prices and by better detailing stock limitations in the Catalogue.

To better ensure compliance with the *Trade Practices Act 1974* one measure is to introduce and maintain an effective compliance program and to ensure that it is reviewed and implemented through regular staff training.

I hope that Repco's experience can highlight the need for us all to be especially vigilant in meeting our obligations under the *Trade Practices Act 1974* when conducting catalogue advertising.

Peter Mummery
Managing Director, Repco Limited.

Annexure E

TRADE PRACTICES COMPLIANCE PROGRAM

Repcos Limited (ACN 097 993 283) will establish a Trade Practices Compliance Program (**the Compliance Program**) for the Repco store network business in Australia and its employees, officers and directors (referred to as **Repcos** in this Annexure D) that complies with each of the following requirements:

Appointments

1. Within 3 months of the date of this Undertaking coming into effect Repco will appoint a Director or a Senior Manager with suitable qualifications or experience in corporate compliance as **Compliance Officer** with responsibility for ensuring the Compliance Program is effectively designed, implemented and maintained.
2. Within 3 months of the date of this Undertaking coming into effect, Repco will appoint a qualified, internal or external compliance professional with expertise in trade practices issues (**the Compliance Advisor**) to conduct a *Trade Practices Act 1974* (**the Act**) risk assessment (**the Risk Assessment**) in accordance with paragraphs (a) to (d) below:
 - (a) identify the areas where Repco is at risk of breaching Part V of the Act;
 - (b) assess the likelihood of these risks occurring and the consequences of the risks to the business operations of Repco should they occur;
 - (c) identify where there may be gaps in Repco's existing procedures for managing these risks; and
 - (d) provide recommendations for action having regard to the assessment.

Compliance Policy

3. Within 3 months of the Undertaking coming into effect, Repco will issue a policy statement to all Repco employees and agents outlining Repco's commitment to trade practices compliance (**the Compliance Policy**). Repco will ensure that the Compliance Policy:
 - (a) is written in plain language;
 - (b) contains a statement of commitment to compliance with the Act;
 - (c) contains a strategic outline of how commitment to trade practices compliance will be realised within Repco;

- (d) includes a requirement for all staff to report any compliance related issues and trade practices compliance concerns to the Compliance Officer;
- (e) contains a clear statement that Repco will take action internally against any persons who are knowingly or recklessly concerned in a contravention of the Act and will not indemnify them;
- (f) is given to all new Repco employees as part of their induction process.

Complaints Handling System

- 4. Repco will ensure that the Compliance Program includes a complaints handling system capable of identifying, classifying, storing and where necessary, referring internal and external trade practices complaints.

Reports to Board/Senior Management

- 5. Repco will ensure that the Compliance Officer reports to the Board and/or senior management meetings every 3 months on the continuing effectiveness of the Compliance Program.
- 6. Repco will ensure that details of the report to the Board and/or senior management are recorded in the minutes of the Board meeting.

Training

- 7. Repco will ensure that the Compliance Program provides for regular (at least once a year) and practical trade practices training that focuses on Part V of the Act for all directors, officers and employees of Repco whose duties could result in them being concerned with conduct that may contravene Part V of the Act. Repco must ensure that the training is conducted by either a suitably qualified compliance professional or legal practitioner with expertise in trade practices law.
- 8. Repco will ensure that the Compliance Program includes a requirement that awareness of trade practices compliance issues forms part of the induction of all new employees whose duties could result in them being concerned with conduct that may contravene Part V of the Act.
- 9. The training and induction process referred to in paragraphs 8 and 9 above is not required for Repco store staff below the position of assistant store manager or equivalent.

Supply of Compliance Program Documents to the Commission

- 10. Repco shall, at its own expense, within 6 months of the date of this Undertaking coming into effect, cause to be produced and provided to the Commission copies of each of the documents constituting the Compliance Program and implement promptly and with due diligence any

recommendations that the Commission may make that are reasonably necessary to ensure that Repco maintains and continues to implement the Compliance Program in accordance with the requirements of this Undertaking.

Review

11. Repco shall, at its own expense, cause reviews of the Compliance Program (**the Reviews**) to be carried out in accordance with each of the following requirements:
 - (a) Scope of the Reviews – the Reviews should be broad and rigorous enough to provide Repco and the Commission with a supportable verification that Repco has in place a program that complies with each of the requirements detailed in paragraphs 1 – 10 above and to provide the Review reports and opinions detailed at paragraph 12 below;
 - (b) Independence of Reviewer – Repco shall ensure that the Reviews are carried out by a suitably qualified, independent compliance professional with expertise in trade practices law (**the Reviewer**). The Reviewer will qualify as independent on the basis that he or she:
 - i. did not design or implement the Compliance Program;
 - ii. is not a present or past staff member or director of Repco;
 - iii. has not acted and does not act for Repco in any trade practices related matters;
 - iv. has not and does not act for or consult to Repco or provide other services on trade practices related matters other than Compliance Program reviewing; and
 - v. has no significant shareholding or other interests in Repco.
 - (c) Evidence – Repco shall use its best endeavours to ensure that the Reviews are conducted on the basis that the Reviewer has access to all relevant sources of information in Repco’s possession or control, including:
 - i. enquiries of any officers, employees, representatives, agents and stakeholders of Repco;
 - ii. Repco’s records, including Repco’s complaints register/reports and any documents relevant to Repco’s training or induction program; and
 - iii. documents created by Repco’s consultants for use in Repco’s Compliance Program.

- (d) Repco shall ensure that the first Review is completed within 18 months of this Undertaking coming into effect and that a subsequent Review is completed within 18 months thereafter.

Reporting

- 12. Repco will use its best endeavours to ensure the Reviewer sets out the findings of the Review in two separate reports as outlined below:
 - (a) Company Compliance Program Review Report (to be provided to Repco). Repco's Company Review Report will provide particular and specific information regarding the performance of the Trade Practices Compliance Program to the corporation including:
 - i. If, and to what extent, the Compliance Program of Repco includes all the elements detailed in paragraphs 1 – 10 above;
 - ii. If, and to what extent, the Trade Practices Compliance Program adequately covers the parties and areas identified in the initial Risk Assessment;
 - iii. If, and to what extent, the trade practices training is effective;
 - iv. If, and to what extent, Repco's complaints handling system is effective;
 - v. If, and to what extent, Repco is able to provide confidentiality and security to 'whistleblowers' on Part V trade practices issues, and staff are aware of the protection mechanisms; and
 - vi. Recommendations for rectifying deficiencies in sub paragraphs i. – v. above that the Reviewer thinks are reasonable necessary to ensure that Repco maintains and continues to implement the Compliance Program in accordance with the requirements of the Undertaking.
 - (b) Commission Compliance Program Review Report (to be provided to the Commission). The Commission Review Report will provide particular and specific information regarding the scope of the Review and the effectiveness of the Trade Practices Compliance Program including:
 - i. details of the evidence gathered and examined during the Review;
 - ii. the name and relevant experience of the person appointed as the company Compliance Officer;

- iii. the Reviewer's opinion on whether Repco has in place a Trade Practices Compliance Program that complies with the requirements detailed in paragraphs 1-11 above;
 - iv. the Reviewer's opinion on if, and to what extent, Repco has complied with the Trade Practices Compliance Program component of the Undertaking;
 - v. actions recommended by the Reviewer to ensure the continuing effectiveness of Repco's Compliance Program;
 - vi. confirmation that any actual and potential inadequacies in Repco's Compliance Program have been brought to the attention of the Compliance Officer and the Board;
 - vii. confirmation that the Reviewer has revisited any actual and potential inadequacies in Repco's Compliance Program identified in any previous Company Compliance Program Review Report, and assessed how they have been addressed by Repco;
 - viii. any reservations that the Reviewer might have about the reliability and completeness of the information to which the Reviewer had access in the conduct and reporting of the Review; and
 - ix. any comments or qualifications concerning the Review process that the Reviewer, in his or her professional opinion, considers necessary.
 - (c) Repco will ensure that the Review Reports are completed and provided to Repco within two months of each Review.
 - (d) Repco will retain the Company Compliance Program Review Report and cause the Commission Compliance Program Review Report to be provided to the Commission within 14 days of its receipt from the Reviewer.
 - (e) Repco acknowledges that a brief statement regarding the Commission Compliance Program Review Report may be included in the Commissions 87B public register.
13. Recommendations – Repco shall implement promptly and with due diligence any recommendations made by the Reviewer or required by the Commission that are reasonably necessary to ensure that Repco maintains and continues to implement the Compliance Program in accordance with the requirements of this Undertaking.
 14. If requested by the Commission Repco shall, at its own expense, provide copies of documents and information in respect of matters which are the subject of the Compliance Program.

15. In the event the Commission has sufficient reason to suspect that the Compliance Program is not being implemented effectively, Repco shall, at its own expense and if requested by the Commission, cause an interim or additional Review to be conducted and cause the resulting Commission Review Report to be provided to the Commission.